

From: Tyrrell, Pete
Sent: Wed, 30 Jun 2021 13:20:04 +0000
To: Bryant, Michael
Subject: FW: PCA Total Recall Proposal for COO
Attachments: PCAs Overview 062821 v4.pptx
Importance: High

Mike – can you add a couple items.....

(b)(5)

Feel free to just move the (b)(5) to a separate slide if that's easier.....also, if you have another presentation you can easily glean from that works to. I feel like we provided a pretty in-depth review of

(b)(5) but could not locate (and not looking to reinvent the wheel).

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Tyrrell, Pete
Sent: Tuesday, June 29, 2021 10:39 AM
To: Piccolo, Marc <Marc.Piccolo@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: PCA Total Recall Proposal for COO

[@Piccolo, Marc](#)

There was (b)(5) included (slide 3) but I tightened that up.
Added the (b)(5) to slide 2.

Thanks.

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From: Piccolo, Marc <Marc.Piccolo@ed.gov>
Sent: Monday, June 28, 2021 9:33 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>
Subject: RE: PCA Total Recall Proposal for COO

(b)(5)

Thanks
Marc

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Marc – please see attached as a starting point.

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Mark/Pete – we need to provide a PCA overview to Rich later this week – I'll try to push it to later in the week. Please work with Mike and the CO team to come up with the right deck. Focus should include

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From: Bryant, Michael <Michael.Bryant@ed.gov>
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Cc: Tyrrell, Pete <Pete.Tyrrell@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>
Subject: PCA Total Recall Proposal for COO

Marc-

Here is an updated version of the PCA Total Recall slide deck.

Mike Bryant, Federal Student Aid
319-333-8836

From: Piccolo, Marc <Marc.Piccolo@ed.gov>
Sent: Friday, June 25, 2021 8:57 AM
To: Bryant, Michael <Michael.Bryant@ed.gov>
Subject: Re: slides

Understand. Let's get started building what we need.

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From: Tyrrell, Pete
Sent: Wed, 30 Jun 2021 15:02:32 +0000
To: LaVia, Mark;Piccolo, Marc
Cc: Bryant, Michael
Subject: FW: PCA Total Recall Proposal for COO
Attachments: PCAs Overview 062821 v5.pptx

[@Piccolo, Marc](#) – please use this version....Mike expanded (b)(5)

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Here you go

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To: Bryant, Michael
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Attachments: PCA Total Recall Option.pptx, PCAs Overview 062821.pptx
Importance: High

Mike – would you mind taking a shot at this. Could be as simple as melding the two attachments together....hoping we can put something together quickly today to send to Mark/Marc – who then will send onto Acq for their slides.

Pete Tyrrell | Senior Advisor
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From: Tyrrell, Pete
Sent: Thu, 1 Jul 2021 13:37:31 +0000
To: LaVia, Mark;Piccolo, Marc;Bryant, Michael
Subject: FW: PCAs Overview 070121 v6 mdp edits.pptx
Attachments: PCAs Overview 062821 v6.pptx

Thanks Mike...

[@Piccolo, Marc](#) – for our 11am.....

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Bryant, Michael <Michael.Bryant@ed.gov>
Sent: Thursday, July 1, 2021 9:35 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Subject: RE: PCAs Overview 070121 v6 mdp edits.pptx

Here is my updated version

Mike Bryant, Federal Student Aid
319-333-8836

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Thursday, July 1, 2021 7:59 AM
To: Bryant, Michael <Michael.Bryant@ed.gov>
Subject: FW: PCAs Overview 070121 v6 mdp edits.pptx
Importance: High

I addressed all of Marc's comments/requests but can you take a quick peek and comment anywhere you see fit....then I'll share for the 11am. Slide 3 may need some attention but not horrible.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Piccolo, Marc <Marc.Piccolo@ed.gov>
Sent: Thursday, July 1, 2021 5:15 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: LaVia, Mark <Mark.LaVia@ed.gov>
Subject: PCAs Overview 070121 v6 mdp edits.pptx

Pete – I put in some suggested edits so please review and then find time on my calendar for us to finalize this.

marc

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From: Tyrrell, Pete
Sent: Thu, 2 Sep 2021 12:24:43 +0000
To: Bryant, Michael
Subject: FW: Re-Opening of AWG Lockbox - 9/1/21
Attachments: AWG Payment 8-31-2021.xlsx, CARES ACT Stop AWG Non-Compliant Reporting prior to shutdown and after start-up 083121.pptx

Can you please plug in the numbers to that audit response and just give it one more read....then I'll send over to Marc.

Pete Tyrrell | Senior Advisor
 Federal Student Aid
 Wanamaker Building, Philadelphia PA 19107
 O: (215) 656-6014
 C: (b)(5)

From: Seeley, Theresa L <TheresaLSeeley@maximus.com>
Sent: Wednesday, September 1, 2021 5:04 PM
To: Szathmary, Michael <Michael.Szathmary@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>; Derrick, Annette <Annette.Derrick@ed.gov>; Krobath, Christopher <Christopher.Krobath@ed.gov>
Cc: Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts <DMCScontracts@maximus.com>; Pugh, James <JamesPugh@maximus.com>
Subject: Re-Opening of AWG Lockbox - 9/1/21

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Per Pete's request, below is an update of payments received through 8/31/21. In addition, an updated presentation of *CARES Act Stop Wage Garnishment Comparison of 10/30/20 (prior to Lockbox Shutdown) to 8/31/21* is attached.

Summary of payments received in the AWG Lockbox from 5/31/21 – 8/31/2021:

Type of Payment Received	Number of Payments Received	Amount Received	Number of Employers	Number of Borrowers	WG30 / WG34 Sent
AWG Payments	212	\$39,721.91	62	81	80
Non-AWG	19	\$120,523.4			

Payments		1			
Total	231	\$160,245.3	62	81	80

26 AWG Payments received the week of 8/30-8/31:

- 26 payments received for 2 unique employers
 - One employer confirmed stop garnishment
 - One employer left voicemail

1 Voluntary payment received in the AWG lockbox.

For employers where stop garnishment confirmation has not been received, MFS reaches out weekly to get resolution.

See attached file for details.

Theresa Seeley

Research Analyst, Business Operations
Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

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Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate Borrower on Debt Manager Y/N	Comments
\$103.71	6/4/2021	(b)(6)	LOAD KING MFG	Y	4/18/2020	Y	N	Replacement check. Last AWG received on 04/27/20
\$136.19	6/4/2021		LOAD KING MFG	Y	4/18/2020	Y	N	Replacement check. Last AWG received on 04/27/20
\$135.58	6/4/2021		DBI SERVICES LLC	Y	4/18/2020	Y	N	Last AWG received on 04/13/20
\$96.88	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N	Last AWG received on 2/26/20
\$154.00	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N	Last AWG received on 2/26/20
\$100.80	6/4/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG received 5/26/20 was making voluntary payments from 2/12/21 through 5/10/21
\$80.46	6/4/2021		THOMAS JEFFERSON FOU.	Y	4/18/2020	Y	N	Replacement check from 4/28/20. Last AWG received on 04/28/20
\$59.81	6/4/2021		Swift Beef Company C/O	Y	4/18/2020	Y	N	Last AWG received on 04/17/20
\$83.85	6/8/2021		WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	Last AWG received 3/30/20 received voluntary payments 5/10/21
\$192.17	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Employer garnished and sent payments up until lockbox PQ box closed
\$202.83	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Employer garnished and sent payments up until lockbox PO box closed
\$45.37	6/8/2021		HEAT TREATING SERVICES	Y	4/18/2020	Y	N	Last AWG received on 6/8/20.
\$30.63	6/8/2021		HEAT TREATING SERVICES	Y	4/18/2020	Y	N	Last AWG received on 6/8/20.
\$280.55	6/8/2021		ALCOTT HR Group	Y	4/18/2020	Y	N	First AWG payment ever received on the account
\$111.96	6/9/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/21, was sending voluntary payments from 2/11/2021 through 5/10/2021.
\$62.73	6/10/2021		WHITE RIVER MARINE LLC	Y	4/30/2020	Y	N	Last AWG payment received 4/22/2020.
\$100.06	6/11/2021		ROUSE'S ENTERPRISES LLC	Y	4/11/2020	Y	N	Last AWG payment received 1/28/2020.
\$159.07	6/11/2021		LIPS	Y	4/10/2020	Y	N	Last AWG payment received 3/31/2020.
\$441.97	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$307.18	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$307.18	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$39.85	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 2/8/2021.
\$94.60	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 10/15/2019
\$12.20	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 10/15/2019.
\$64.45	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 2/8/2021.
\$75.22	6/15/2021		SOUTHEAST CONNECTIONS LLC	Y	4/30/2020	Y	N	Replacement check. Last AWG payment received 3/13/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$170.70	6/16/2021		OASIS OUTSOURCING INC.	Y	4/18/2020	Y	N	Last AWG payment received 4/08/2020.
\$368.08	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$83.75	6/16/2021		BEST WESTERN ROSEVILLE INN	Y	4/18/2020	Y	N	Last AWG payment received 5/10/2021, posted as VOL, corrected.
\$44.79	6/16/2021		MCDONALD'S	Y	4/18/2020	Y	N	First AWG payment received, prior pmts were PayGows.
\$41.44	6/16/2021		MCDONALD'S	Y	4/18/2020	Y	N	First AWG payment received, prior pmts were PayGows.
\$136.76	6/16/2021		OASIS OUTSOURCING INC	Y	4/18/2020	Y	N	Last AWG payment received 4/22/2020.
\$58.66	6/16/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/2021
\$119.95	6/16/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/2021
\$188.54	6/16/2021		ALCOTT HR Group	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$198.64	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$186.66	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$210.74	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$193.68	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$99.37	6/16/2021		WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$144.53	6/16/2021		WHOLE FOODS	Y	5/15/2020	Y	N	Last AWG payment received 4/20/2020.
\$111.29	6/16/2021		WHOLE FOODS	Y	5/15/2020	Y	N	Last AWG payment received 4/20/2020.
\$76.18	6/17/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/16/2020.
\$153.81	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$185.60	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$212.82	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$230.04	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$162.39	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$220.09	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$188.70	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$195.48	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$193.31	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$137.96	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$187.53	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$215.76	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$217.96	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$58.34	6/21/2021		OLYMPIA FAMILY RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 10/13/2020.
\$26.15	6/21/2021		J&M SMOG & AUTO REPAIR	Y	4/18/2020	Y	N	Last AWG payment received 4/8/2020.
\$61.28	6/21/2021		OLYMPIA FAMILY RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 10/13/2020.
\$26.15	6/21/2021		J&M SMOG & AUTO REPAIR	Y	4/18/2020	Y	N	Last AWG payment received 4/8/2020.
\$194.82	6/23/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/16/2021.
\$88.14	6/23/2021		WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	Last AWG payment received 6/16/2021.
\$50.29	6/24/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/17/2021.
\$0.93	6/25/2021		NRTHWEST ARKANSAS EMPLOYEES LLC	Y	4/18/2020	Y	N	Last AWG payment received 2/7/2020.
\$106.52	6/29/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 06/18/2021
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
\$117.68	7/8/2021		MANATEE COUNTY SCHOOL DISTRICT	Y	4/18/2020	Y	N	Last AWG payment received 03/30/2020.
\$2.21	7/8/2021		CHS INC	Y	4/18/2020	Y	N	First AWG payment received, prior pmts were TOPS.
\$155.00	7/8/2021		SUPERIOR TECHNICAL CERAMICS	Y	5/8/2020	Y	N	Last AWG payment received 4/27/2020.
\$195.50	7/8/2021		SUPERIOR TECHNICAL CERAMICS	Y	4/12/2020	Y	N	Last AWG payment received 10/15/2019.
\$192.12	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$193.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$189.07	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.

\$212.26	7/15/2021	(b)(6)	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$238.26	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$213.27	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$187.32	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$237.47	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$189.07	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$205.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$206.33	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$227.58	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$246.37	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$223.74	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$266.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$196.28	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.05	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$222.76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$224.69	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$248.30	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$217.47	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$222.76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.05	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$253.85	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$248.30	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$222.76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$291.67	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$200.81	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$123.64	7/15/2021		CITY WINERY	Y	4/18/2020	Y	N	Last AWG payment received 4/7/2021.
\$72.86	7/15/2021		PYURE SALON	Y	4/30/2020	Y	N	Last AWG payment received 7/21/2020.
\$184.04	7/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 6/16/2021.
\$20.07	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$145.10	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$163.74	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$142.81	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$166.27	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$36.97	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$150.00	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$109.45	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$681.82	7/19/2021		CREE INC	Y	4/30/2020	Y	N	First AWG payment ever received on the account.
\$106.95	7/20/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 5/12/2020.
\$282.87	7/21/2021		SLEEP NUMBER CORPORATION	Y	4/18/2020	Y	N	Last AWG payment received 3/11/2020.
\$182.60	7/22/2021		LONG ISLAND TUTORIAL SERVICES INC	Y	4/18/2020	Y	Y	Last AWG payment received 3/17/2020.
\$27.14	7/27/2021		NESCO RESOURCE	Y	8/12/2021	Y	N	Last AWG payment received 11/13/2017.
\$110.51	7/27/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 5/12/2020.
\$233.55	7/29/2021		VIRGINIA DEPT OF HEALTH	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020. Replacement check. Payment dated prior to CARES Act.
\$82.54	8/4/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 7/26/2021.
\$114.98	8/10/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 8/4/2021.
\$5.00	8/10/2021		MONGE & ASSOCIATES	Y	4/18/2020	Y	N	Last AWG payment received 8/25/2020.
\$88.87	8/10/2021		TODAY'S HEALTH AND NUTRITION HEALTH	Y	4/18/2020	Y	N	Last AWG payment received 8/24/2020.
\$164.37	8/13/2021		TAYLOR FRAC	Y	4/18/2020	Y	N	Last AWG payment received 4/10/2020.
\$42.80	8/13/2021		HOTEL VALENCIA	Y	4/18/2020	Y	N	Last AWG payment received 7/18/2019.
\$271.88	8/13/2021		HARVEST CHADDS FORD LLC	Y	4/18/2020	Y	N	Last AWG payment received 7/14/2021.
\$185.10	8/13/2021		CESCAPHE EVENT GROUP	Y	4/18/2020	Y	N	Last AWG payment received 3/12/2020.
\$8.65	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$8.95	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$13.03	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$4.86	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$8.84	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$7.55	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$99.96	8/17/2021		IDAHO CONSUMER DIRECT PERSONAL CARE LLC	Y	4/18/2020	Y	N	Last AWG payment received 4/28/2020.
\$99.96	8/17/2021		IDAHO CONSUMER DIRECT PERSONAL CARE LLC	Y	4/18/2020	Y	N	Last AWG payment received 4/28/2020.
\$40.27	8/17/2021		NESCO RESOURCE	Y	8/12/2021	Y	N	Last AWG payment received 8/2/2021.
\$74.10	8/17/2021		NESCO RESOURCE	Y	8/12/2021	Y	N	Last AWG payment received 8/2/2021.
\$37.80	8/17/2021		ARVADA CENTER FOR THE ARTS AND HUMANITIES	Y	4/18/2020	Y	N	Last AWG payment received 3/16/2020.
\$184.42	8/17/2021		CESCAPHE EVENT GROUP	Y	4/18/2020	Y	N	Last AWG payment received 8/13/2021.
\$113.81	8/17/2021		CESCAPHE EVENT GROUP	Y	4/18/2020	Y	N	Last AWG payment received 8/13/2021.
\$124.46	8/24/2021		CONTINENTAL BATTERY	Y	4/18/2020	Y	N	Last AWG payment received 9/2/2020.
\$3.18	8/24/2021		GUCKENHEIMER ENTERPRISE	Y	4/18/2020	Y	N	Last AWG payment received 10/26/2020.
\$307.70	8/24/2021		THE PARADISE SHOPS	Y	4/18/2020	Y	N	Last AWG payment received 10/20/2020.
\$165.99	8/24/2021		GUCKENHEIMER ENTERPRISE	Y	4/18/2020	Y	N	Last AWG payment received 10/26/2020.

