



STUDENT BORROWER  
PROTECTION CENTER

## Student Loan Resources in Your State

Want to know to learn more about resources available to student loan borrowers in your states? Several states across the country have a Student Loan Ombudsman or Student Loan Advocates. These state officials are a dedicated resource committed to providing information that is critical to many student loan borrowers. As you navigate through this current public health crisis and/or have questions about your student loans in the future, please reach out to your state contact for assistance.

### Colorado

Martha Fulford, Student Loan Ombudsman

Office of the Attorney General

(702) 508-MySL (6975)

[studentloans@coag.gov](mailto:studentloans@coag.gov)

[coag.gov/studentloans](http://coag.gov/studentloans)

### District of Columbia

Ricardo Jefferson, Student Loan & Foreclosure Ombudsman

Department of Securities, Insurance & Banking

(202) 727-8000

[dcloanhelp@dc.gov](mailto:dcloanhelp@dc.gov)

[disb.dc.gov/studentloanhelp](http://disb.dc.gov/studentloanhelp)

### Illinois

Joseph Sanders, Student Loan Ombudsman

Office of the Attorney General

(312) 814-3000

[www.illinoisattorneygeneral.gov/](http://www.illinoisattorneygeneral.gov/)

### Maine

William Lund, Student Loan Ombudsman

Bureau of Consumer Credit Protection

(207) 624-8527

[william.n.lund@maine.gov](mailto:william.n.lund@maine.gov)

[www.credit.maine.gov/](http://www.credit.maine.gov/)



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### **Maryland**

Sean McEvoy, Assistant Commissioner  
Department of Labor, Licensing & Regulation  
(410) 230-6185

[sean.mcevoy@maryland.gov](mailto:sean.mcevoy@maryland.gov)

[www.dllr.state.md.us/finance/consumers/frslombud.shtml](http://www.dllr.state.md.us/finance/consumers/frslombud.shtml)

### **Minnesota**

Betsy Talbot, Manager  
Office of Higher Education  
(651) 259-3965

[betsy.talbot@state.mn.us](mailto:betsy.talbot@state.mn.us)

[www.ohe.state.mn.us/](http://www.ohe.state.mn.us/)

### **New York**

Winston Berkman-Breen, Student Loan Advocate  
NYS Department of Financial Services  
(800) 342-3736

[students@dfs.ny.gov](mailto:students@dfs.ny.gov)

[www.dfs.ny.gov/consumers/student\\_protection](http://www.dfs.ny.gov/consumers/student_protection)

### **Nevada**

Evelyn Castro, Student Loan Ombudsman  
Office of Nevada State Treasurer  
(702) 486-3384

[ecastro@nevadatreasurer.gov](mailto:ecastro@nevadatreasurer.gov)

### **Virginia**

Scott Kemp, Student Loan Advocate  
State Council of Higher Education  
(804) 786-2832

[studentloan@schev.edu](mailto:studentloan@schev.edu)

[www.schev.edu/studentloan](http://www.schev.edu/studentloan)



**Washington**

Stephanie Sampedro, Student Loan Advocate

Student Achievement Council

(833) 881-0397

[loanadvocate@wsac.wa.gov](mailto:loanadvocate@wsac.wa.gov)

[www.wsac.wa.gov/](http://www.wsac.wa.gov/)