



STUDENT BORROWER
PROTECTION CENTER

Student Loan Resources in Your State

Want to know to learn more about resources available to student loan borrowers in your states? Several states across the country have a Student Loan Ombudsperson or Student Loan Advocates. These state officials are a dedicated resource committed to providing information that is critical to many student loan borrowers. As you navigate through this current public health crisis or have questions about your student loans in the future, you can reach out to your state contact as another resource to help address your concerns.

Colorado

Martha Fulford, Student Loan Ombudsperson
Office of the Attorney General
(702) 508-MySL (6975)
studentloans@coag.gov
coag.gov/studentloans

District of Columbia

Ricardo Jefferson, Student Loan & Foreclosure
Ombudsman
Department of Securities, Insurance & Banking
(202) 727-8000
dcloanhelp@dc.gov
disb.dc.gov/studentloanhelp

Illinois

Joseph Sanders, Student Loan Ombudsman
Office of the Attorney General
1-(800)-455-2456
www.illinoisattorneygeneral.gov/

Maine

William Lund, Student Loan Ombudsman
Bureau of Consumer Credit Protection
(207) 624-8527
william.n.lund@maine.gov
www.credit.maine.gov/

Maryland

Sean McEvoy, Assistant Commissioner
Department of Labor, Licensing & Regulation
(410) 230-6185
sean.mcevoy@maryland.gov
www.dllr.state.md.us/finance/consumers/frslombud.shtml

Minnesota

Betsy Talbot, Manager
Office of Higher Education
(651) 259-3965
betsy.talbot@state.mn.us
www.ohe.state.mn.us/

New York

Winston Berkman-Breen, Student Loan Advocate
NYS Department of Financial Services
1-(800) 342-3736
students@dfs.ny.gov
www.dfs.ny.gov/consumers/student_protection

Nevada

Evelyn Castro, Student Loan Ombudsman
Office of Nevada State Treasurer
(702) 486-3384
SLO@nevadatreasurer.gov

Virginia

Scott Kemp, Student Loan Advocate
State Council of Higher Education
(804) 786-2832
studentloan@schev.edu
www.schev.edu/studentloan

Washington

Stephanie Sampedro, Student Loan Advocate
Student Achievement Council
(833) 881-0397
loanadvocate@wsac.wa.gov
www.wsac.wa.gov/