\$85.83	8/24/2021	(b)(6)	CARROLLTON SPRINGS	Y	4/18/2020	Y	N	Last AWG payment received 3/9/2020.
\$286.43	8/24/2021		CARROLLTON SPRINGS	Y	4/18/2020	Y	N	Last AWG payment received 3/24/2020.
\$204.21	8/24/2021		CARROLLTON SPRINGS	Y	4/18/2020	Y	N	Last AWG payment received 3/24/2020.
\$182.79	8/24/2021		CARROLLTON SPRINGS	Y	4/18/2020	Y	N	Last AWG payment received 3/24/2020.
\$76.80	8/24/2021		HOOTERS OF AMERICA INC	Y	4/18/2020	Y	N	Last AWG payment received 3/5/2020.
\$116.62	8/24/2021		CRUNCH FITNESS	Y	4/18/2020	Y	N	Last AWG payment received 10/28/2020.
\$147.17	8/24/2021		GUCKENHEIMER ENTERPRISE	Y	4/18/2020	Y	N	Last AWG payment received 10/26/2020.
\$110.96	8/24/2021		FANATICS RETAIL GROUP FULFILLMENT	Y	4/18/2020	Y	N	Last AWG payment received 6/18/2018.
\$142.66	8/24/2021		WP ENGINE INC	Y	4/18/2020	Y	N	Last AWG payment received 10/20/2020.
\$139.02	8/24/2021		AMERICAN BREAD COMPANY	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$96.28	8/24/2021		FANATICS RETAIL GROUP FULFILLMENT	N		Y	N	Last AWG payment received 9/16/2019.
\$149.70	8/24/2021		BARRY'S BOOTCAMP LLC	Y	4/18/2020	Y	N	Last AWG payment received 4/9/2020.
\$16.12	8/24/2021		SOUTHERN GRAPHIC SYSTEMS	Y	4/30/2020	Y	N	Last AWG payment received 3/24/2020.
\$71.78	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$12.52	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$23.39	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$48.12	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$55.41	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$77.31	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$137.68	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$60.07	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$34.95	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$128.81	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$85.84	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$13.93	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$94.07	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$182.60	8/26/2021		LONG ISLAND TUTORIAL SERVICES INC	Y	4/18/2020	Y	N	Last AWG payment received 7/22/2021.
\$182.60	8/26/2021		LONG ISLAND TUTORIAL SERVICES INC	Y	4/18/2020	Y	N	Last AWG payment received 7/22/2021.
\$166.61	8/26/2021		IDAHO CONSUMER DIRECT PERSONAL CARE LLC	Y	4/18/2020	Y	N	Last AWG payment 8/17/2021.
\$175.27	8/31/2021		WAYNE COUNTY PUBLIC SCHOOLS	Y	4/18/2020	Y	N	Last AWG payment received 5/4/2020.
\$501.11	8/31/2021		WAYNE COUNTY PUBLIC SCHOOLS	Y	4/30/2020	Y	N	Last AWG payment received 5/4/2020.
\$443.06	8/31/2021		STANFORD UNIVERSITY	Y	4/30/2020	Y	N	Last AWG payment received 10/9/2019.
\$443.07	8/31/2021		STANFORD UNIVERSITY	Y	4/30/2020	Y	N	Last AWG payment received 10/9/2019.
\$499.86	8/31/2021		WAYNE COUNTY PUBLIC SCHOOLS	Y	4/18/2020	Y	N	Last AWG payment received 5/4/2020.
\$443.07	8/31/2021		STANFORD UNIVERSITY	Y	4/30/2020	Y	N	Last AWG payment received 10/9/2019.
\$225.63	8/31/2021		WAYNE COUNTY PUBLIC SCHOOLS	Y	4/18/2020	Y	N	Last AWG payment received 5/4/2020.
\$443.07	8/31/2021		STANFORD UNIVERSITY	Y	4/30/2020	Y	N	Last AWG payment received 10/9/2019.
\$225.48	8/31/2021		WAYNE COUNTY PUBLIC SCHOOLS	Y	4/18/2020	Y	N	Last AWG payment received 5/4/2020.
\$443.06	8/31/2021		STANFORD UNIVERSITY	Y	4/30/2020	Y	N	Last AWG payment received 10/9/2019.
\$171.80	8/31/2021		WAYNE COUNTY PUBLIC SCHOOLS	Y	4/30/2020	Y	N	Last AWG payment received 5/4/2020.
\$216.95	8/31/2021		WAYNE COUNTY PUBLIC SCHOOLS	Y	4/18/2020	Y	N	Last AWG payment received 5/4/2020.
\$443.07	8/31/2021		STANFORD UNIVERSITY	Y	4/30/2020	Y	N	Last AWG payment received 10/9/2019.
\$440.48	8/31/2021		STANFORD UNIVERSITY	Y	4/30/2020	Y	N	Last AWG payment received 10/9/2019.
\$80.34	8/31/2021		WAYNE COUNTY PUBLIC SCHOOLS	Y	4/18/2020	Y	N	Last AWG payment received 5/4/2020.
\$450.68	8/31/2021		STANFORD UNIVERSITY	Y	4/30/2020	Y	N	Last AWG payment received 10/9/2019.
\$518.38	8/31/2021		WAYNE COUNTY PUBLIC SCHOOLS	Y	4/18/2020	Y	N	Last AWG payment received 5/4/2020.
\$443.07	8/31/2021		STANFORD UNIVERSITY	Y	4/30/2020	Y	N	Last AWG payment received 10/9/2019.
\$388.62	8/31/2021		WAYNE COUNTY PUBLIC SCHOOLS	Y	4/18/2020	Y	N	Last AWG payment received 5/4/2020.
\$443.06	8/31/2021		STANFORD UNIVERSITY	Y	4/30/2020	Y	N	Last AWG payment received 10/9/2019.
\$206.31	8/31/2021		WAYNE COUNTY PUBLIC SCHOOLS	Y	4/18/2020	Y	N	Last AWG payment received 5/4/2020.
\$539.32	8/31/2021		WAYNE COUNTY PUBLIC SCHOOLS	Y	4/18/2020	Y	N	Last AWG payment received 5/4/2020.
\$443.07	8/31/2021		STANFORD UNIVERSITY	Y	4/30/2020	Y	N	Last AWG payment received 10/9/2019.
\$122.36	8/31/2021		WAYNE COUNTY PUBLIC SCHOOLS	Y	4/18/2020	Y	N	Last AWG payment received 5/4/2020.
\$219.49	8/31/2021		WAYNE COUNTY PUBLIC SCHOOLS	Y	4/18/2020	Y	N	Last AWG payment received 5/4/2020.
\$440.48	8/31/2021		STANFORD UNIVERSITY	Y	4/30/2020	Y	N	Last AWG payment received 10/9/2019.

Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (UTL) Borrower or Debt Manager Y/N	Comments
\$3,341.00	6/4/2021		UC SAN DIEGO			N	Y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them
\$217.00	6/4/2021	(b)(6)				N	N	contacted to inform her to change the payment address
\$3,341.00	6/4/2021		WASHINGTON UNIVERSITY IN STL			N	Y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.
\$146.86	6/10/2021		NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	N	N	Last AWG payment received 10/13/2020. Payments 11/2/2020 - 6/9/2021 were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$180.00	6/10/2021		NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	N	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$133.93	6/14/2021		NEW YORK STATE HIGHER EDUCATION SERVICES CORP	N		N	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$100.00	6/14/2021		PARKWOOD LANDSCAPE MAINTENANCE	N		N	N	Last AWG received 8/3/2020. Contacted employer to verify AWG payments. Not AWG
\$10,000.00	6/22/2021		IOWA SPECIALTY HOSPITALS & CLINICS	N		N	Y	Contacted payroll. Payment is a tuition assistance payment. Not a garnishment. The borrower has account with Great Lakes.
\$30.00	6/22/2021	(b)(6)	MITCHELL FRASER	N		N	N	Payment was sent to wrong lockbox. Payment is a money order.
\$6,688.25	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox. Contacted Finance. Payment belongs to Great Lakes.
\$7,000.00	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox. Contacted Finance. Unsure of service.
\$4,934.47	7/29/2021	N/A	UNC AT CHAPEL HILL	N/A	N/A	N	Y	Special project refund. Contacted POC for further information.
\$108.00	8/3/2021	(b)(6)	N/A	N/A	N/A	N	N	Payment was sent to wrong lockbox. Payment is a personal check.
\$32.90	8/4/2021	N/A	N/A	N/A	N/A	N	N	Payment is a money order. Payment sent to wrong lockbox.
\$15,000.00	8/9/2021	N/A	DEPARTMENT OF AGRICULTURE	N/A	N/A	N	N	Payment sent to wrong address.
\$54,070.00	8/16/2021	N/A	SHAWNEE COMMUNITY COLLEGE	N/A	N/A	N	N	Payment sent to wrong address.
\$15,000.00	8/17/2021	(b)(6)	LEXINGTON HEALTH INC	N	N/A	N	N	Payment is voluntary deduction. TOP GA account. Advised employer to send future payments to correct address.
\$200.00	8/26/2021	N/A	N/A	N/A	N/A	N	Y	Personal check. Sent to wrong address. Account belongs to Great Lakes.
\$10,000.00	8/30/2021	N/A	MCLAREN CENTRAL MI HOSPITAL	N/A	N/A	N	Y	Spoke with payroll. Voluntary deduction for student loan. Sent to wrong address. Account belongs to Great Lakes.
\$130,523.41								



Department of
Education

DMCS

Federal
Student Aid

CARES Act Stop Wage Garnishment Comparison of 10/30/20 (prior to Lockbox Shutdown) to 8/31/21

Non-Compliant Employers Garnishing Wages

History of Administrative Wage GarnishmentAs of 10/23/20, OIG reported FSA continued to receive wage garnishments for 1,930 borrowers.As of 10/30/20, DMCS continued to receive wage garnishments from 1,400 employers impacting 2,283 borrowers. The AWG Lockbox was shut down on 10/30/20 and payments were returned to the employers as undeliverable.Re-opened AWG Lockbox on 5/31/21.Started receiving AWG payments on 6/4/21.Through 8/31/21, received 231 payments:212 employer wage garnishment payments from 62 employers19 misdirected voluntary paymentsThe 212 employer wage garnishment payments were received from 62 employers impacting 81 borrowers.Received the below payments from employers that also garnished in October:1 payment from The Paradies Shops impacting 1 borrower. Employer confirmed stop.3 payments from Guckenheimer Enterprise impacting 3 borrowers. Employer confirmed stop.1 payment from Crunch Fitness impacting 1 borrower. Employer confirmed stop.MFS performed an outreach to the 62 employers that sent AWG payments between 6/4/21 and 8/31/21.57 - Confirmed will stopSome reasons provided for sending payments include:Thought CARES Act ended 6/1/21Unaware of CARES ActEmployer did not understand garnishment was for student loanCheck returned so employer thought they needed to send check againEmployee returned from leave, wage garnishment missedEmployee was rehired

AWG Non-Compliant Employers

Borrower or Employer Contact from 10/1/20 – 10/30/20 wage garnishments
As of 8/31: 67 borrowers called in regarding garnishments continuing after 10/30/20 and asking for a status on refunds. 26 employers called in questioning why checks were being returned after 10/30/20.
Employers Accessing the Employer Address Web Page
As of 8/31, 431 unique employers used the employer website to update their demographic information / FEIN.
Non-Compliant Employers as of 10/2020 that sent in a payment since the lockbox re-opened on 5/31. All employers confirmed stop garnishment.
The Paradies Shops
Guckenheimer Enterprise
Crunch Fitness

AWG Non-Compliant Employers (5/31/21-8/31/21)

Employer	Number of Borrowers Affected	Number of Payments Received from Employer	Unique Payment Dates	Last Effective Payment Date by Employer	Date Outreach Made to Employer	Results of Contacting Employer	Employer continues to send in payments as of 8/31/21
WAYNE COUNTY PUBLIC SCHOOLS	9	14	1	8/31/2021	9/1/2021	Their payroll system crashed. It reactivated garnishments. Confirmed all garnishments ceased. There will be one more check due to system timing.	N
CARROLLTON SPRINGS	4	4	1	8/24/2021	8/31/2021	Confirmed they will stop.	N
GUCKENHEIMER ENTERPRISES	3	3	1	8/24/2021	8/31/2021	Confirmed they will stop.	N
ARDENT HEALTH SERVICES	2	6	3	6/23/2021	6/24/2021	Confirmed they will stop	N
SURGE STAFFING	2	4	1	6/14/2021	6/18/2021	Thought CARES Act ended; confirmed they will stop	N
OASIS OUTSOURCING INC	2	2	1	6/16/2021	6/17/2021	New payroll service; unaware CARES Act; confirmed they will stop	N
FANATICS RETAIL GROUP FULFILLMENT	2	2	1	8/24/2021	9/1/2021	Left voicemail.	N
SUPERIOR TECHNICAL CERAMICS	2	1	1	7/8/2021	7/9/2021	Confirmed they will stop.	N
PENNSYLVANIA TURNPIKE COMMISSION	1	31	1	7/15/2021	7/16/2021	Replacement Check. Confirmed they will stop	N
PENDER VETERINARY CENTRE	1	13	1	6/29/2021	6/22/2021	Thought CARES Act ended; confirmed they will stop	N
J MAC CONCESSIONS LLC	1	13	13	8/25/2021	8/26/2021	Confirmed they will stop.	N
STANFORD UNIVERSITY	1	12	12	8/31/2021	9/1/2021	Left voicemail.	N
BHP BILLITON PETROLEUM	1	11	11	7/8/2021	8/6/2021	Received email confirmation. Confirmed they will stop.	N
OUR HOUSE INC	1	8	8	7/16/2021	7/19/2021	Confirmed they will stop	N
JALAPENOE MEXICAN RESTAURANT	1	6	6	8/17/2021	8/18/2021	Confirmed they will stop	N

- Outreaches continue on the employers in bold

AWG Non-Compliant Employers (5/31/21-8/31/21)

Employer	Number of Borrowers Affected	Number of Payments Received from Employer	Unique Payment Dates	Last Effective Payment Date by Employer	Date Outreach Made to Employer	Results of Contacting Employer	Employer continues to send in payments as of 8/31/21
BAYOU CONCRETE LLC	1	5	5	6/24/2021	6/16/2021	Confirmed they will stop	N
AUTORIDAD DE CARRETERAS	1	5	2	7/16/2021	8/4/2021	Confirmed they will stop	N
NESCO RESOURCE	1	4	3	8/17/2021	8/2/2021	Employee rehired reactivated garnishment. Confirmed they will stop.	N
AUBURN UNIVERSITY AT MONTGOMERY	1	3	1	6/14/2021	7/2/2021	Confirmed they will stop	N
LONG ISLAND TUTORIAL SERVICES INC	1	3	3	8/26/2021	8/27/2021	Unable to identify one borrower; reached out to employer for assistance. Employer confirmed they will stop, directed to current servicer for settlement options.	N
CESCAPHE EVENT GROUP	1	3	2	8/17/2021	8/17/2021	Confirmed they will stop	N
IDAHO CONSUMER DIRECT PERSONAL CARE LLC	1	3	3	8/26/2021	8/27/2021	Confirmed they will stop	N
LOAD KING MFG	1	2	1	6/4/2021	6/16/2021	Replacement Check from 2/19/20. Confirmed they will stop.	N
SILKTOWN ROOFING, INC	1	2	1	6/4/2021	6/16/2021	Confirmed they will stop	N
WILLIAMS-SONOMA INC	1	2	3	6/23/2021	6/24/2021	Confirmed they will stop	N
HEAT TREATING SERVICES	1	2	1	6/8/2021	6/16/2021	Confirmed they will stop	N
ALCOTT HR GROUP	1	2	2	6/16/2021	6/16/2021	Confirmed they will stop	N
MCDONALD'S	1	2	1	6/16/2021	7/1/2021	Confirmed they will stop	N
WHOLE FOODS	1	2	1	6/16/2021	8/9/2021	Confirmed they will stop	N
OLYMPIA FAMILY RESTAURANT	1	2	1	6/21/2021	6/29/2021	Payments sent in error; confirmed they will stop	N

AWG Non-Compliant Employers (5/31/21-8/31/21)

Employer	Number of Borrowers Affected	Number of Payments Received from Employer	Unique Payment Dates	Last Effective Payment Date by Employer	Date Outreach Made to Employer	Results of Contacting Employer	Employer continues to send in payments as of 8/31/21
J&M SMOG & AUTO REPAIR	1	2	1	6/21/2021	6/22/2021	Thought CARES Act ended; confirmed they will stop	N
SKILCRAFT LLC	1	2	2	8/10/2021	8/5/2021	Confirmed they will stop	N
DBI SERVICES LLC	1	1	1	6/4/2021	6/30/2021	Employer unaware of CARES Act; confirmed they will stop	N
THOMAS JEFFERSON FOU.	1	1	1	6/4/2021	6/16/2021	Replacement Check from 4/28/20. Confirmed they will stop.	N
SWIFT BEEF COMPANY C/O	1	1	1	6/4/2021	7/2/2021	Confirmed they will stop	N
WHITE RIVER MARINE LLC	1	1	1	6/10/2021	6/16/2021	Confirmed they will stop	N
ROUSES ENTERPRISES LLC	1	1	1	6/11/2021	6/16/2021	Confirmed they will stop	N
UPS	1	1	1	6/11/2021	6/16/2021	Confirmed they will stop	N
SOUTHEAST CONNECTIONS LLC	1	1	1	6/15/2021	7/8/2021	Replacement check. Confirmed they will stop	N
BEST WESTERN ROSEVILLE INN	1	1	1	6/16/2021	6/29/2021	Payroll unaware of CARES Act; emailed notice to employer; confirmed they will stop	N
NORTHWEST ARKANSAS EMPLOYEES LLC	1	1	1	6/25/2021	6/29/2021	Thought CARES Act ended; confirmed they will stop	N
CHS INC	1	1	1	7/8/2021	7/9/2021	Confirmed they will stop	N
MANATEE COUNTY SCHOOL DISTRICT	1	1	1	7/8/2021	7/12/2021	Confirmed they will stop	N
PYURE SALON	1	1	1	7/15/2021	7/28/2021	Confirmed they will stop	N
CITY WINERY	1	1	1	7/15/2021	7/27/2021	Confirmed they will stop	N

AWG Non-Compliant Employers (5/31/21-8/31/21)

Employer	Number of Borrowers Affected	Number of Payments Received from Employer	Unique Payment Dates	Last Effective Payment Date by Employer	Date Outreach Made to Employer	Results of Contacting Employer	Employer continues to send in payments as of 8/31/21
CREE INC	1	1	1	7/19/2021	7/26/2021	Confirmed they will stop	N
SLEEP NUMBER CORPORATION	1	1	1	7/21/2021	8/4/2021	Confirmed they will stop	N
VIRGINIA DEPT OF HEALTH	1	1	1	7/29/2021	7/30/2021	Replacement check. Confirmed they will stop	N
MONGE & ASSOCIATES	1	1	1	8/10/2021	8/11/2021		Confirmed they will stop
TODAY'S HEALTH AND NUTRITION HEALTH	1	1	1	8/10/2021	8/11/2021	Confirmed they will stop	N
TAYLOR FRAC	1	1	1	8/13/2021	8/16/2021	Confirmed they will stop	N
HOTEL VALENCIA	1	1	1	8/13/2021	8/16/2021	Confirmed they will stop	N
HARVEST CHADDS FORD LLC	1	1	1	8/13/2021	8/18/2021	Confirmed they will stop	N
ARVADA CENTER FOR THE ARTS AND HUMANITIES	1	1	1	8/17/2021	8/18/2021	Confirmed they will stop	N
CONTINENTAL BATTERY COMPANY	1	1	1	8/24/2021	8/26/2021	Confirmed they will stop.	N
THE PARADIES SHOPS	1	1	1	8/24/2021	8/26/2021	Confirmed they will stop.	N
HOOTERS OF AMERICA INC	1	1	1	8/24/2021	8/31/2021	Confirmed they will stop.	N
CRUNCH FITNESS	1	1	1	8/24/2021	8/26/2021	Confirmed they will stop.	N
WP ENGINE	1	1	1	8/24/2021	9/1/2021	Unable to leave voicemail. Sent email to employer.	N
AMERICAN BREAD COMPANY	1	1	1	8/24/2021	8/26/2021	Confirmed they will stop.	N
BARRY'S BOOTCAMP	1	1	1	8/24/2021	9/1/2021	Unable to leave voicemail. Sent email to employer.	N
SOUTHERN GRAPHIC SYSTEMS	1	1	1	8/24/2021	9/1/2021	Left voicemail.	N

- Outreaches continue on the employers in bold.

