Student Loan Resources in Your State

Want to know to learn more about resources available to student loan borrowers in your states? Several states across the county have a Student Loan Ombudsperson or Student Loan Advocates. These state officials are a dedicated resource committed to providing information that is critical to many student loan borrowers. As you navigate through this current public health crisis and/or have questions about your student loans in the future, please reach out to your state contact for assistance.

**Colorado**
Martha Fulford, Student Loan Ombudsperson
Office of the Attorney General
(702) 508-MySL (6975)
studentloans@coag.gov
cog.gov/studentloans

**District of Columbia**
Ricardo Jefferson, Student Loan & Foreclosure Ombudsman
Department of Securities, Insurance & Banking
(202) 727-8000
dcloanhelp@dc.gov
disb.dc.gov/studentloanhelp

**Illinois**
Joseph Sanders, Student Loan Ombudsman
Office of the Attorney General
(312) 814-3000
www.illinoisattorneygeneral.gov/

**Maine**
William Lund, Student Loan Ombudsman
Bureau of Consumer Credit Protection
(207) 624-8527
william.n.lund@maine.gov
www.credit.maine.gov/
Maryland
Sean McEvoy, Assistant Commissioner
Department of Labor, Licensing & Regulation
(410) 230-6185
sean.mcevoy@maryland.gov
www.dllr.state.md.us/finance/consumers/frslombud.shtml

Minnesota
Betsy Talbot, Manager
Office of Higher Education
(651) 259-3965
betsy.talbot@state.mn.us
www.ohe.state.mn.us/

New York
Winston Berkman-Breen, Student Loan Advocate
NYS Department of Financial Services
(800) 342-3736
students@dfs.ny.gov
www.dfs.ny.gov/consumers/student_protection

Nevada
Evelyn Castro, Student Loan Ombudsman
Office of Nevada State Treasurer
(702) 486-3384
ecastro@nevadatreasurer.gov

Virginia
Scott Kemp, Student Loan Advocate
State Council of Higher Education
(804) 786-2832
studentloan@schev.edu
www.schev.edu/studentloan
Washington
Stephanie Sampedro, Student Loan Advocate
Student Achievement Council
(833) 881-0397
loanadvocate@wsac.wa.gov
www.wsac.wa.gov/