



### Student Loan Resources in Your State

Want to know to learn more about resources available to student loan borrowers in your states? Several states across the country have a Student Loan Ombudsman or Student Loan Advocates. These state officials are a dedicated resource committed to providing information that is critical to many student loan borrowers. You can reach out to your state contact as another resource to help address your concerns.

<p><b>California</b> Celina Damian Student Loan Services Ombudsperson Department of Financial Protection &amp; Innovation (619) 642-6440 1-(866)-275-2677 <a href="mailto:Celina.damian@dfpi.ca.gov">Celina.damian@dfpi.ca.gov</a> <a href="https://dfpi.ca.gov/student-loan-servicing-program/student-loans/">https://dfpi.ca.gov/student-loan-servicing-program/student-loans/</a></p>	<p><b>Colorado</b> Kelsey Lesco Student Loan Ombudsperson Office of the Attorney General (702) 508-MySL (6975) <a href="mailto:cslsa@coag.gov">cslsa@coag.gov</a> <a href="http://coag.gov/studentloans">coag.gov/studentloans</a></p>
<p><b>District of Columbia</b> Ricardo Jefferson Student Loan &amp; Foreclosure Ombudsman Department of Securities, Insurance &amp; Banking (202) 727-8000 <a href="mailto:dclloanhelp@dc.gov">dclloanhelp@dc.gov</a> <a href="http://disb.dc.gov/studentloanhelp">disb.dc.gov/studentloanhelp</a></p>	<p><b>Illinois</b> Student Loan Ombudsman Office of the Attorney General 1-(800)-455-2456 <a href="http://www.illinoisattorneygeneral.gov/">www.illinoisattorneygeneral.gov/</a></p>
<p><b>Maine</b> Kristine Fournier Deputy Student Loan Ombudsman Bureau of Consumer Credit Protection (207) 624-8527 <a href="http://www.credit.maine.gov">www.credit.maine.gov</a> <a href="mailto:cons.credit@maine.gov">cons.credit@maine.gov</a></p>	<p><b>Maryland</b> Sean McEvoy Assistant Commissioner Department of Labor, Licensing &amp; Regulation (410) 230-6077 1-(888)-784-0136 <a href="mailto:studentloan.ombudsman@maryland.gov">studentloan.ombudsman@maryland.gov</a> <a href="http://www.dlir.state.md.us/finance/consumers/frslombud.shtml">www.dlir.state.md.us/finance/consumers/frslombud.shtml</a></p>



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<p><b>Massachusetts</b> Arwen Talbot Student Loan Ombudsman Attorney General's Office 1-(888)-830-6277 <a href="http://www.mass.gov/ago/studentloans">www.mass.gov/ago/studentloans</a></p>	<p><b>Minnesota</b> Betsy Talbot Manager Office of Higher Education (651) 259-3965 <a href="mailto:betsy.talbot@state.mn.us">betsy.talbot@state.mn.us</a> <a href="http://www.ohe.state.mn.us/">www.ohe.state.mn.us/</a></p>
<p><b>New Jersey</b> N.J. Department of Banking and Insurance (800)-446-7467 <a href="https://www.nj.gov/dobi/consumer.html">https://www.nj.gov/dobi/consumer.html</a></p>	<p><b>New York</b> Scott Ahrens Student Advocate &amp; Assist. Dep. Superint. Student Loan Servicing NYS Department of Financial Services (212)-480-4918 <a href="mailto:students@dfs.ny.gov">students@dfs.ny.gov</a> <a href="http://www.dfs.ny.gov/consumers/student_protection">www.dfs.ny.gov/consumers/student_protection</a></p>
<p><b>Nevada</b> Evelyn Castro Student Loan Ombudsman Office of Nevada State Treasurer (702) 486-3384 1-(888)-477-2667 <a href="mailto:SLO@nevadatreasurer.gov">SLO@nevadatreasurer.gov</a> <a href="https://nvigate.gov/programs/ombudsman/">https://nvigate.gov/programs/ombudsman/</a></p>	<p><b>Rhode Island</b> Attorney General's Office 401-274-4400 <a href="mailto:studentloans@riag.ri.gov">studentloans@riag.ri.gov</a> <a href="https://studentloanrightsri.com/">https://studentloanrightsri.com/</a></p>



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**Virginia**

Scott W. Kemp

Student Loan Advocate

State Council of Higher Education

(804) 786-2832

[studentloan@schev.edu](mailto:studentloan@schev.edu)

[www.schev.edu/studentloan](http://www.schev.edu/studentloan)

<https://www.virginiastudentloanhelp.org/>

**Washington**

Stephanie Sampedro

Student Loan Advocate

Student Achievement Council

(360) 753-7781

[loanadvocate@wsac.wa.gov](mailto:loanadvocate@wsac.wa.gov)

<https://www.wsac.wa.gov/loan-advocacy>