Enhanced Calling Measures Pre-Lockbox Shutdown

Per the request of FSA, MFS took greater measures to escalate Stop Wage Garnishment outreach efforts with non-compliant employers having larger rosters (9 or more). The following data represents those employers where stopped garnishment had not been achieved as of 10/30/20.

Employer	# of Borrowers Receiving Garnishment	Confirmed Stopped Garnishment	Confirmed Stopped (Date)	Employer Outreach Attempts (includes phone calls and emails)	Voice Message Left	Made Contact and Spoke to Representative
7ELEVEN	64	No		56	Yes	Yes
PARKER HANNIFIN	53	No		10	Yes	No
COMMUNICATIONS TEST DESIGN	42	No		4	No	No
GOODWILL	31	No		50	Yes	Yes
HYATT	28	No		53	Yes	Yes
HEARTHSIDE FOOD SOLUTIONS	28	No		6	Yes	Yes
LOEWS HOTELS	19	No		11	Yes	Yes
WASTE MANAGEMENT	18	No		5	Yes	No
MAVERIK COUNTRY STORES	15	No		6	Yes	No
TACO BELL	13	No		35	Yes	Yes
THE PARADIES SHOPS*	12	No		22	Yes	No
EXETER FINANCE	11	No		8	Yes	No
GLAXOSMITHKLINE	11	No		2	Yes	No
BURBERRY	9	No		31	Yes	Yes

***Since reopening the lockbox on 5/31/21, an AWG payment was received from one of these employers. The Paradies Shops; received one payment on 8/24/21. Employer confirmed stop on 8/26/21.**

Top 20 AWG Non-Compliant Employers (10/19/20-10/30/20)

Employer	Number of Borrowers Affected	Last Effective Payment Date by Employer
HEARTHSIDE FOOD SOLUTIONS*	18	10/28/2020
GLAXOSMITHKLINE*	11	10/26/2020
PARKER HANNIFIN*	10	10/20/2020
COMMUNICATIONS TEST DESIGN*	6	10/26/2020
EXETER FINANCE*	6	10/20/2020
EMPLOYEE OF INDEPENDENT 7ELEVEN	6	10/26/2020
RAINBOW USA	5	10/29/2020
MAVERIK COUNTRY STORES*	5	10/28/2020
INTERDENT SERVICE	5	10/29/2020
APEX LABORATORY	4	10/20/2020
THE PARADIES SHOPS**	4	10/20/2020
TUESDAY MORNING	4	10/20/2020
GPM INVESTMENTS	4	10/26/2020
HUDSON RIVER HEALTHCARE	4	10/29/2020
HELMER SCIENTIFIC	4	10/23/2020
OCEAN SPRAY CRANBERRIES	3	10/20/2020
DS SERVICES OF AMERICA	3	10/23/2020
SOUTH CAROLINA STATE UNIVERSITY	3	10/20/2020
HYATT*	3	10/29/2020

*These employers were identified as part of our Top 20 enhanced calling measures.**Since reopening the lockbox on 5/31/21, an AWG payment was received from one of these employers. The Paradies Shops; received one payment on 8/24/21. Employer confirmed stop on 8/26/21.

Non-Compliant Employers Garnishing Wages

AWG File Receipt Date	Number of AWG payments received	# of Employers garnishing wages	# of Borrowers impacted	Employers confirmed to stop*	Borrowers impacted by Employer confirmed to stop
10/1/20 – 10/30/20	3,452	1,400	2,283	212	334
5/31/21 – 6/4/21	8	6	6	6	6
6/7/21 – 6/11/21	10	8	9	8	9
6/14/21 – 6/18/21	28	12	15	10	13
6/21/21 – 6/25/21	21	7	7	7	7
6/28/21 – 7/2/21	1	1	1	1	1
7/5/21 – 7/9/21	15	4	5	3	4
7/12/21 - 7/16/21	42	4	5	2	3
7/19/21 – 7/23/21	4	4	4	1	1
7/26/21 – 7/30/21	3	3	3	2	2
8/2/21 – 8/6/21	1	1	1	0	0
8/9/21 – 8/13/21	7	7	7	6	6
8/16/21 – 8/20/21	13	5	5	5	5
8/23/21 – 8/27/21	33	13	20	10	16
8/30/21 – 8/31/21	26	2	10	1	9

*Employer is not a unique number if the employer sent payments multiple weeks. For example, Ardent Health Services sent payments the weeks of 6/7, 6/14, and 6/21; employers confirmed stop is reflected each of those weeks.

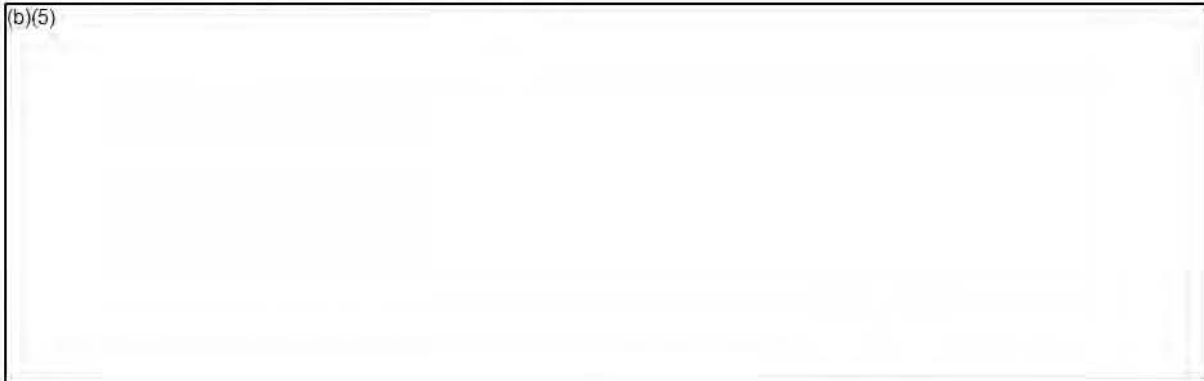
From: Tyrrell, Pete
Sent: Fri, 11 Jun 2021 14:35:36 +0000
To: LaVia, Mark;Piccolo, Marc
Subject: FW: Re-Opening of AWG Lockbox - 6/11/21 Daily Update
Attachments: AWG Payment 6-10-2021.xlsx

Marc –

MFS has been sending us daily emails on payments received via the AWG mailbox; attached are the cumulative totals (less than a dozen unique employers). I've instructed them to roll up the data at a weekly level beginning Monday and then will ask them to present some analysis/recommendations.

Here is my initial analysis/recommendations –

(b)(5)



Let me know if you agree with my recommendations on the first two bullets. Will provide another update next week.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Seeley, Theresa L <TheresaLSeeley@maximus.com>
Sent: Friday, June 11, 2021 10:03 AM
To: Szathmary, Michael <Michael.Szathmary@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>
Cc: Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts

<DMCScontracts@maximus.com>

Subject: Re-Opening of AWG Lockbox - 6/11/21 Daily Update

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning,

AWG Payments Received 6/10/2021

- 3 payments received in file
 - 3 AWG payments
 - 0 Voluntary payments
- 2 Employers
- 2 had WG30/34 sent – 4/18/2020
- 1 had WG 30/34 sent - 4/30/2020
- Total amount received \$111.96
 - Total AWG payments \$389.59
 - Total VOL payment \$0

See attached file for details.

Thank you

Theresa Seeley

Research Analyst, Business Operations
Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

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Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date	AWG Payment	UTLY/N	Comments
					WG30/W34 was sent			
\$103.71	6/4/2021	(b)(6)	LOAD KING MFG	Y	4/18/2020	Y	N	Last AWG received on 04/27/20
\$136.19	6/4/2021		LOAD KING MFG	Y	4/18/2020	Y	N	Last AWG received on 04/27/20
\$135.58	6/4/2021		DBI SERVICES LLC	Y	4/18/2020	Y	N	Last AWG received on 04/13/20
\$96.88	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N	Last AWG received on 2/26/20
\$154.00	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N	Last AWG received on 2/26/20
\$100.80	6/4/2021		BAYOU CONCRETE	Y	4/18/2020	Y	N	Last AWG received 5/26/20 was making voluntary payments from 2/12/21 through 5/10/21
\$80.46	6/4/2021		THOMAS JEFFERSON FOU	Y	4/18/2020	Y	N	Last AWG received on 04/28/20
\$59.81	6/4/2021		Swift Beef Company C/O	Y	4/18/2020	Y	N	Last AWG received on 04/17/20
\$83.85	6/8/2021		WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	Last AWG received 3/30/20 received voluntary payments 5/10/21
\$192.17	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Employer garnished and sent payments up until lockbox PO box closed
\$202.83	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Employer garnished and sent payments up until lockbox PO box closed
\$45.37	6/8/2021		Heat Treating Services	Y	4/18/2020	Y	N	Last AWG received on 6/8/20
\$30.63	6/8/2021		Heat Treating Services	Y	4/18/2020	Y	N	Last AWG received on 6/8/20
\$180.55	6/8/2021		Alcott HR Group	Y	4/18/2020	Y	N	First AWG payment ever received on the account
\$111.96	6/9/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/21, was sending voluntary payments from 2/11/2021 through 5/10/2021.
\$146.86	6/10/2021		NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	Y	N	Last AWG payment received 10/13/2020. Payments 11/2/2020 - 6/9/2021 were voluntary. Contacting issuer of the check to confirm the type of payments these should be.
\$180.00	6/10/2021		NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	Y	N	First AWG payment received on this account. Prior payments were voluntary. Contacting issuer of the check to confirm the type of payments these should be.
\$62.73	6/10/2021		WHITE RIVER MARINE LLC	Y	4/30/2020	Y	N	Last AWG payment received 4/22/2020.

\$2,104.38

Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	UTL Y/N	Comments
\$3,341.00	6/4/2021		UC SAN DIEGO			N	Y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them
\$217.00	6/4/2021	(b)(6)				N	N	contacted to inform her to change the payment address
\$3,341.00	6/4/2021		WASHINGTON UNIVERSITY IN STL			N	Y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.

\$6,899.00

From: Tyrrell, Pete
Sent: Wed, 16 Jun 2021 11:48:23 +0000
To: Santos, Bob
Cc: Salanik, Kathleen; Bryant, Michael; Szathmary, Michael; Wise, Mark
Subject: FW: Re-Opening of AWG Lockbox - 6/14/21 Weekly Update
Attachments: AWG Payment 6-11-2021.xlsx

Bob –

Can you please have your staff reach out to those employers that have ‘resumed’ AWG. I believe there are 7/8 of those based on what was provided in the attached (prior AWG payments that stopped before the lockbox closure). Can they also provide results of those outreach efforts.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Seeley, Theresa L <TheresaLSeeley@maximus.com>
Sent: Monday, June 14, 2021 9:16 AM
To: Szathmary, Michael <Michael.Szathmary@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>
Cc: Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts <DMCScontracts@maximus.com>; Pugh, James <JamesPugh@maximus.com>
Subject: Re-Opening of AWG Lockbox - 6/14/21 Weekly Update

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Good Morning,

Based on a conversation between Pete and Maximus this report will be sent weekly on Monday's.

Summary of payments received in the AWG Lockbox from 5/31/21 - 6/11/2021

Type of Payment	Number of Payments Received	Amount Received	Number of Employers	Number of Borrowers	WG30 / WG34 Sent
-----------------	-----------------------------	-----------------	---------------------	---------------------	------------------

Received					
AWG Payments	18	\$2,036.65	14	15	15
Non-AWG Payments	5	\$7,225.86			
Total	23	\$9,262.51	14	15	15

See attached file for details.

Theresa Seeley

Research Analyst, Business Operations
Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

From: Seeley, Theresa L

Sent: Friday, June 11, 2021 1:29 PM

To: Michael.Szathmary@ed.gov; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; 'Mark.Wise@ed.gov' <Mark.Wise@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>; Luz.Wohlfiel@ed.gov

Cc: Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts <DMCScontracts@maximus.com>

Subject: RE: Re-Opening of AWG Lockbox - 6/11/21 Daily Update

Good Afternoon,

Research was completed on the two borrowers where the payment was received from NEW YORK STATE HIGHER EDUCATION SERVICES CORP. These are not AWG payments and are being reclassified as voluntary payments. These will be moved to the Non-AWG tab and reflected on the spreadsheet sent Monday.

Thank you.

Theresa Seeley

Research Analyst, Business Operations
Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

From: Seeley, Theresa L

Sent: Friday, June 11, 2021 10:03 AM

To: Michael.Szathmary@ed.gov; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; 'Mark.Wise@ed.gov' <Mark.Wise@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>; Luz.Wohlfiel@ed.gov
Cc: Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts <DMCScontracts@maximus.com>
Subject: Re-Opening of AWG Lockbox - 6/11/21 Daily Update

Good Morning,

AWG Payments Received 6/10/2021

- 3 payments received in file
 - 3 AWG payments
 - 0 Voluntary payments
- 2 Employers
- 2 had WG30/34 sent – 4/18/2020
- 1 had WG 30/34 sent - 4/30/2020
- Total amount received \$111.96
 - Total AWG payments \$389.59
 - Total VOL payment \$0

See attached file for details.

Thank you

Theresa Seeley

Research Analyst, Business Operations
Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

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Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (U/L) Borrower on Debt Manager Y/N	Comments
\$103.71	6/4/2021	(b)(6)	LOAD KING MFG	Y	4/18/2020	Y	N	Last AWG received on 04/27/20
\$136.19	6/4/2021		LOAD KING MFG	Y	4/18/2020	Y	N	Last AWG received on 04/27/20
\$135.58	6/4/2021		DBI SERVICES LLC	Y	4/18/2020	Y	N	Last AWG received on 04/13/20
\$96.88	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N	Last AWG received on 2/26/20
\$154.00	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N	Last AWG received on 2/26/20
\$100.80	6/4/2021		BAYOU CONCRETE	Y	4/18/2020	Y	N	Last AWG received 5/26/20 was making voluntary payments from 2/12/21 through 5/10/21
\$80.46	6/4/2021		THOMAS JEFFERSON FOU.	Y	4/18/2020	Y	N	Last AWG received on 04/28/20
\$59.81	6/4/2021		Swift Beef Company C/O	Y	4/18/2020	Y	N	Last AWG received on 04/17/20
\$83.85	6/8/2021		WILLIAMS SONOMA INC	Y	4/18/2020	Y	N	Last AWG received 3/30/20 received voluntary payments 5/10/21
\$192.17	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Employer garnished and sent payments up until lockbox PO box closed
\$202.83	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Employer garnished and sent payments up until lockbox PO box closed
\$45.37	6/8/2021		Heat Treating Services	Y	4/18/2020	Y	N	Last AWG received on 6/8/20
\$30.63	6/8/2021		Heat Treating Services	Y	4/18/2020	Y	N	Last AWG received on 6/8/20
\$180.55	6/8/2021		Alcott HR Group	Y	4/18/2020	Y	N	First AWG payment ever received on the account
\$111.96	6/9/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/21, was sending voluntary payments from 2/11/2021 through 5/10/2021.
\$62.73	6/10/2021		WHITE RIVER MARINE LLC	Y	4/30/2020	Y	N	Last AWG payment received 4/22/2020.
\$100.06	6/11/2021		ROUSES ENTERPRISES LLC	Y	4/11/2020	Y	N	Last AWG payment received 1/28/2020
\$159.07	6/11/2021		UPS	Y	4/10/2020	Y	N	Last AWG payment received 3/31/2020

\$2,036.65

Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (UTL) Borrower or Debt Manager Y/N	Comments
\$3,341.00	6/4/2021		UC SAN DIEGO			N	Y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them
\$217.00	6/4/2021	(b)(6)				N	N	contacted to inform her to change the payment address
\$3,341.00	6/4/2021		WASHINGTON UNIVERSITY IN STL			N	Y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.
\$146.86	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	N	N	Last AWG payment received 10/13/2020. Payments 11/2/2020 - 6/9/2021 were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$180.00	6/10/2021		NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	N	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.

\$7,225.86

From: Tyrrell, Pete
Sent: Wed, 25 Aug 2021 14:04:53 +0000
To: Szathmary, Michael; Wohlfiel, Luz; Wise, Mark; Burris, Joshua (Joshua.Burris@ed.gov)
Cc: Bryant, Michael; Kroboth, Christopher
Subject: FW: Re-Opening of AWG Lockbox - 8/23/21 Weekly Update
Attachments: AWG Payment 8-18-21.xlsx

Mike Sz and team – can we ask MFS to confirm that refunds have been generated for all impacted borrowers....and get an indication of checks that have been cashed? I believe that MFS has the ability to look those up.

Thanks.

Pete Tyrrell | Senior Advisor
 Federal Student Aid
 Wanamaker Building, Philadelphia PA 19107
 O: (215) 656-6014
 C: (b)(6)

From: Seeley, Theresa L <TheresaLSeeley@maximus.com>
Sent: Monday, August 23, 2021 7:26 AM
To: Szathmary, Michael <Michael.Szathmary@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>; Derrick, Annette <Annette.Derrick@ed.gov>
Cc: Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts <DMCScontracts@maximus.com>; Pugh, James <JamesPugh@maximus.com>
Subject: Re-Opening of AWG Lockbox - 8/23/21 Weekly Update

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Summary of payments received in the AWG Lockbox from 5/31/21 – 8/20/2021:

Type of Payment Received	Number of Payments Received	Amount Received	Number of Employers	Number of Borrowers	WG30 / WG34 Sent
AWG Payments	153	\$26,580.14	48	52	48
Non-AWG	17	\$120,323.4			

Payments		1			
Total	170	\$146,903.5	48	52	48

13 AWG Payments received the week of 8/16-8/20:

- 5 employers confirmed stopped.
- No AWG payments were received from US Bank on 8/18, 8/19, or 8/20.

2 Voluntary payments received in the AWG lockbox.

As AWG payments are received MFS reaches out to get resolution; employers have been very responsive to the outreach.

See attached file for details.

