

Student Loan Resources in Your State

Want to know to learn more about resources available to student loan borrowers in your states? Several states across the country have a Student Loan Ombudsperson or Student Loan Advocates. These state officials are a dedicated resource committed to providing information that is critical to many student loan borrowers. As you navigate through this current public health crisis or have questions about your student loans in the future, you can reach out to your state contact as another resource to help address your concerns.

<p>California Department of Financial Protection & Innovation https://dfpi.ca.gov/student-loan-servicing-program/student-loans/</p>	<p>Colorado Martha Fulford, Student Loan Ombudsperson Office of the Attorney General (702) 508-MySL (6975) studentloans@coag.gov coag.gov/studentloans</p>
<p>District of Columbia Ricardo Jefferson, Student Loan & Foreclosure Ombudsman Department of Securities, Insurance & Banking (202) 727-8000 dcloanhelp@dc.gov disb.dc.gov/studentloanhelp</p>	<p>Illinois Student Loan Ombudsman Office of the Attorney General 1-(800)-455-2456 www.illinoisattorneygeneral.gov/</p>
<p>Maine William Lund, Student Loan Ombudsman Bureau of Consumer Credit Protection (207) 624-8527 www.credit.maine.gov/</p>	<p>Maryland Sean McEvoy, Assistant Commissioner Department of Labor, Licensing & Regulation (410) 230-6185 studentloan.ombudsman@maryland.gov www.dlir.state.md.us/finance/consumers/frslo/bud.shtml</p>
<p>Massachusetts Arwen Talbot, Director, Student Loan Assistance Unit Attorney General's Office 1-888-830-6277 studentloans@mass.gov www.mass.gov/ago/studentloans</p>	<p>Minnesota Betsy Talbot, Manager Office of Higher Education (651) 259-3965 betsy.talbot@state.mn.us www.ohe.state.mn.us/</p>

<p>New Jersey Raghu Kakimanu, Acting Director N.J. Department of Banking and Insurance (800) 446-7467 https://www.nj.gov/dobi/consumer.html</p>	<p>New York Scott Ahrens, Student Loan Advocate NYS Department of Financial Services 1-(800) 342-3736 students@dfs.ny.gov www.dfs.ny.gov/consumers/student_protection</p>
<p>Nevada Evelyn Castro, Student Loan Ombudsman Office of Nevada State Treasurer (702) 486-3384 SLO@nevadatreasurer.gov</p>	<p>Rhode Island Attorney General's Office 401-274-4400 studentloans@riag.ri.gov https://studentloanrightsri.com/</p>
<p>Virginia Scott Kemp, Student Loan Advocate State Council of Higher Education (804) 786-2832 studentloan@schev.edu www.schev.edu/studentloan</p>	<p>Washington Stephanie Sampedro, Student Loan Advocate Student Achievement Council (360) 753-7781 loanadvocate@wsac.wa.gov https://www.wsac.wa.gov/loan-advocacy</p>