



6775 Vista Drive
West Des Moines, IA 50266-9305
(855) 811-9849
www.iowaStudentLoan.org

April, 1, 2020

Jessica Whitney
Iowa Attorney General's Office
1305 E. Walnut St.
Des Moines, IA 50319

Jessica,

In response to the COVID-19 Crisis, Iowa Student Loan directed legal counsel to cease filing new lawsuits a few days after the National Emergency declaration was issued. We have also directed legal counsel to retroactively dismiss any suits filed after the declaration was issued and before the implementation of our decision to cease new filings. All filings necessary to dismiss these suits have been completed.

Feel free to share this letter with anyone that inquires about our decisions relative to filing lawsuits during these trying times, as well as the other assistance we have available to our borrowers as outlined in the email attachment sent to you yesterday.

Sincerely,

A handwritten signature in black ink that reads 'Steven W. McCullough'.

Steven W. McCullough
President + CEO