Theresa Seeley

Research Analyst, Business Operations
Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

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Payment Amount	Date Received	Borrower	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (UTL) Borrower on Debt Manager Y/N	Comments
\$103.71	6/4/2021	(b)(6)	LOAD KING MFG	Y	4/18/2020	Y	N	Last AWG received on 04/27/20
\$136.19	6/4/2021		LOAD KING MFG	Y	4/18/2020	Y	N	Last AWG received on 04/27/20
\$135.58	6/4/2021		DBI SERVICES LLC	Y	4/18/2020	Y	N	Last AWG received on 04/27/20
\$96.88	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N	Last AWG received on 2/26/20
\$154.00	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N	Last AWG received on 2/26/20
\$100.80	6/4/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG received 5/26/20 was making voluntary payments from 2/12/21 through 5/10/21
\$80.46	6/4/2021		THOMAS JEFFERSON FOOD	Y	4/18/2020	Y	N	Last AWG received on 04/28/20
\$59.81	6/4/2021		Swift Beef Company C/O	Y	4/18/2020	Y	N	Last AWG received on 04/17/20
\$83.85	6/8/2021		WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	Last AWG received 3/30/20 received voluntary payments 5/10/21
\$192.17	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Employer garnished and sent payments up until lockbox PO box closed
\$202.83	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Employer garnished and sent payments up until lockbox PO box closed
\$45.37	6/8/2021		HEAT TREATING SERVICES	Y	4/18/2020	Y	N	Last AWG received on 6/8/20.
\$30.63	6/8/2021		HEAT TREATING SERVICES	Y	4/18/2020	Y	N	Last AWG received on 6/8/20.
\$180.55	6/8/2021		ALCOTT HR Group	Y	4/18/2020	Y	N	First AWG payment ever received on the account
\$111.96	6/9/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/21, was sending voluntary payments from 2/11/2021 through 5/10/2021.
\$62.73	6/10/2021		WHITE RIVER MARINE LLC	Y	4/30/2020	Y	N	Last AWG payment received 4/22/2020.
\$100.06	6/11/2021		ROUSES ENTERPRISES LLC	Y	4/11/2020	Y	N	Last AWG payment received 1/28/2020.
\$159.07	6/11/2021		LIPS	Y	4/10/2020	Y	N	Last AWG payment received 3/31/2020.
\$441.97	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$307.18	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$307.18	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$39.85	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 2/8/2021.
\$94.60	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 10/15/2019
\$12.20	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 10/15/2019
\$64.45	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 2/8/2021.
\$75.22	6/15/2021		SOUTHEAST CONNECTIONS LLC	Y	4/30/2020	Y	N	Last AWG payment received 3/13/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$170.70	6/16/2021		OASIS OUTSOURCING INC	Y	4/18/2020	Y	N	Last AWG payment received 4/08/2020.
\$368.08	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$83.75	6/16/2021		BEST WESTERN ROSEVILLE INN	Y	4/18/2020	Y	N	Last AWG payment received 5/10/2021, posted as VOL, corrected.
\$44.79	6/16/2021		MCDONALD'S	Y	4/18/2020	Y	N	First AWG payment received, prior pmts were PayGovs.
\$41.44	6/16/2021		MCDONALD'S	Y	4/18/2020	Y	N	First AWG payment received, prior pmts were PayGovs.
\$136.76	6/16/2021		OASIS OUTSOURCING INC	Y	4/18/2020	Y	N	Last AWG payment received 4/22/2020.
\$58.66	6/16/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/2021
\$119.95	6/16/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/2021
\$188.54	6/16/2021		ALCOTT HR Group	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$198.64	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$186.66	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$210.74	6/16/2021	ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.	
\$393.68	6/16/2021	ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.	
\$99.37	6/16/2021	WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.	
\$144.53	6/16/2021	WHOLE FOODS	Y	5/15/2020	Y	N	Last AWG payment received 4/20/2020.	
\$111.29	6/16/2021	WHOLE FOODS	Y	5/15/2020	Y	N	Last AWG payment received 4/20/2020.	
\$76.18	6/17/2021	BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/16/2020.	
\$153.81	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$185.60	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$212.82	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$230.04	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$162.39	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$270.09	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$188.70	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$195.48	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$193.31	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$137.96	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$187.53	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$215.76	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$217.96	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$58.34	6/21/2021	OLYMPIA FAMILY RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 10/13/2020	
\$26.15	6/21/2021	J&M SMOG & AUTO REPAIR	Y	4/18/2020	Y	N	Last AWG payment received 4/8/2020.	
\$61.28	6/21/2021	OLYMPIA FAMILY RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 10/13/2020.	
\$26.15	6/21/2021	J&M SMOG & AUTO REPAIR	Y	4/18/2020	Y	N	Last AWG payment received 4/8/2020.	
\$194.82	6/23/2021	ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/16/2021.	
\$88.14	6/23/2021	WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	Last AWG payment received 6/16/2021.	
\$50.29	6/24/2021	BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/17/2021.	
\$0.93	6/25/2021	NORTHWEST ARKANSAS EMPLOYEES LLC	Y	4/18/2020	Y	N	Last AWG payment received 2/7/2020.	
\$106.52	6/29/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 06/18/2021.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$117.68	7/8/2021	MANATEE COUNTY SCHOOL DISTRICT	Y	4/18/2020	Y	N	Last AWG payment received 03/30/2020.	
\$2.21	7/8/2021	CHS INC	Y	4/18/2020	Y	N	First AWG payment received, prior pmts were TOP5.	
\$155.00	7/8/2021	SUPERIOR TECHNICAL CERAMICS	Y	5/8/2020	Y	N	Last AWG payment received 4/27/2020.	
\$195.50	7/8/2021	SUPERIOR TECHNICAL CERAMICS	Y	4/12/2020	Y	N	Last AWG payment received 10/15/2019.	
\$192.12	7/15/2021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement Check. Payment dated prior to CARES ACT.	
\$193.61	7/15/2021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement Check. Payment dated prior to CARES ACT.	
\$189.07	7/15/2021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement Check. Payment dated prior to CARES ACT.	

\$212.26	7/15/2021	(b)(6)	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$238.26	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$213.27	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$187.32	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$237.47	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$189.07	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$705.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$206.33	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$227.58	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$246.37	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$223.74	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$266.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$196.28	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.05	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$222.76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$224.69	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$248.30	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$217.47	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$222.76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.05	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$253.85	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$248.30	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$222.76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$291.67	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$200.81	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$123.64	7/15/2021		CITY WINERY	Y	4/18/2020	Y	N	Last AWG payment received 4/7/2021.
\$72.86	7/15/2021		PYURE SALON	Y	4/30/2020	Y	N	Last AWG payment received 7/21/2020.
\$184.04	7/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 6/16/2021.
\$20.07	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$145.10	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$163.74	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$142.81	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$166.27	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$36.97	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$150.00	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$109.45	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$681.82	7/19/2021		CREE INC	Y	4/30/2020	Y	N	First AWG payment ever received on the account.
\$106.95	7/20/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 5/12/2020.
\$282.87	7/21/2021		SLEEP NUMBER CORPORATION	Y	4/18/2020	Y	N	Last AWG payment received 3/11/2020.
\$182.60	7/22/2021		LONG ISLAND TUTORIAL SERVICES INC	Y	4/18/2020	Y	Y	Last AWG payment received 3/17/2020.
\$27.14	7/27/2021		NESCO RESOURCE	Y	8/12/2021	Y	N	Last AWG payment received 11/13/2021.
\$110.51	7/27/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 5/12/2020.
\$233.55	7/29/2021		VIRGINIA DEPT OF HEALTH	Y	4/18/2020	Y	N	Payment dated prior to CARES Act.
\$82.54	8/4/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 7/26/2021.
\$114.98	8/10/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 8/4/2021.
\$5.00	8/10/2021		MONGE & ASSOCIATES	Y	4/18/2020	Y	N	Last AWG payment received 8/25/2020.
\$88.87	8/10/2021		TODAY'S HEALTH AND NUTRITION HEALTH	Y	4/18/2020	Y	N	Last AWG payment received 8/24/2020.
\$164.37	8/13/2021		TAYLOR FRAC	Y	4/18/2020	Y	N	Last AWG payment received 4/10/2020.
\$42.80	8/13/2021		HOTEL VALENCIA	Y	4/18/2020	Y	N	Last AWG payment received 7/18/2019.
\$271.88	8/13/2021		HARVEST CHADDS FORD LLC	Y	4/18/2020	Y	N	Last AWG payment received 1/14/2021.
\$185.10	8/13/2021		CESCAPHE EVENT GROUP	Y	4/18/2020	Y	N	Last AWG payment received 3/12/2020.
\$8.65	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$8.95	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$13.03	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$4.86	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$8.84	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$7.55	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$99.96	8/17/2021		IDAHO CONSUMER DIRECT PERSONAL CARE LLC	Y	4/18/2020	Y	N	Last AWG payment received 4/28/2020.
\$99.96	8/17/2021		IDAHO CONSUMER DIRECT PERSONAL CARE LLC	Y	4/18/2020	Y	N	Last AWG payment received 4/28/2020.
\$40.27	8/17/2021		NESCO RESOURCE	Y	8/12/2021	Y	N	Last AWG payment received 8/2/2021.
\$74.10	8/17/2021		NESCO RESOURCE	Y	8/12/2021	Y	N	Last AWG payment received 8/2/2021.
\$37.80	8/17/2021		ARVADA CENTER FOR THE ARTS AND HUMANITIES	Y	4/18/2020	Y	N	Last AWG payment received 3/16/2020.
\$184.42	8/17/2021		CESCAPHE EVENT GROUP	Y	4/18/2020	Y	N	Last AWG payment received 8/13/2021.
\$113.81	8/17/2021		CESCAPHE EVENT GROUP	Y	4/18/2020	Y	N	Last AWG payment received 8/13/2021.
\$26,580.14								

Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (UTL) Borrower or Debt Manager Y/N	Comments
\$3,341.00	6/4/2021		UC SAN DIEGO			N	Y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them
\$217.00	6/4/2021	(b)(6)				N	N	contacted to inform her to change the payment address
\$3,341.00	6/4/2021		WASHINGTON UNIVERSITY IN STL			N	Y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.
\$146.86	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	N	N	Last AWG payment received 10/13/2020. Payments 11/2/2020 - 6/9/2021 were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$180.00	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	N	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$133.93	6/14/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	N		N	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$100.00	6/14/2021	(b)(6)	PARKWOOD LANDSCAPE MAINTENANCE	N		N	N	Last AWG received 8/3/2020. Contacted employer to verify AWG payments. Not AWG
\$10,000.00	6/22/2021	(b)(6)	IOWA SPECIALTY HOSPITALS & CLINICS	N		N	Y	Contacted payroll. Payment is a tuition assistance payment. Not a garnishment. The borrower has account with Great Lakes.
\$30.00	6/22/2021	(b)(6)	MITCHELL FRASER	N		N	N	Payment was sent to wrong lockbox. Payment is a money order.
\$6,688.25	6/24/2021	(b)(6)	OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox. Contacted Finance. Payment belongs to Great Lakes.
\$7,000.00	6/24/2021	(b)(6)	OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox. Contacted Finance. Unsure of service.
\$4,934.47	7/29/2021	N/A	UNC AT CHAPEL HILL	N/A	N/A	N	Y	Special project refund. Contacted POC for further information.
\$108.00	8/3/2021	(b)(6)	N/A	N/A	N/A	N	N	Payment was sent to wrong lockbox. Payment is a personal check.
\$32.90	8/4/2021	N/A	N/A	N/A	N/A	N	N	Payment is a money order. Payment sent to wrong lockbox.
\$15,000.00	8/9/2021	N/A	DEPARTMENT OF AGRICULTURE	N/A	N/A	N	N	Payment sent to wrong address.
\$54,070.00	8/16/2021	N/A	SHAWNEE COMMUNITY COLLEGE	N/A	N/A	N	N	Payment sent to wrong address.
\$15,000.00	8/17/2021	(b)(6)	LEXINGTON HEALTH INC	N	N/A	N	N	Payment is voluntary deduction. TOP GA account. Advised employer to send future payments to correct address.

\$120,323.41

From: Tyrrell, Pete
Sent: Fri, 27 Aug 2021 14:20:07 +0000
To: Szathmary, Michael;Wise, Mark;Wohlfiel, Luz;Burris, Joshua (Joshua.Burris@ed.gov)
Cc: Tu, Steve;Bryant, Michael;Krobath, Christopher
Subject: FW: Re-Opening of AWG Lockbox - 8/23/21 Weekly Update
Attachments: AWG Payment 8-18-21.xlsx

[@Szathmary, Michael](#) – SEAD has made a decision that the AWG lockbox will remain open (it was originally slated to remain open only through 8/31/21). It probably makes sense to communicate that to MFS formally.

Pete Tyrrell | Senior Advisor
 Federal Student Aid
 Wanamaker Building, Philadelphia PA 19107
 O: (215) 656-6014
 C: (b)(6)

From: Seeley, Theresa L <TheresaLSeeley@maximus.com>
Sent: Monday, August 23, 2021 7:26 AM
To: Szathmary, Michael <Michael.Szathmary@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>; Derrick, Annette <Annette.Derrick@ed.gov>
Cc: Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts <DMCScontracts@maximus.com>; Pugh, James <JamesPugh@maximus.com>
Subject: Re-Opening of AWG Lockbox - 8/23/21 Weekly Update

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Summary of payments received in the AWG Lockbox from 5/31/21 – 8/20/2021:

Type of Payment Received	Number of Payments Received	Amount Received	Number of Employers	Number of Borrowers	WG30 / WG34 Sent
AWG Payments	153	\$26,580.14	48	52	48
Non-AWG Payments	17	\$120,323.41			
Total	170	\$146,903.5	48	52	48

13 AWG Payments received the week of 8/16-8/20:

- 5 employers confirmed stopped.
- No AWG payments were received from US Bank on 8/18, 8/19, or 8/20.

2 Voluntary payments received in the AWG lockbox.

As AWG payments are received MFS reaches out to get resolution; employers have been very responsive to the outreach.

See attached file for details.

Theresa Seeley

Research Analyst, Business Operations
Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

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Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (UTL) Borrower on Debt Manager Y/N	Comments
\$103.71	6/4/2021	(b)(6)	LOAD KING MFG	Y	4/18/2020	Y	N	Last AWG received on 04/27/20
\$136.19	6/4/2021		LOAD KING MFG	Y	4/18/2020	Y	N	Last AWG received on 04/27/20
\$135.58	6/4/2021		DBI SERVICES LLC	Y	4/18/2020	Y	N	Last AWG received on 04/13/20
\$96.88	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N	Last AWG received on 2/26/20
\$154.00	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N	Last AWG received on 2/26/20
\$100.80	6/4/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG received 5/26/20 was making voluntary payments from 2/12/21 through 5/10/21
\$80.46	6/4/2021		THOMAS JEFFERSON FOU	Y	4/18/2020	Y	N	Last AWG received on 04/28/20
\$59.81	6/4/2021		Swift Beef Company C/O	Y	4/18/2020	Y	N	Last AWG received on 04/17/20
\$83.85	6/8/2021		WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	Last AWG received 3/30/20 received voluntary payments 5/10/21
\$192.17	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Employer garnished and sent payments up until lockbox PO box closed
\$202.83	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Employer garnished and sent payments up until lockbox PO box closed
\$45.37	6/8/2021		HEAT TREATING SERVICES	Y	4/18/2020	Y	N	Last AWG received on 6/8/20.
\$30.63	6/8/2021		HEAT TREATING SERVICES	Y	4/18/2020	Y	N	Last AWG received on 6/8/20.
\$180.55	6/8/2021		ALCOTT HR Group	Y	4/18/2020	Y	N	First AWG payment ever received on the account
\$111.96	6/9/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/21, was sending voluntary payments from 2/11/2021 through 5/10/2021.
\$62.73	6/10/2021		WHITE RIVER MARINE LLC	Y	4/30/2020	Y	N	Last AWG payment received 4/22/2020.
\$100.06	6/11/2021		ROUSES ENTERPRISES LLC	Y	4/11/2020	Y	N	Last AWG payment received 1/28/2020.
\$159.07	6/11/2021		UPS	Y	4/10/2020	Y	N	Last AWG payment received 3/31/2020.
\$441.97	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$307.18	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$307.18	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$39.85	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 2/8/2021.
\$94.60	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 10/15/2019
\$12.20	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 10/15/2019
\$64.45	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 2/8/2021.
\$75.22	6/15/2021		SOUTHEAST CONNECTIONS LLC	Y	4/30/2020	Y	N	Last AWG payment received 3/13/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$170.70	6/16/2021		OASIS OUTSOURCING INC	Y	4/18/2020	Y	N	Last AWG payment received 4/08/2020.
\$368.08	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$83.75	6/16/2021		BEST WESTERN ROSEVILLE INN	Y	4/18/2020	Y	N	Last AWG payment received 5/10/2021, posted as VOL, corrected.
\$44.79	6/16/2021		MCDONALD'S	Y	4/18/2020	Y	N	First AWG payment received, prior pmts were PayGovs.
\$41.44	6/16/2021		MCDONALD'S	Y	4/18/2020	Y	N	First AWG payment received, prior pmts were PayGovs.
\$136.76	6/16/2021		OASIS OUTSOURCING INC	Y	4/18/2020	Y	N	Last AWG payment received 4/22/2020.
\$58.66	6/16/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/2021
\$119.95	6/16/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/2021
\$188.54	6/16/2021		ALCOTT HR Group	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$198.64	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$186.66	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$210.74	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$393.68	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$99.37	6/16/2021		WILLIAMS-SONOMA INC	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$144.53	6/16/2021	WHOLE FOODS	Y	5/15/2020	Y	N	Last AWG payment received 4/20/2020.	
\$111.29	6/16/2021	WHOLE FOODS	Y	5/15/2020	Y	N	Last AWG payment received 4/20/2020.	
\$76.18	6/17/2021	BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/16/2020.	
\$153.81	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$185.60	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$212.82	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$230.04	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$162.39	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$220.09	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$188.70	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$195.48	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$193.31	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$137.96	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$187.53	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$215.76	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$217.96	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$58.34	6/21/2021	OLYMPIA FAMILY RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 10/13/2020	
\$26.15	6/21/2021	J&M SMOG & AUTO REPAIR	Y	4/18/2020	Y	N	Last AWG payment received 4/8/2020.	
\$61.28	6/21/2021	OLYMPIA FAMILY RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 10/13/2020.	
\$26.15	6/21/2021	J&M SMOG & AUTO REPAIR	Y	4/18/2020	Y	N	Last AWG payment received 4/8/2020.	
\$194.82	6/23/2021	ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/16/2021.	
\$88.14	6/23/2021	WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	Last AWG payment received 6/16/2021.	
\$50.29	6/24/2021	BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/17/2021.	
\$0.93	6/25/2021	NORTHWEST ARKANSAS EMPLOYEES LLC	Y	4/18/2020	Y	N	Last AWG payment received 2/7/2020.	
\$106.52	6/29/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 06/18/2021.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$117.68	7/8/2021	MANATEE COUNTY SCHOOL DISTRICT	Y	4/18/2020	Y	N	Last AWG payment received 03/30/2020.	
\$2.21	7/8/2021	CHS INC	Y	4/18/2020	Y	N	First AWG payment received, prior pmts were TOP5.	
\$155.00	7/8/2021	SUPERIOR TECHNICAL CERAMICS	Y	5/8/2020	Y	N	Last AWG payment received 4/27/2020.	
\$195.50	7/8/2021	SUPERIOR TECHNICAL CERAMICS	Y	4/12/2020	Y	N	Last AWG payment received 10/15/2019.	
\$192.12	7/15/2021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement Check. Payment dated prior to CARES ACT.	
\$193.61	7/15/2021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement Check. Payment dated prior to CARES ACT.	
\$189.07	7/15/2021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement Check. Payment dated prior to CARES ACT.	

\$212.26	7/15/2021	(b)(6)	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$238.26	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$213.27	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$187.32	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$237.47	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$189.07	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$205.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$206.33	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$227.58	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$246.37	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$223.74	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$266.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$196.28	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.05	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$222.76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$224.69	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$248.30	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$217.47	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$222.76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.05	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$253.85	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$248.30	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$222.76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$291.67	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$200.81	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$123.64	7/15/2021		CITY WINERY	Y	4/18/2020	Y	N	Last AWG payment received 4/7/2021.
\$72.86	7/15/2021		PYURE SALON	Y	4/30/2020	Y	N	Last AWG payment received 7/21/2020.
\$184.04	7/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 6/16/2021.
\$20.07	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$145.10	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$163.74	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$142.81	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$166.27	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$36.97	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$150.00	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$109.45	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$681.82	7/19/2021		CREE INC	Y	4/30/2020	Y	N	First AWG payment ever received on the account.
\$106.95	7/20/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 5/12/2020.
\$282.87	7/21/2021		SLEEP NUMBER CORPORATION	Y	4/18/2020	Y	N	Last AWG payment received 3/11/2020.
\$182.60	7/27/2021		LONG ISLAND TUTORIAL SERVICES INC	Y	4/18/2020	Y	Y	Last AWG payment received 3/17/2020.
\$27.14	7/27/2021		NESCO RESOURCE	Y	8/12/2021	Y	N	Last AWG payment received 11/13/2021.
\$110.51	7/27/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 5/12/2020.
\$233.55	7/29/2021		VIRGINIA DEPT OF HEALTH	Y	4/18/2020	Y	N	Payment dated prior to CARES Act.
\$82.54	8/4/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 7/26/2021.
\$114.98	8/10/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 8/4/2021.
\$5.00	8/10/2021		MONGE & ASSOCIATES	Y	4/18/2020	Y	N	Last AWG payment received 8/25/2020.
\$88.87	8/10/2021		TODAY'S HEALTH AND NUTRITION HEALTH	Y	4/18/2020	Y	N	Last AWG payment received 8/24/2020.
\$164.37	8/13/2021		TAYLOR FRAC	Y	4/18/2020	Y	N	Last AWG payment received 4/10/2020.
\$42.80	8/13/2021		HOTEL VALENCIA	Y	4/18/2020	Y	N	Last AWG payment received 7/18/2019.
\$271.88	8/13/2021		HARVEST CHADDS FORD LLC	Y	4/18/2020	Y	N	Last AWG payment received 1/14/2021.
\$185.10	8/17/2021		CESCAPHE EVENT GROUP	Y	4/18/2020	Y	N	Last AWG payment received 3/12/2020.
\$8.65	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$8.95	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$13.03	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$4.86	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$8.84	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$7.55	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$99.96	8/17/2021		IDAHO CONSUMER DIRECT PERSONAL CARE LLC	Y	4/18/2020	Y	N	Last AWG payment received 4/28/2020.
\$99.96	8/17/2021		IDAHO CONSUMER DIRECT PERSONAL CARE LLC	Y	4/18/2020	Y	N	Last AWG payment received 4/28/2020.
\$40.27	8/17/2021		NESCO RESOURCE	Y	8/12/2021	Y	N	Last AWG payment received 8/2/2021.
\$74.10	8/17/2021		NESCO RESOURCE	Y	8/12/2021	Y	N	Last AWG payment received 8/2/2021.
\$37.80	8/17/2021		ARVADA CENTER FOR THE ARTS AND HUMANITIES	Y	4/18/2020	Y	N	Last AWG payment received 3/16/2020.
\$184.42	8/17/2021		CESCAPHE EVENT GROUP	Y	4/18/2020	Y	N	Last AWG payment received 8/13/2021.
\$113.91	8/17/2021		CESCAPHE EVENT GROUP	Y	4/18/2020	Y	N	Last AWG payment received 8/13/2021.
\$26,580.14								

Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (UTL) Borrower or Debt Manager Y/N	Comments
\$3,341.00	6/4/2021		UC SAN DIEGO			N	Y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them
\$217.00	6/4/2021	(b)(6)				N	N	contacted to inform her to change the payment address
\$3,341.00	6/4/2021		WASHINGTON UNIVERSITY IN STL			N	Y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.
\$146.86	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	N	N	Last AWG payment received 10/13/2020. Payments 11/2/2020 - 6/9/2021 were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$180.00	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	N	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$133.93	6/14/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	N		N	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$100.00	6/14/2021		PARKWOOD LANDSCAPE MAINTENANCE	N		N	N	Last AWG received 8/3/2020. Contacted employer to verify AWG payments. Not AWG
\$10,000.00	6/22/2021		IOWA SPECIALTY HOSPITALS & CLINICS	N		N	Y	Contacted payroll. Payment is a tuition assistance payment. Not a garnishment. The borrower has account with Great Lakes.
\$30.00	6/22/2021	(b)(6)	MITCHELL FRASER	N		N	N	Payment was sent to wrong lockbox. Payment is a money order.
\$6,688.25	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox. Contacted Finance. Payment belongs to Great Lakes.
\$7,000.00	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox. Contacted Finance. Unsure of service.
\$4,934.47	7/29/2021	N/A	UNC AT CHAPEL HILL	N/A	N/A	N	Y	Special project refund. Contacted POC for further information.
\$108.00	8/3/2021	(b)(6)	N/A	N/A	N/A	N	N	Payment was sent to wrong lockbox. Payment is a personal check.
\$32.90	8/4/2021	N/A	N/A	N/A	N/A	N	N	Payment is a money order. Payment sent to wrong lockbox.
\$15,000.00	8/9/2021	N/A	DEPARTMENT OF AGRICULTURE	N/A	N/A	N	N	Payment sent to wrong address.
\$54,070.00	8/16/2021	N/A	SHAWNEE COMMUNITY COLLEGE	N/A	N/A	N	N	Payment sent to wrong address.
\$15,000.00	8/17/2021	(b)(6)	LEXINGTON HEALTH INC	N	N/A	N	N	Payment is voluntary deduction. TOP GA account. Advised employer to send future payments to correct address.

\$120,323.41

From: Tyrrell, Pete
Sent: Fri, 27 Aug 2021 18:35:03 +0000
To: Szathmary, Michael;Wise, Mark;Wohlfiel, Luz
Cc: Tu, Steve;Bryant, Michael;Krobath, Christopher
Subject: FW: Re-Opening of AWG Lockbox - 8/23/21 Weekly Update

I would like the weekly reporting to continue through at least 10/31/21. We need to maintain visibility into any volume spikes post-September 30 (the prior payment pause expiration date).

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Lindbloom, Niev E <NievLindbloom@maximus.com>
Sent: Friday, August 27, 2021 2:25 PM
To: Szathmary, Michael <Michael.Szathmary@ed.gov>; Seeley, Theresa L <TheresaLSeeley@maximus.com>; Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts <DMCScontracts@maximus.com>; Pugh, James <JamesPugh@maximus.com>
Cc: Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>; Derrick, Annette <Annette.Derrick@ed.gov>; Lewis, Tyrone <Tyrone.Lewis@ed.gov>; Krobath, Christopher <Christopher.Krobath@ed.gov>
Subject: RE: Re-Opening of AWG Lockbox - 8/23/21 Weekly Update

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon Mike,

Maximus confirms receipt. If we see increased volumes in the lockbox we will work with FSA on the need for a CR or for any consideration on SLAs.

Could FSA please clarify expectations on the weekly reporting, now that the lockbox will remain open indefinitely?

Best regards,

Niev Lindbloom
Director, Contracts and Partner Management
Debt Management and Collections System

Maximus Federal

Remote: Philadelphia, PA, Eastern Time

Mobile: (b)(6)

NievLindbloom@maximus.com

From: Szathmary, Michael <Michael.Szathmary@ed.gov>

Sent: Friday, August 27, 2021 11:23 AM

To: Seeley, Theresa L <TheresaLSeeley@maximus.com>; Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts <DMCScontracts@maximus.com>; Pugh, James <JamesPugh@maximus.com>

Cc: Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Mark.Wise@ed.gov; Burris, Joshua <Joshua.Burris@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>; Derrick, Annette <Annette.Derrick@ed.gov>; Lewis, Tyrone <Tyrone.Lewis@ed.gov>; Krobath, Christopher <Christopher.Krobath@ed.gov>

Subject: [EXTERNAL] RE: Re-Opening of AWG Lockbox - 8/23/21 Weekly Update

MAXIMUS,

FSA has decided to leave the AWG Lockbox open indefinitely.

Please confirm receipt of this communication.

Mike Szathmary, NCMA Fellow, C.P.M., CPCM, CFCM, CCCM
DMCS Administrative Contracting Officer
FSA Acquisitions Directorate

Duty Hours: 7:30AM-4:00PM

Office: (404) 974-9261

Cell: (b)(6)

Sam Nunn Atlanta Federal Center
61 Forsyth Street SW, Suite 18T30-6
Atlanta GA 30303

michael.szathmary@ed.gov

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From: Seeley, Theresa L <TheresaLSeeley@maximus.com>

Sent: Thursday, August 26, 2021 12:57 PM

To: Szathmary, Michael <Michael.Szathmary@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>; Derrick, Annette <Annette.Derrick@ed.gov>; Lewis, Tyrone <Tyrone.Lewis@ed.gov>; Krobath, Christopher <Christopher.Krobath@ed.gov>

Cc: Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts <DMCScontracts@maximus.com>; Pugh, James <JamesPugh@maximus.com>
Subject: RE: Re-Opening of AWG Lockbox - 8/23/21 Weekly Update

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See below for requested information which is for payments received through 8/20/21.

Refunds have been processed for the impacted borrowers. If it was a replacement check (from prior to the CARES Act), non-sufficient fund or invalid address) it was not refunded).

Check	Number of payments	Amount Cashed (or Not Cashed)
Cashed	88	\$16,662.18
Non-Cashed	27	\$2352.73
Not refunded (replacement check / non-sufficient funds / invalid address)	38	\$7565.23

See attached for details.

Theresa Seeley

Research Analyst, Business Operations
Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

From: Seeley, Theresa L
Sent: Wednesday, August 25, 2021 11:45 AM
To: Szathmary, Michael <Michael.Szathmary@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Mark.Wise@ed.gov; Burris, Joshua <Joshua.Burris@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>; Derrick, Annette <Annette.Derrick@ed.gov>; Lewis, Tyrone <Tyrone.Lewis@ed.gov>; Krobath, Christopher <Christopher.Krobath@ed.gov>
Cc: Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts <DMCScontracts@maximus.com>; Pugh, James <JamesPugh@maximus.com>
Subject: RE: Re-Opening of AWG Lockbox - 8/23/21 Weekly Update

Acknowledging receipt of the request. We are working on getting the requested information.

Thank you.

Theresa Seeley

Research Analyst, Business Operations
Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

From: Szathmary, Michael <Michael.Szathmary@ed.gov>

Sent: Wednesday, August 25, 2021 10:17 AM

To: Seeley, Theresa L <TheresaLSeeley@maximus.com>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Mark.Wise@ed.gov; Burris, Joshua <Joshua.Burris@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>; Derrick, Annette <Annette.Derrick@ed.gov>; Lewis, Tyrone <Tyrone.Lewis@ed.gov>; Krobath, Christopher <Christopher.Krobath@ed.gov>

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Subject: [EXTERNAL] RE: Re-Opening of AWG Lockbox - 8/23/21 Weekly Update

MAXIMUS,

Please confirm that refunds have been generated for all impacted borrowers. Also, can FSA get an update of checks that have been cashed?

Thanks

Mike Szathmary, NCMA Fellow, C.P.M., CPCM, CFCM, CCCM
DMCS Administrative Contracting Officer
FSA Acquisitions Directorate

Duty Hours: 7:30AM-4:00PM

Office: (404) 974-9261

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michael.szathmary@ed.gov

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From: Seeley, Theresa L <TheresaLSeeley@maximus.com>

Sent: Monday, August 23, 2021 7:26 AM

To: Szathmary, Michael <Michael.Szathmary@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Burris, Joshua

<Joshua.Burris@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>; Derrick, Annette <Annette.Derrick@ed.gov>

Cc: Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts <DMCScontracts@maximus.com>; Pugh, James <JamesPugh@maximus.com>

Subject: Re-Opening of AWG Lockbox - 8/23/21 Weekly Update

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Summary of payments received in the AWG Lockbox from 5/31/21 – 8/20/2021:

Type of Payment Received	Number of Payments Received	Amount Received	Number of Employers	Number of Borrowers	WG30 / WG34 Sent
AWG Payments	153	\$26,580.14	48	52	48
Non-AWG Payments	17	\$120,323.41			
Total	170	\$146,903.55	48	52	48

13 AWG Payments received the week of 8/16-8/20:

- 5 employers confirmed stopped.
- No AWG payments were received from US Bank on 8/18, 8/19, or 8/20.

2 Voluntary payments received in the AWG lockbox.

As AWG payments are received MFS reaches out to get resolution; employers have been very responsive to the outreach.

See attached file for details.

Theresa Seeley

Research Analyst, Business Operations
Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

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Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender and destroy all copies and the original message.

From: Tyrrell, Pete
Sent: Wed, 25 Aug 2021 13:30:23 +0000
To: Bryant, Michael
Subject: FW: Re-Opening of AWG Lockbox - 8/23/21 Weekly Update
Attachments: AWG Payment 8-18-21.xlsx

I believe that this will be needed for our 11am AWG call with Marc.....

Pete Tyrrell | Senior Advisor
 Federal Student Aid
 Wanamaker Building, Philadelphia PA 19107
 O: (215) 656-6014
 C: (b)(6)

From: Seeley, Theresa L <TheresaLSeeley@maximus.com>
Sent: Monday, August 23, 2021 7:26 AM
To: Szathmary, Michael <Michael.Szathmary@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>; Derrick, Annette <Annette.Derrick@ed.gov>
Cc: Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts <DMCScontracts@maximus.com>; Pugh, James <JamesPugh@maximus.com>
Subject: Re-Opening of AWG Lockbox - 8/23/21 Weekly Update

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See attached file for details.

Theresa Seeley

Research Analyst, Business Operations
Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile: (b)(6)

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Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (UTL) Borrower on Debt Manager Y/N	Comments
\$103.71	6/4/2021	(b)(6)	LOAD KING MFG	Y	4/18/2020	Y	N	Last AWG received on 04/27/20
\$136.19	6/4/2021		LOAD KING MFG	Y	4/18/2020	Y	N	Last AWG received on 04/27/20
\$135.58	6/4/2021		DBI SERVICES LLC	Y	4/18/2020	Y	N	Last AWG received on 04/13/20
\$96.88	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N	Last AWG received on 2/26/20
\$154.00	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N	Last AWG received on 2/26/20
\$100.80	6/4/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG received 5/26/20 was making voluntary payments from 2/12/21 through 5/10/21
\$80.46	6/4/2021		THOMAS JEFFERSON FOU	Y	4/18/2020	Y	N	Last AWG received on 04/28/20
\$59.81	6/4/2021		Swift Beef Company C/O	Y	4/18/2020	Y	N	Last AWG received on 04/17/20
\$83.85	6/8/2021		WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	Last AWG received 3/30/20 received voluntary payments 5/10/21
\$192.17	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Employer garnished and sent payments up until lockbox PO box closed
\$202.83	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Employer garnished and sent payments up until lockbox PO box closed
\$45.37	6/8/2021		HEAT TREATING SERVICES	Y	4/18/2020	Y	N	Last AWG received on 6/8/20.
\$30.63	6/8/2021		HEAT TREATING SERVICES	Y	4/18/2020	Y	N	Last AWG received on 6/8/20.
\$180.55	6/8/2021		ALCOTT HR Group	Y	4/18/2020	Y	N	First AWG payment ever received on the account
\$111.96	6/9/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/21, was sending voluntary payments from 2/11/2021 through 5/10/2021.
\$62.73	6/10/2021		WHITE RIVER MARINE LLC	Y	4/30/2020	Y	N	Last AWG payment received 4/22/2020.
\$100.06	6/11/2021		ROUSES ENTERPRISES LLC	Y	4/11/2020	Y	N	Last AWG payment received 1/28/2020.
\$159.07	6/11/2021		LIPS	Y	4/10/2020	Y	N	Last AWG payment received 3/31/2020.
\$441.97	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$307.18	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$307.18	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$39.85	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 2/8/2021.
\$94.60	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 10/15/2019
\$12.20	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 10/15/2019
\$64.45	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 2/8/2021.
\$75.22	6/15/2021		SOUTHEAST CONNECTIONS LLC	Y	4/30/2020	Y	N	Last AWG payment received 3/13/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$170.70	6/16/2021		OASIS OUTSOURCING INC	Y	4/18/2020	Y	N	Last AWG payment received 4/08/2020.
\$368.08	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$83.75	6/16/2021		BEST WESTERN ROSEVILLE INN	Y	4/18/2020	Y	N	Last AWG payment received 5/10/2021, posted as VOL, corrected.
\$44.79	6/16/2021		MCDONALD'S	Y	4/18/2020	Y	N	First AWG payment received, prior pmts were PayGovs.
\$41.44	6/16/2021		MCDONALD'S	Y	4/18/2020	Y	N	First AWG payment received, prior pmts were PayGovs.
\$136.76	6/16/2021		OASIS OUTSOURCING INC	Y	4/18/2020	Y	N	Last AWG payment received 4/22/2020.
\$58.66	6/16/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/2021
\$119.95	6/16/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/2021
\$188.54	6/16/2021		ALCOTT HR Group	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$198.64	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$186.66	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$210.74	6/16/2021	ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.	
\$393.68	6/16/2021	ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.	
\$99.37	6/16/2021	WILLIAMS-SONOMA INC	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.	
\$144.53	6/16/2021	WHOLE FOODS	Y	5/15/2020	Y	N	Last AWG payment received 4/20/2020.	
\$111.29	6/16/2021	WHOLE FOODS	Y	5/15/2020	Y	N	Last AWG payment received 4/20/2020.	
\$76.18	6/17/2021	BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/16/2020.	
\$153.81	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$185.60	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$212.82	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$230.04	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$162.39	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$220.09	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$188.70	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$195.48	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$193.31	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$137.96	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$187.53	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$215.76	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$217.96	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$58.34	6/21/2021	OLYMPIA FAMILY RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 10/13/2020	
\$26.15	6/21/2021	J&M SMOG & AUTO REPAIR	Y	4/18/2020	Y	N	Last AWG payment received 4/8/2020.	
\$61.28	6/21/2021	OLYMPIA FAMILY RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 10/13/2020.	
\$26.15	6/21/2021	J&M SMOG & AUTO REPAIR	Y	4/18/2020	Y	N	Last AWG payment received 4/8/2020.	
\$194.82	6/23/2021	ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/16/2021.	
\$88.14	6/23/2021	WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	Last AWG payment received 6/16/2021.	
\$50.29	6/24/2021	BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/17/2021.	
\$0.93	6/25/2021	NORTHWEST ARKANSAS EMPLOYEES LLC	Y	4/18/2020	Y	N	Last AWG payment received 2/7/2020.	
\$106.52	6/29/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 06/18/2021.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$117.68	7/8/2021	MANATEE COUNTY SCHOOL DISTRICT	Y	4/18/2020	Y	N	Last AWG payment received 03/30/2020.	
\$2.21	7/8/2021	CHS INC	Y	4/18/2020	Y	N	First AWG payment received, prior pmts were TOP5.	
\$155.00	7/8/2021	SUPERIOR TECHNICAL CERAMICS	Y	5/8/2020	Y	N	Last AWG payment received 4/27/2020.	
\$195.50	7/8/2021	SUPERIOR TECHNICAL CERAMICS	Y	4/12/2020	Y	N	Last AWG payment received 10/15/2019.	
\$192.12	7/15/2021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement Check. Payment dated prior to CARES ACT.	
\$193.61	7/15/2021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement Check. Payment dated prior to CARES ACT.	
\$189.07	7/15/2021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement Check. Payment dated prior to CARES ACT.	

\$212.26	7/15/2021	(b)(6)	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$238.26	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$213.27	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$187.32	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$237.47	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$189.07	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$205.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$206.33	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$227.58	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$246.37	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$223.74	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$266.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$196.28	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.05	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$222.76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$224.69	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$248.30	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$217.47	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$222.76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.05	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$253.85	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$248.30	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$222.76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$291.67	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$200.81	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$123.64	7/15/2021		CITY WINERY	Y	4/18/2020	Y	N	Last AWG payment received 4/7/2021.
\$72.86	7/15/2021		PYURE SALON	Y	4/30/2020	Y	N	Last AWG payment received 7/21/2020.
\$184.04	7/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 6/16/2021.
\$20.07	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$145.10	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$163.74	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$142.81	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$166.27	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$36.97	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$150.00	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$109.45	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$681.82	7/19/2021		CREE INC	Y	4/30/2020	Y	N	First AWG payment ever received on the account.
\$106.95	7/20/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 5/12/2020.
\$282.87	7/21/2021		SLEEP NUMBER CORPORATION	Y	4/18/2020	Y	N	Last AWG payment received 3/11/2020.
\$182.60	7/22/2021		LONG ISLAND TUTORIAL SERVICES INC	Y	4/18/2020	Y	Y	Last AWG payment received 3/17/2020.
\$27.14	7/27/2021		NESCO RESOURCE	Y	8/12/2021	Y	N	Last AWG payment received 11/13/2021.
\$110.51	7/27/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 5/12/2020.
\$233.55	7/29/2021		VIRGINIA DEPT OF HEALTH	Y	4/18/2020	Y	N	Payment dated prior to CARES Act.
\$82.54	8/4/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 7/26/2021.
\$114.98	8/10/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 8/4/2021.
\$5.00	8/10/2021		MONGE & ASSOCIATES	Y	4/18/2020	Y	N	Last AWG payment received 8/25/2020.
\$88.87	8/10/2021		TODAY'S HEALTH AND NUTRITION HEALTH	Y	4/18/2020	Y	N	Last AWG payment received 8/24/2020.
\$164.37	8/13/2021		TAYLOR FRAC	Y	4/18/2020	Y	N	Last AWG payment received 4/10/2020.
\$42.80	8/13/2021		HOTEL VALENCIA	Y	4/18/2020	Y	N	Last AWG payment received 7/18/2019.
\$271.88	8/14/2021		HARVEST CHADDS FORD LLC	Y	4/18/2020	Y	N	Last AWG payment received 1/14/2021.
\$185.10	8/17/2021		CESCAPHE EVENT GROUP	Y	4/18/2020	Y	N	Last AWG payment received 3/12/2020.
\$8.65	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$8.95	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$13.03	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$4.86	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$8.84	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$7.55	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$99.96	8/17/2021		IDAHO CONSUMER DIRECT PERSONAL CARE LLC	Y	4/18/2020	Y	N	Last AWG payment received 4/28/2020.
\$99.96	8/17/2021		IDAHO CONSUMER DIRECT PERSONAL CARE LLC	Y	4/18/2020	Y	N	Last AWG payment received 4/28/2020.
\$40.27	8/17/2021		NESCO RESOURCE	Y	8/12/2021	Y	N	Last AWG payment received 8/2/2021.
\$74.10	8/17/2021		NESCO RESOURCE	Y	8/12/2021	Y	N	Last AWG payment received 8/2/2021.
\$37.80	8/17/2021		ARVADA CENTER FOR THE ARTS AND HUMANITIES	Y	4/18/2020	Y	N	Last AWG payment received 3/16/2020.
\$184.42	8/17/2021		CESCAPHE EVENT GROUP	Y	4/18/2020	Y	N	Last AWG payment received 8/13/2021.
\$113.81	8/17/2021		CESCAPHE EVENT GROUP	Y	4/18/2020	Y	N	Last AWG payment received 8/13/2021.
\$26,580.14								

From: Tyrrell, Pete
Sent: Tue, 31 Aug 2021 18:56:48 +0000
To: Salanik, Kathleen
Subject: FW: Re-Opening of AWG Lockbox - 8/30/21 Weekly Update
Attachments: AWG Payment 083021.xlsx

Kathleen –

Can you have your staff refresh this report tomorrow so we have updated data through 8/31. This should just be a one-off request...can just continue with the weekly going forward.

Thanks.

Pete Tyrrell | Senior Advisor
 Federal Student Aid
 Wanamaker Building, Philadelphia PA 19107
 O: (215) 656-6014
 C: (b)(6)

From: Seeley, Theresa L <TheresaLSeeley@maximus.com>
Sent: Monday, August 30, 2021 10:45 AM
To: Szathmary, Michael <Michael.Szathmary@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>; Derrick, Annette <Annette.Derrick@ed.gov>; Krobath, Christopher <Christopher.Krobath@ed.gov>
Cc: Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts <DMCScontracts@maximus.com>; Pugh, James <JamesPugh@maximus.com>
Subject: Re-Opening of AWG Lockbox - 8/30/21 Weekly Update

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Summary of payments received in the AWG Lockbox from 5/31/21 – 8/27/2021:

Type of Payment Received	Number of Payments Received	Amount Received	Number of Employers	Number of Borrowers	WG30 / WG34 Sent
AWG Payments	186	\$30,311.75	60	70	69
Non-AWG Payments	18	\$120,523.41			

Total	204	\$150,835.1 6	60	70	69
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33 AWG Payments received the week of 8/23-8/27:

- 17 payments received from Ultimate Software Group (Payroll company) for 11 unique employers
 - Of these 11 employers: 4 confirmed stop, 5 voicemails left with employers, 2 unable to leave voicemail so sent email to employer.
 - Left voicemails for Ultimate Software Group (payroll company)
- 13 payments received for one borrower from one unique employer; employer confirmed stop.
- 3 payments received from 2 employers that previously confirmed stop garnishment
 - Both employers confirmed stop garnishment,
- No AWG payments were received from US Bank on 8/23 or 8/27.

1 Voluntary payment received in the AWG lockbox.

For employers where stop garnishment confirmation has not been received, MFS reaches out weekly to get resolution.

See attached file for details.

Theresa Seeley

Research Analyst, Business Operations
Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

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Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (UTL) Borrower on Debt Manager Y/N	Comments
\$103.71	6/4/2021	(b)(6)	LOAD KING MFG	Y	4/18/2020	Y	N	Replacement check. Last AWG received on 04/27/20
\$136.19	6/4/2021		LOAD KING MFG	Y	4/18/2020	Y	N	Replacement check. Last AWG received on 04/27/20
\$135.58	6/4/2021		DBI SERVICES LLC	Y	4/18/2020	Y	N	Last AWG received on 04/13/20
\$96.88	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N	Last AWG received on 2/26/20
\$154.00	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N	Last AWG received on 2/26/20
\$100.80	6/4/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG received 5/26/20 was making voluntary payments from 2/12/21 through 5/10/21
\$80.46	6/4/2021		THOMAS JEFFERSON FOU.	Y	4/18/2020	Y	N	Replacement check from 4/28/20. Last AWG received on 04/28/20
\$59.81	6/4/2021		Swift Beef Company C/O	Y	4/18/2020	Y	N	Last AWG received on 04/17/20
\$83.85	6/8/2021		WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	Last AWG received 3/30/20 received voluntary payments 5/10/21
\$192.17	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Employer garnished and sent payments up until lockbox PQ box closed
\$202.83	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Employer garnished and sent payments up until lockbox PO box closed
\$45.37	6/8/2021		HEAT TREATING SERVICES	Y	4/18/2020	Y	N	Last AWG received on 6/8/20.
\$30.63	6/8/2021		HEAT TREATING SERVICES	Y	4/18/2020	Y	N	Last AWG received on 6/8/20.
\$280.55	6/8/2021		ALCOTT HR Group	Y	4/18/2020	Y	N	First AWG payment ever received on the account
\$111.96	6/9/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/21, was sending voluntary payments from 2/11/2021 through 5/10/2021.
\$62.73	6/10/2021		WHITE RIVER MARINE LLC	Y	4/30/2020	Y	N	Last AWG payment received 4/22/2020.
\$100.06	6/11/2021		ROUSE'S ENTERPRISES LLC	Y	4/11/2020	Y	N	Last AWG payment received 1/28/2020.
\$159.07	6/11/2021		LIPS	Y	4/10/2020	Y	N	Last AWG payment received 3/31/2020.
\$441.97	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$307.18	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$307.18	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$39.85	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 2/8/2021.
\$94.60	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 10/15/2019
\$12.20	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 10/15/2019.
\$64.45	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 2/8/2021.
\$75.22	6/15/2021		SOUTHEAST CONNECTIONS LLC	Y	4/30/2020	Y	N	Replacement check. Last AWG payment received 3/13/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$170.70	6/16/2021		OASIS OUTSOURCING INC.	Y	4/18/2020	Y	N	Last AWG payment received 4/08/2020.
\$368.08	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$83.75	6/16/2021		BEST WESTERN ROSEVILLE INN	Y	4/18/2020	Y	N	Last AWG payment received 5/10/2021, posted as VOL. corrected.
\$44.79	6/16/2021		MCDONALD'S	Y	4/18/2020	Y	N	First AWG payment received, prior pmts were PayGows.
\$41.44	6/16/2021		MCDONALD'S	Y	4/18/2020	Y	N	First AWG payment received, prior pmts were PayGows.
\$136.76	6/16/2021		OASIS OUTSOURCING INC	Y	4/18/2020	Y	N	Last AWG payment received 4/22/2020.
\$58.66	6/16/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/2021
\$119.95	6/16/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/2021
\$188.54	6/16/2021		ALCOTT HR Group	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$198.64	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$186.66	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$210.74	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$193.68	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$99.37	6/16/2021		WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$144.53	6/16/2021	WHOLE FOODS	Y	5/15/2020	Y	N	Last AWG payment received 4/20/2020.	
\$111.29	6/16/2021	WHOLE FOODS	Y	5/15/2020	Y	N	Last AWG payment received 4/20/2020.	
\$76.18	6/17/2021	BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/16/2020.	
\$153.81	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$185.60	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$212.82	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$230.04	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$162.39	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$220.09	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$188.70	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$195.48	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$193.31	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$137.96	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$187.53	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$215.76	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$217.96	6/21/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.	
\$58.34	6/21/2021	OLYMPIA FAMILY RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 10/13/2020.	
\$26.15	6/21/2021	J&M SMOG & AUTO REPAIR	Y	4/18/2020	Y	N	Last AWG payment received 4/8/2020.	
\$61.28	6/21/2021	OLYMPIA FAMILY RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 10/13/2020.	
\$26.15	6/21/2021	J&M SMOG & AUTO REPAIR	Y	4/18/2020	Y	N	Last AWG payment received 4/8/2020.	
\$194.82	6/23/2021	ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/16/2021.	
\$88.14	6/23/2021	WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	Last AWG payment received 6/16/2021.	
\$50.29	6/24/2021	BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/17/2021.	
\$0.93	6/25/2021	NORTHWEST ARKANSAS EMPLOYEES LLC	Y	4/18/2020	Y	N	Last AWG payment received 2/7/2020.	
\$106.52	6/29/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 06/18/2021	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$471.25	7/8/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.	
\$117.68	7/8/2021	MANATEE COUNTY SCHOOL DISTRICT	Y	4/18/2020	Y	N	Last AWG payment received 03/30/2020.	
\$2.21	7/8/2021	CHS INC	Y	4/18/2020	Y	N	First AWG payment received, prior pmts were TOPS.	
\$155.00	7/8/2021	SUPERIOR TECHNICAL CERAMICS	Y	5/8/2020	Y	N	Last AWG payment received 4/27/2020.	
\$195.50	7/8/2021	SUPERIOR TECHNICAL CERAMICS	Y	4/12/2020	Y	N	Last AWG payment received 10/15/2019.	
\$192.12	7/15/2021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.	
\$193.61	7/15/2021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.	
\$189.07	7/15/2021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.	

\$212.26	7/15/2021	(b)(6)	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$238.26	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$213.27	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$187.32	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$237.47	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$189.07	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$205.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$206.33	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$227.58	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$246.37	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$223.74	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$266.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$196.28	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.05	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$222.76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$224.69	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$248.30	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$217.47	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$222.76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$202.05	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$253.85	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$248.30	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$222.76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$291.67	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$200.81	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check. Payment dated prior to CARES ACT.
\$123.64	7/15/2021		CITY WINERY	Y	4/18/2020	Y	N	Last AWG payment received 4/7/2021.
\$72.86	7/15/2021		PYURE SALON	Y	4/30/2020	Y	N	Last AWG payment received 7/21/2020.
\$184.04	7/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 6/16/2021.
\$20.07	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$145.10	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$163.74	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$142.81	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$166.27	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$36.97	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$150.00	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$109.45	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$681.82	7/19/2021		CREE INC	Y	4/30/2020	Y	N	First AWG payment ever received on the account.
\$106.95	7/20/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 5/12/2020.
\$282.87	7/21/2021		SLEEP NUMBER CORPORATION	Y	4/18/2020	Y	N	Last AWG payment received 3/11/2020.
\$182.60	7/22/2021		LONG ISLAND TUTORIAL SERVICES INC	Y	4/18/2020	Y	Y	Last AWG payment received 3/17/2020.
\$27.14	7/27/2021		NESSCO RESOURCE	Y	8/12/2021	Y	N	Last AWG payment received 11/13/2017.
\$110.51	7/27/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 5/12/2020.
\$233.55	7/29/2021		VIRGINIA DEPT OF HEALTH	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020. Replacement check. Payment dated prior to CARES Act.
\$82.54	8/4/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 7/26/2021.
\$114.98	8/10/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 8/4/2021.
\$5.00	8/10/2021		MONGE & ASSOCIATES	Y	4/18/2020	Y	N	Last AWG payment received 8/25/2020.
\$88.87	8/10/2021		TODAY'S HEALTH AND NUTRITION HEALTH	Y	4/18/2020	Y	N	Last AWG payment received 8/24/2020.
\$164.37	8/13/2021		TAYLOR FRAC	Y	4/18/2020	Y	N	Last AWG payment received 4/10/2020.
\$42.80	8/13/2021		HOTEL VALENCIA	Y	4/18/2020	Y	N	Last AWG payment received 7/18/2019.
\$271.88	8/13/2021		HARVEST CHADDS FORD LLC	Y	4/18/2020	Y	N	Last AWG payment received 1/14/2021.
\$185.10	8/13/2021		CESCAPHE EVENT GROUP	Y	4/18/2020	Y	N	Last AWG payment received 3/12/2020.
\$8.65	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$8.95	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$13.03	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$4.86	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$8.84	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$7.55	8/17/2021		JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$99.96	8/17/2021		IDAHO CONSUMER DIRECT PERSONAL CARE LLC	Y	4/18/2020	Y	N	Last AWG payment received 4/28/2020.
\$99.96	8/17/2021		IDAHO CONSUMER DIRECT PERSONAL CARE LLC	Y	4/18/2020	Y	N	Last AWG payment received 4/28/2020.
\$40.27	8/17/2021		NESSCO RESOURCE	Y	8/12/2021	Y	N	Last AWG payment received 8/2/2021.
\$74.10	8/17/2021		NESSCO RESOURCE	Y	8/12/2021	Y	N	Last AWG payment received 8/2/2021.
\$37.80	8/17/2021		ARVADA CENTER FOR THE ARTS AND HUMANITIES	Y	4/18/2020	Y	N	Last AWG payment received 3/16/2020.
\$184.42	8/17/2021		CESCAPHE EVENT GROUP	Y	4/18/2020	Y	N	Last AWG payment received 8/13/2021.
\$113.81	8/17/2021		CESCAPHE EVENT GROUP	Y	4/18/2020	Y	N	Last AWG payment received 8/13/2021.
\$124.46	8/24/2021		CONTINENTAL BATTERY	Y	4/18/2020	Y	N	Last AWG payment received 9/2/2020.
\$3.18	8/24/2021		GUCKENHEIMER ENTERPRISE	Y	4/18/2020	Y	N	Last AWG payment received 10/26/2020.
\$307.70	8/24/2021		THE PARADISE SHOPS	Y	4/18/2020	Y	N	Last AWG payment received 10/20/2020.
\$165.99	8/24/2021		GUCKENHEIMER ENTERPRISE	Y	4/18/2020	Y	N	Last AWG payment received 10/26/2020.

\$85.83	8/24/2021	(b)(6)	CARROLLTON SPRINGS	Y	4/18/2020	Y	N	Last AWG payment received 3/9/2020.
\$286.43	8/24/2021		CARROLLTON SPRINGS	Y	4/18/2020	Y	N	Last AWG payment received 3/24/2020.
\$204.21	8/24/2021		CARROLLTON SPRINGS	Y	4/18/2020	Y	N	Last AWG payment received 3/24/2020.
\$182.79	8/24/2021		CARROLLTON SPRINGS	Y	4/18/2020	Y	N	Last AWG payment received 3/24/2020.
\$76.80	8/24/2021		HOOTERS OF AMERICA INC	Y	4/18/2020	Y	N	Last AWG payment received 3/5/2020.
\$116.62	8/24/2021		CRUNCH FITNESS	Y	4/18/2020	Y	N	Last AWG payment received 10/28/2020.
\$147.17	8/24/2021		GUCKENHEIMER ENTERPRISE	Y	4/18/2020	Y	N	Last AWG payment received 10/26/2020.
\$110.96	8/24/2021		FANATICS RETAIL GROUP FULFILLMENT	Y	4/18/2020	Y	N	Last AWG payment received 6/18/2018.
\$142.66	8/24/2021		WP ENGINE INC	Y	4/18/2020	Y	N	Last AWG payment received 10/20/2020.
\$139.02	8/24/2021		AMERICAN BREAD COMPANY	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020.
\$96.28	8/24/2021		FANATICS RETAIL GROUP FULFILLMENT	N		Y	N	Last AWG payment received 9/16/2019.
\$149.70	8/24/2021		BARRY'S BOOTCAMP LLC	Y	4/18/2020	Y	N	Last AWG payment received 4/9/2020.
\$16.12	8/24/2021		SOUTHERN GRAPHIC SYSTEMS	Y	4/30/2020	Y	N	Last AWG payment received 3/24/2020.
\$71.78	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$12.52	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$23.39	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$48.12	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$55.41	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$77.31	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$137.68	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$60.07	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$34.95	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$128.81	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$85.84	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$13.93	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$94.07	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$182.60	8/26/2021		LONG ISLAND TUTORIAL SERVICES INC	Y	4/18/2020	Y	N	Last AWG payment received 7/22/2021.
\$182.60	8/26/2021		LONG ISLAND TUTORIAL SERVICES INC	Y	4/18/2020	Y	N	Last AWG payment received 7/22/2021.
\$166.61	8/26/2021		IDAHO CONSUMER DIRECT PERSONAL CARE LLC	Y	4/18/2020	Y	N	Last AWG payment 8/17/2021.
\$30,411.75								

Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (UTL) Borrower or Debt Manager Y/N	Comments
\$3,341.00	6/4/2021	(b)(6)	UC SAN DIEGO			N	Y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them
\$217.00	6/4/2021	(b)(6)				N	N	contacted to inform her to change the payment address
\$3,341.00	6/4/2021		WASHINGTON UNIVERSITY IN STL			N	Y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.
\$146.86	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	N	N	Last AWG payment received 10/13/2020. Payments 11/2/2020 - 6/9/2021 were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$180.00	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	N	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$133.93	6/14/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	N		N	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$100.00	6/14/2021		PARKWOOD LANDSCAPE MAINTENANCE	N		N	N	Last AWG received 8/3/2020. Contacted employer to verify AWG payments. Not AWG
\$10,000.00	6/22/2021		IOWA SPECIALTY HOSPITALS & CLINICS	N		N	Y	Contacted payroll. Payment is a tuition assistance payment. Not a garnishment. The borrower has account with Great Lakes.
\$30.00	6/22/2021	(b)(6)	MITCHELL FRASER	N		N	N	Payment was sent to wrong lockbox. Payment is a money order.
\$6,688.25	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox. Contacted Finance. Payment belongs to Great Lakes.
\$7,000.00	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox. Contacted Finance. Unsure of service.
\$4,934.47	7/29/2021	N/A	UNC AT CHAPEL HILL	N/A	N/A	N	Y	Special project refund. Contacted POC for further information.
\$108.00	8/3/2021	(b)(6)	N/A	N/A	N/A	N	N	Payment was sent to wrong lockbox. Payment is a personal check.
\$32.90	8/4/2021	N/A	N/A	N/A	N/A	N	N	Payment is a money order. Payment sent to wrong lockbox.
\$15,000.00	8/9/2021	N/A	DEPARTMENT OF AGRICULTURE	N/A	N/A	N	N	Payment sent to wrong address.
\$54,070.00	8/16/2021	N/A	SHAWNEE COMMUNITY COLLEGE	N/A	N/A	N	N	Payment sent to wrong address.
\$15,000.00	8/17/2021	(b)(6)	LEXINGTON HEALTH INC	N	N/A	N	N	Payment is voluntary deduction. TOP GA account. Advised employer to send future payments to correct address.
\$200.00	8/26/2021	N/A	N/A	N/A	N/A	N	Y	Personal check. Sent to wrong address. Account belongs to Great Lakes.

\$120,523.41

From: LaVia, Mark
Sent: Wed, 5 May 2021 16:53:04 +0000
To: Tyrrell, Pete
Subject: FW: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010
Attachments: OIG Suspension Involuntary Payments_response_to_draft_report FINAL DRAFTphrjd.docx

From: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>
Sent: Thursday, April 22, 2021 2:36 PM
To: Magro, Tony <Tony.Magro@ed.gov>; Campbell, Patrick <Patrick.Campbell@ed.gov>
Cc: Darcus, Joanna <Joanna.Darcus@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>; Leheny, Emma <Emma.Leheny@ed.gov>
Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Colleagues: As promised, we have added our comments to the draft in the attached version. Please let me know if you have any questions or comments. Thanks for the time and opportunity to review the draft and provide comments.

Phil

From: Rosenfelt, Phil
Sent: Thursday, April 22, 2021 1:29 PM
To: Magro, Tony <Tony.Magro@ed.gov>
Cc: Campbell, Patrick <Patrick.Campbell@ed.gov>
Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Tony: I want to give you an update. I have received all of the comments within OGC and I am coordinating them to get them to later today. I am working on them as quickly as possible (in between meetings). Please let me know if you have any questions in the meantime. Thanks.

Phil

From: Rosenfelt, Phil
Sent: Thursday, April 22, 2021 8:05 AM
To: Magro, Tony <Tony.Magro@ed.gov>
Cc: Campbell, Patrick <Patrick.Campbell@ed.gov>
Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Tony: Good morning. Our leadership promised to get their comments to me (marked over ones I have given them) this morning. I am hopeful that I can get them to you by noon or shortly thereafter. At least, that is the plan. Please let me know if you have any other questions. Thanks.

Phil

From: Magro, Tony <Tony.Magro@ed.gov>
Sent: Thursday, April 22, 2021 7:17 AM
To: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>
Cc: Campbell, Patrick <Patrick.Campbell@ed.gov>
Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Good Morning Phil,

This is a brief note re: subject response. Do you think you will be able to respond with OGC comments by noon today? We have already received two OIG extensions. I'm not sure OIG would accept another.

At your convenience, please let me know.

Thanks Phil.
Tony

From: Magro, Tony
Sent: Monday, April 19, 2021 12:22 PM
To: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>
Cc: Campbell, Patrick <Patrick.Campbell@ed.gov>
Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Hi Phil,

We have until Friday, but have told OIG that we would do our best to respond earlier.

NOTE: OGC comments still have to go back through FSA review/approval before we actually send to Robin for her signature.

Thanks,
Tony

From: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>

Sent: Monday, April 19, 2021 12:17 PM

To: Magro, Tony <Tony.Magro@ed.gov>; Campbell, Patrick <Patrick.Campbell@ed.gov>

Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>

Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Tony and Patrick: Good afternoon. I am still getting further comments on my draft. Can you let me know how much time we asked for as an extension and whether we heard from OIG? Thanks.

Phil

From: Rosenfelt, Phil

Sent: Sunday, April 18, 2021 9:05 PM

To: Magro, Tony <Tony.Magro@ed.gov>; Campbell, Patrick <Patrick.Campbell@ed.gov>

Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>

Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Tony and Patrick: Good evening. I revised a version of the draft response with some additional suggestions to help resolve any remaining issues, and I circulated it within OGC today. I am trying to get you a coordinated mark up in the afternoon on Monday for your consideration. Please let me know if you have any questions in the meantime. Thanks for your understanding and collaboration, and have a good evening.

Phil

From: Magro, Tony <Tony.Magro@ed.gov>

Sent: Friday, April 16, 2021 11:37 AM

To: Campbell, Patrick <Patrick.Campbell@ed.gov>; Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>

Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>

Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Requesting extension now.

Thanks,
Tony

From: Campbell, Patrick <Patrick.Campbell@ed.gov>

Sent: Friday, April 16, 2021 11:32 AM

To: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>; Magro, Tony <Tony.Magro@ed.gov>

Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>

Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Good morning again.

If OGC needs more time to coordinate your comments... I think we will take you up on your offer to reach out to OIG to ask for the extension.

Please let us know what else you need from us to move this response along.

Patrick Campbell

Executive Director
Vendor Oversight and Program Accountability Directorate (VOPA)
Student Experience and Aid Delivery (SEAD)
Federal Student Aid (FSA)
US Department of Education
Mobile: (b)(6)
Office: (202) 377-3830



From: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>
Sent: Friday, April 16, 2021 11:07 AM
To: Campbell, Patrick <Patrick.Campbell@ed.gov>; Magro, Tony <Tony.Magro@ed.gov>
Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>
Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Patrick and Tony: Good morning. I appreciate the new draft and the work to coordinate and expedite this. We will have some comments and will need a little more time to get a coordinated set of comments. I would be glad to request a further extension to early next week; (b)(5) and the many priorities being worked on, more time is definitely warranted. Please let me know if you have any questions. Thanks for your understanding.

Phil

From: Campbell, Patrick <Patrick.Campbell@ed.gov>
Sent: Friday, April 16, 2021 6:08 AM
To: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>; Magro, Tony <Tony.Magro@ed.gov>
Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>

Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Good morning Phil and ED Colleagues.

After the feedback we received earlier this week from OGC, OUS and others we did smooth over some of the rough edges (e^{(b)(5)}

(b)(5)

(b)(5)

(b)(5)

Since

we already got an extension from OIG on this once... we (I) would really like to put this to bed today if possible.

Thank you for everyone's help with this matter,

Patrick Campbell

Executive Director
Vendor Oversight and Program Accountability Directorate (VOPA)
Student Experience and Aid Delivery (SEAD)
Federal Student Aid (FSA)
US Department of Education
Mobile: (b)(6)
Office: (202) 377-3830



From: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>

Sent: Thursday, April 15, 2021 9:43 PM

To: Magro, Tony <Tony.Magro@ed.gov>

Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Campbell, Patrick <Patrick.Campbell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>

Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Tony: Good evening and thanks for this promising update. Please let me know what happens with the request for an extension. Thanks again.

Phil

From: Magro, Tony Tony.Magro@ed.gov

Sent: Thursday, April 15, 2021 9:13 PM

To: Rosenfelt, Phil Phil.Rosenfelt@ed.gov

Subject: Re: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Hi Phil,

(b)(5) I think an OIG extension should be attainable. I'll work on that with our FSA senior leaders.

Thanks,
Tony

From: Magro, Tony <Tony.Magro@ed.gov>

Sent: Thursday, April 15, 2021 9:08 PM

To: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>

Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Campbell, Patrick <Patrick.Campbell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>

Subject: Re: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Hi Phil,

We received an OIG response extension to COB tomorrow. We have a response ready for Robin's review/approval.

Additional comment is subject to audit-lead decision. In this case, FSA SEAD.

The response has not yet been delivered to OIG.

We will discuss your request and respond as soon as possible.

Thanks,

Tony

On Apr 15, 2021, at 8:53 PM, Rosenfelt, Phil <Phil.Rosenfelt@ed.gov> wrote:

Tony: Good evening. I hope you are doing well. From reviewing a recent draft of the response to OIG and having an informal discussion (b)(5)

(b)(5)

Would it be possible to set up a meeting within the next few working days to discuss (b)(5)

(b)(5)

Please let me know if you have any questions. Thanks.

Phil

From: Magro, Tony <Tony.Magro@ed.gov>

Sent: Thursday, April 8, 2021 2:09 PM

To: Campbell, Patrick <Patrick.Campbell@ed.gov>; Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>

Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>

Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

FYI

Thanks,

Tony

From: Campbell, Patrick <Patrick.Campbell@ed.gov>

Sent: Tuesday, April 6, 2021 5:25 PM

To: Magro, Tony <Tony.Magro@ed.gov>; Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory

<Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>

Cc: ERMO Audit Advisory Group <ERMOCAuditAdvisoryGroup@ed.gov>

Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

As Tony said in his invite... below is the link to the draft response to the OIG report:

(b)(5)

For our meeting on Thursday I pulled some of the other technical comments from the draft response into the attachment.

Patrick Campbell

Executive Director

Vendor Oversight and Program Accountability Directorate (VOPA)

Student Experience and Aid Delivery (SEAD)

Federal Student Aid (FSA)

US Department of Education

Mobile (b)(6)

Office: (202) 377-3830

<image001.png>

-----Original Appointment-----

From: Magro, Tony <Tony.Magro@ed.gov>

Sent: Monday, April 5, 2021 6:16 PM

To: Rosenfelt, Phil; Bryant, Michael; Tyrrell, Pete; Keller, Chad; Greene, Chris; Piccolo, Marc; Campbell, Patrick; Fenwick, Benjamin; Surprenant, Kala; Siegel, Brian; Love, Mark; Leavitt, Katharine; Riski, Mary; LaVia, Mark; Miller, Benjamin; Scaniffe, Dawn; Williams, Rich; Cooper, Michelle; Schmidt, Gregory; Darcus, Joanna

Cc: ERMO Audit Advisory Group

Subject: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

When: Thursday, April 8, 2021 2:00 PM-3:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: Microsoft Teams Meeting

REVISING FOR ADDITIONAL AVAILABILITY

SUBJECT TO CHANGE

All,

See attached report and 'TECH COMMENTS'—Mike B (provided to OIG, but not published with response).

For discussion purposes, below is link to current response narrative.

(b)(5)

Availability is tight this week.

If you have any questions, please let me know.

Thanks,
Tony

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

(b)(5) United States, Washington DC

Phone Conference ID: (b)(5)

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

Withheld pursuant to exemption

(b)(5)

of the Freedom of Information and Privacy Act.

Withheld pursuant to exemption

(b)(5)

of the Freedom of Information and Privacy Act.

Withheld pursuant to exemption

(b)(5)
of the Freedom of Information and Privacy Act

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of the Freedom of Information and Privacy Act

Withheld pursuant to exemption

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of the Freedom of Information and Privacy Act

Withheld pursuant to exemption

(b)(5)
of the Freedom of Information and Privacy Act

From: Piccolo, Marc
Sent: Thu, 22 Apr 2021 19:12:29 +0000
To: Bryant, Michael; Tyrrell, Pete
Subject: FW: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010
Attachments: OIG Suspension Involuntary Payments_response_to_draft_report FINAL DRAFTphrjd.docx

Let me know if you have any comments please.

From: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>
Sent: Thursday, April 22, 2021 2:36 PM
To: Magro, Tony <Tony.Magro@ed.gov>; Campbell, Patrick <Patrick.Campbell@ed.gov>
Cc: Darcus, Joanna <Joanna.Darcus@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>; Leheny, Emma <Emma.Leheny@ed.gov>
Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Colleagues: As promised, we have added our comments to the draft in the attached version. Please let me know if you have any questions or comments. Thanks for the time and opportunity to review the draft and provide comments.

Phil

From: Rosenfelt, Phil
Sent: Thursday, April 22, 2021 1:29 PM
To: Magro, Tony <Tony.Magro@ed.gov>
Cc: Campbell, Patrick <Patrick.Campbell@ed.gov>
Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Tony: I want to give you an update. I have received all of the comments within OGC and I am coordinating them to get them to later today. I am working on them as quickly as possible (in between meetings). Please let me know if you have any questions in the meantime. Thanks.

Phil

From: Rosenfelt, Phil
Sent: Thursday, April 22, 2021 8:05 AM
To: Magro, Tony <Tony.Magro@ed.gov>
Cc: Campbell, Patrick <Patrick.Campbell@ed.gov>
Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Tony: Good morning. Our leadership promised to get their comments to me (marked over ones I have given them) this morning. I am hopeful that I can get them to you by noon or shortly thereafter. At least, that is the plan. Please let me know if you have any other questions. Thanks.

Phil

From: Magro, Tony <Tony.Magro@ed.gov>
Sent: Thursday, April 22, 2021 7:17 AM
To: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>
Cc: Campbell, Patrick <Patrick.Campbell@ed.gov>
Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Good Morning Phil,

This is a brief note re: subject response. Do you think you will be able to respond with OGC comments by noon today? We have already received two OIG extensions. I'm not sure OIG would accept another.

At your convenience, please let me know.

Thanks Phil.
Tony

From: Magro, Tony
Sent: Monday, April 19, 2021 12:22 PM
To: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>
Cc: Campbell, Patrick <Patrick.Campbell@ed.gov>
Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Hi Phil,

We have until Friday, but have told OIG that we would do our best to respond earlier.

NOTE: OGC comments still have to go back through FSA review/approval before we actually send to Robin for her signature.

Thanks,
Tony

From: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>

Sent: Monday, April 19, 2021 12:17 PM

To: Magro, Tony <Tony.Magro@ed.gov>; Campbell, Patrick <Patrick.Campbell@ed.gov>

Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>

Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Tony and Patrick: Good afternoon. I am still getting further comments on my draft. Can you let me know how much time we asked for as an extension and whether we heard from OIG? Thanks.

Phil

From: Rosenfelt, Phil

Sent: Sunday, April 18, 2021 9:05 PM

To: Magro, Tony <Tony.Magro@ed.gov>; Campbell, Patrick <Patrick.Campbell@ed.gov>

Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>

Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Tony and Patrick: Good evening. I revised a version of the draft response with some additional suggestions to help resolve any remaining issues, and I circulated it within OGC today. I am trying to get you a coordinated mark up in the afternoon on Monday for your consideration. Please let me know if you have any questions in the meantime. Thanks for your understanding and collaboration, and have a good evening.

Phil

From: Magro, Tony <Tony.Magro@ed.gov>

Sent: Friday, April 16, 2021 11:37 AM

To: Campbell, Patrick <Patrick.Campbell@ed.gov>; Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>

Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>

Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Requesting extension now.

Thanks,
Tony

From: Campbell, Patrick <Patrick.Campbell@ed.gov>

Sent: Friday, April 16, 2021 11:32 AM

To: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>; Magro, Tony <Tony.Magro@ed.gov>

Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>

Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Good morning again.

If OGC needs more time to coordinate your comments... I think we will take you up on your offer to reach out to OIG to ask for the extension.

Please let us know what else you need from us to move this response along.

Patrick Campbell

Executive Director
Vendor Oversight and Program Accountability Directorate (VOPA)
Student Experience and Aid Delivery (SEAD)
Federal Student Aid (FSA)
US Department of Education
Mobile: (b)(6)
Office: (202) 377-3830



From: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>
Sent: Friday, April 16, 2021 11:07 AM
To: Campbell, Patrick <Patrick.Campbell@ed.gov>; Magro, Tony <Tony.Magro@ed.gov>
Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>
Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Patrick and Tony: Good morning. I appreciate the new draft and the work to coordinate and expedite this. We will have some comments and will need a little more time to get a coordinated set of comments. I would be glad to request a further extension to early next week, (b)(5) and the many priorities being worked on, more time is definitely warranted. Please let me know if you have any questions. Thanks for your understanding.

Phil

From: Campbell, Patrick <Patrick.Campbell@ed.gov>
Sent: Friday, April 16, 2021 6:08 AM
To: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>; Magro, Tony <Tony.Magro@ed.gov>
Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>

Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Good morning Phil and ED Colleagues.

After the feedback we received earlier this week from OGC, OUS and others we did smooth over some of the rough edges (e.g. (b)(5)

(b)(5)

(b)(5)

(b)(5)

Since we already got an extension from OIG on this once... we (I) would really like to put this to bed today if possible.

Thank you for everyone's help with this matter,

Patrick Campbell

Executive Director
Vendor Oversight and Program Accountability Directorate (VOPA)
Student Experience and Aid Delivery (SEAD)
Federal Student Aid (FSA)
US Department of Education
Mobile (b)(6)
Office: (202) 377-3830



From: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>

Sent: Thursday, April 15, 2021 9:43 PM

To: Magro, Tony <Tony.Magro@ed.gov>

Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Campbell, Patrick <Patrick.Campbell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>

Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Tony: Good evening and thanks for this promising update. Please let me know what happens with the request for an extension. Thanks again.

Phil

From: Magro, Tony Tony.Magro@ed.gov

Sent: Thursday, April 15, 2021 9:13 PM

To: Rosenfelt, Phil Phil.Rosenfelt@ed.gov

Subject: Re: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Hi Phil,

(b)(5), I think an OIG extension should be attainable. I'll work on that with our FSA senior leaders.

Thanks,
Tony

From: Magro, Tony <Tony.Magro@ed.gov>

Sent: Thursday, April 15, 2021 9:08 PM

To: Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>

Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>; Campbell, Patrick <Patrick.Campbell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>

Subject: Re: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

Hi Phil,

We received an OIG response extension to COB tomorrow. We have a response ready for Robin's review/approval.

Additional comment is subject to audit-lead decision. In this case, FSA SEAD.

The response has not yet been delivered to OIG.

We will discuss your request and respond as soon as possible.

Thanks,

Tony

On Apr 15, 2021, at 8:53 PM, Rosenfelt, Phil <Phil.Rosenfelt@ed.gov> wrote:

Tony: Good evening. I hope you are doing well. From reviewing a recent draft of the response to OIG and having an informal discussion (b)(5)

(b)(5)

Would it be possible to set up a meeting within the next few working days to discuss (b)(5)
(b)(5) Please let me know if you have any questions. Thanks.

Phil

From: Magro, Tony <Tony.Magro@ed.gov>

Sent: Thursday, April 8, 2021 2:09 PM

To: Campbell, Patrick <Patrick.Campbell@ed.gov>; Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory <Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Kane, John <John.Kane@ed.gov>

Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>

Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

FYI

Thanks,

Tony

From: Campbell, Patrick <Patrick.Campbell@ed.gov>

Sent: Tuesday, April 6, 2021 5:25 PM

To: Magro, Tony <Tony.Magro@ed.gov>; Rosenfelt, Phil <Phil.Rosenfelt@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Keller, Chad <Chad.Keller@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Surprenant, Kala <Kala.Surprenant@ed.gov>; Siegel, Brian <Brian.Siegel@ed.gov>; Love, Mark <Mark.Love@ed.gov>; Leavitt, Katharine <Katharine.Leavitt@ed.gov>; Riski, Mary <Mary.Riski@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Miller, Benjamin <Benjamin.Miller@ed.gov>; Scaniffe, Dawn <Dawn.Scaniffe@ed.gov>; Williams, Rich <Rich.Williams@ed.gov>; Cooper, Michelle <Michelle.Cooper@ed.gov>; Schmidt, Gregory

<Gregory.Schmidt@ed.gov>; Darcus, Joanna <Joanna.Darcus@ed.gov>

Cc: ERMO Audit Advisory Group <ERMOAuditAdvisoryGroup@ed.gov>

Subject: RE: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

As Tony said in his invite... below is the link to the draft response to the OIG report:

(b)(5)

For our meeting on Thursday I pulled some of the other technical comments from the draft response into the attachment.

Patrick Campbell

Executive Director

Vendor Oversight and Program Accountability Directorate (VOPA)

Student Experience and Aid Delivery (SEAD)

Federal Student Aid (FSA)

US Department of Education

Mobile: (b)(6)

Office: (202) 377-3830

<image001.png>

-----Original Appointment-----

From: Magro, Tony <Tony.Magro@ed.gov>

Sent: Monday, April 5, 2021 6:16 PM

To: Rosenfelt, Phil; Bryant, Michael; Tyrrell, Pete; Keller, Chad; Greene, Chris; Piccolo, Marc; Campbell, Patrick; Fenwick, Benjamin; Surprenant, Kala; Siegel, Brian; Love, Mark; Leavitt, Katharine; Riski, Mary; LaVia, Mark; Miller, Benjamin; Scaniffe, Dawn; Williams, Rich; Cooper, Michelle; Schmidt, Gregory; Darcus, Joanna

Cc: ERMO Audit Advisory Group

Subject: Response to OIG Draft Report "FSA's Suspension of Involuntary Collection in Response to the Coronavirus Pandemic" OIG/I20NY0010

When: Thursday, April 8, 2021 2:00 PM-3:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: Microsoft Teams Meeting

REVISING FOR ADDITIONAL AVAILABILITY

SUBJECT TO CHANGE

All,

See attached report and 'TECH COMMENTS'—Mike B (provided to OIG, but not published with response).

For discussion purposes, below is link to current response narrative.

(b)(5)

Availability is tight this week.

If you have any questions, please let me know.

Thanks,
Tony

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

(b)(5)

United States, Washington DC

Phone Conference ID: (b)(5)

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[Learn More](#) | [Meeting options](#)

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of the Freedom of Information and Privacy Act.

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of the Freedom of Information and Privacy Act.

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of the Freedom of Information and Privacy Act

Withheld pursuant to exemption

(b)(5)

of the Freedom of Information and Privacy Act.

Withheld pursuant to exemption

(b)(5)

of the Freedom of Information and Privacy Act.

Withheld pursuant to exemption

(b)(5)

of the Freedom of Information and Privacy Act.

From: Tyrrell, Pete
Sent: Fri, 28 May 2021 12:30:33 +0000
To: Santos, Bob
Subject: FW: Temporary Re-opening of AWG Lockbox

Fyi – you and I had talked about this on Wednesday. (b)(5)

(b)(5)

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(5)

From: Bryant, Michael <Michael.Bryant@ed.gov>
Sent: Friday, May 28, 2021 8:29 AM
To: Smith, Karen <karensmith@maximus.com>
Cc: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Subject: Temporary Re-opening of AWG Lockbox

Karen-

(b)(5)

Mike Bryant, Federal Student Aid
319-333-8836

From: Tyrrell, Pete
Sent: Tue, 6 Jul 2021 18:19:29 +0000
To: Piccolo, Marc;Kane, John;LaVia, Mark;Bryant, Michael;Hankish, James;Albers, David;Hardiman, Darrick;Burris, Joshua (Joshua.Burris@ed.gov);Benson, Mark;Greene, Chris
Subject: FW: Updated Deck for 11am PCA discussion
Attachments: PCAs Overview 062821 v9.pptx

Here is the updated deck based on feedback from this morning.....think this is ready should we move forward with the briefing tomorrow.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Tyrrell, Pete
Sent: Tuesday, July 6, 2021 8:55 AM
To: Piccolo, Marc <Marc.Piccolo@ed.gov>; Kane, John <John.Kane@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Hankish, James <James.Hankish@ed.gov>; Albers, David <david.albers@ed.gov>; Hardiman, Darrick <Darrick.Hardiman@ed.gov>; Burris, Joshua (Joshua.Burris@ed.gov) <Joshua.Burris@ed.gov>; Benson, Mark <Mark.Benson@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>
Subject: Updated Deck for 11am PCA discussion

Here is the most recent draft that includes John Kane's recommendations and Acq's slides that Mark B provided....in case we don't get a chance to swap it out on the invite before the meeting.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

Withheld pursuant to exemption

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of the Freedom of Information and Privacy Act

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of the Freedom of Information and Privacy Act

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of the Freedom of Information and Privacy Act

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of the Freedom of Information and Privacy Act

From: Tyrrell, Pete
Sent: Thu, 22 Oct 2020 14:03:21 +0000
To: Hakan Filizer
Cc: Scott D. Friedman;Tu, Steve;GonzalezTorres, Jose;Bryant, Michael;Szathmary, Michael;Wise, Mark
Subject: FW: US Bank Notification Communication - SLA Extension
Importance: High

Hakan – thank you for the follow up call this morning.

To recap our conversation, the Department would like to temporarily close the AWG lockbox from November 1, 2020 through December 31, 2020. This end date could be extended to align with any changes to the current CARES Act. Any AWG payments received at this particular lockbox would be returned to the sender.

I look forward to a quick chat to address any concerns or issues that may exist. If you require additional action on our part, please let us know immediately.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014

(b)(6)

From: Tyrrell, Pete
Sent: Thursday, October 22, 2020 9:06 AM
To: Scott D. Friedman <Scott.Friedman@fiscal.treasury.gov>; Tu, Steve <Steve.Tu@ed.gov>
Cc: GonzalezTorres, Jose <Jose.GonzalezTorres@ed.gov>; Derrick, Annette <Annette.Derrick@ed.gov>
Subject: RE: US Bank Notification Communication - SLA Extension
Importance: High

Good morning Scott –

I don't believe we have heard from anyone at this point. We have a critical action item that needs discussed and I'm hoping we can jump on a call today.

Can you help facilitate that?

Thanks.

Pete Tyrrell | Senior Advisor

Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Scott D. Friedman <Scott.Friedman@fiscal.treasury.gov>
Sent: Tuesday, October 20, 2020 11:43 AM
To: Tu, Steve <Steve.Tu@ed.gov>
Cc: GonzalezTorres, Jose <Jose.GonzalezTorres@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Derrick, Annette <Annette.Derrick@ed.gov>
Subject: RE: US Bank Notification Communication - SLA Extension

Hi Steve. I forwarded your request to Mike Mackay and Hakan Filizer. I expect that you will hear back from them very soon.

Thank you

From: Tu, Steve <Steve.Tu@ed.gov>
Sent: Tuesday, October 20, 2020 9:38 AM
To: Scott D. Friedman <Scott.Friedman@fiscal.treasury.gov>
Cc: GonzalezTorres, Jose <Jose.GonzalezTorres@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Derrick, Annette <Annette.Derrick@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>
Subject: RE: US Bank Notification Communication - SLA Extension

CAUTION: This email has originated from an external entity. **PLEASE CONSIDER THE SOURCE** before responding, clicking on links, or opening attachments.

Morning Scott,

Would it be possible to have a meeting with you tomorrow or Thursday to go over this email notification from U.S. banks to go over what impact(s) should we be expecting on the DMCS side and future communications regarding this type of notifications?

Looking at our calendar, we are available tomorrow (10/21/20):

- 12:00-1:00
- 1:30-2:00
- 3:00-4:00

Thursday (10/22/20):

- 12:00-1:00
- 3:00-4:00

Thanks

Steve Tu | PMP® (Location: UCP- 34F2)
Supervisory Program Specialist
O: 202-377-3822 || OC: (b)(6)

From: Derrick, Annette <Annette.Derrick@ed.gov>

Sent: Wednesday, October 7, 2020 1:08 PM

To: Tu, Steve <Steve.Tu@ed.gov>; GonzalezTorres, Jose <Jose.GonzalezTorres@ed.gov>

Cc: Tyrrell, Pete <Pete.Tyrrell@ed.gov>

Subject: FW: US Bank Notification Communication - SLA Extension

FYI

From: Delic, Edina <edina.delic@usbank.com> **On Behalf Of** Government Lockbox Customer Service Shared

Sent: Wednesday, September 30, 2020 12:55 PM

Subject: US Bank Notification Communication - SLA Extension



Federal Banking Operations

Phone: 800-236-3004

E-Mail: govtlockboxes@usbank.com

usbank.com

Attention:

Federal Agencies Using Treasury's General Lockbox Service

Given the operational challenges facing lockbox financial agents as a result of the coronavirus/COVID-19 pandemic, including reported staffing-level challenges due to local conditions, the Fiscal Service is temporarily providing each financial agent the discretion to close its lockbox facilities one or two days a week on the condition that each financial agent continues to meet its current 72 hour processing requirement.

This temporary adjustment will be effective from October 1, 2020 until January 15, 2021.

Please note that US Bank does have a Business Continuity Plan in place and active. US Bank has a resource sharing process and cross site assistance available, as well as support staff and additional resources throughout the organization with the proper clearance on call to assist as necessary.

Fiscal Service and US Bank continue to closely monitor current FTE staffing levels, reported number of Corona Virus cases, local government restrictions, and USPS/Courier delivery disruptions.

In the event of an extended single lockbox site closure, processing of incoming mail will shift to the alternate lockbox sites. The work will be processed on a first in/first out order of the date received at the lockbox site.

In the event both lockbox processing sites are closed all work will be suspended and all received mail will be held by the bank and stored securely until a facility can reopen.

Should there be any changes to the daily operations at the lockbox facility, we will provide timely communications. Please confirm your agency's points of contact for additional updates on the lockbox processing status.

U.S. BANCORP made the following annotations

Electronic Privacy Notice. This e-mail, and any attachments, contains information that is, or may be, covered by electronic communications privacy laws, and is also confidential and proprietary in nature. If you are not the intended recipient, please be advised that you are legally prohibited from retaining, using, copying, distributing, or otherwise disclosing this information in any manner. Instead, please reply to the sender that you have received this communication in error, and then immediately delete it. Thank you in advance for your cooperation.

From: Bumgarner, Bradley
Sent: Tue, 3 Aug 2021 12:09:23 +0000
To: LaVia, Mark; Tyrrell, Pete
Subject: Fwd: PCA Plan

(b)(5)
(b)(5)

Begin forwarded message:

From: "Bumgarner, Bradley" <Bradley.Bumgarner@ed.gov>
Date: August 2, 2021 at 10:38:03 PM EDT
To: "Kane, John" <John.Kane@ed.gov>
Cc: "Hardiman, Darrick" <Darrick.Hardiman@ed.gov>
Subject: Re: PCA Plan

(b)(5)

On Aug 2, 2021, at 8:21 PM, Kane, John <John.Kane@ed.gov> wrote:

By all means. Thanks.

Sent from my iPhone

On Aug 2, 2021, at 8:16 PM, Hardiman, Darrick <Darrick.Hardiman@ed.gov> wrote:

(b)(5)

(b)(5)

From: Kane, John <John.Kane@ed.gov>
Sent: Monday, August 2, 2021 6:56 PM

To: Bumgarner, Bradley <Bradley.Bumgarner@ed.gov>; Hardiman, Darrick <Darrick.Hardiman@ed.gov>
Cc: Piccolo, Marc <Marc.Piccolo@ed.gov>; Benson, Mark <Mark.Benson@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Lucas, Richard J. <Richard.J.Lucas@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>; Davis, James E. <James.E.Davis@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>
Subject: RE: PCA Plan

(b)(5)

(b)(5)

From: Bumgarner, Bradley <Bradley.Bumgarner@ed.gov>
Sent: Monday, August 2, 2021 5:51 PM
To: Hardiman, Darrick <Darrick.Hardiman@ed.gov>
Cc: Piccolo, Marc <Marc.Piccolo@ed.gov>; Benson, Mark <Mark.Benson@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Kane, John <John.Kane@ed.gov>; Lucas, Richard J. <Richard.J.Lucas@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>; Davis, James E. <James.E.Davis@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>
Subject: Re: PCA Plan

Dropping Rich and Julie, (b)(5)

(b)(5)

On Aug 2, 2021, at 5:01 PM, Hardiman, Darrick <Darrick.Hardiman@ed.gov> wrote:

I would like to add an (Acquisitions) caveat to the below analysis. We have coordinated with SEAD on the need for a Contracting Officer scope determination on this alternative (b)(5)

(b)(5)

We met with our policy director and OGC today on this matter. We anticipate having more information in the next few days.

Regards,

Darrick

From: Piccolo, Marc <Marc.Piccolo@ed.gov>

Sent: Monday, August 2, 2021 4:27 PM

To: Morgan, Julie <Julie.Morgan@ed.gov>; Cordray, Richard <Richard.Cordray@ed.gov>; Benson, Mark <Mark.Benson@ed.gov>; Bumgarner, Bradley <Bradley.Bumgarner@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Kane, John <John.Kane@ed.gov>; Hardiman, Darrick <Darrick.Hardiman@ed.gov>; Lucas, Richard J. <Richard.J.Lucas@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>; Davis, James E. <James.E.Davis@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>

Subject: RE: PCA Plan

Julie -- please see below for responses to your questions related to collections activity if accounts are recalled from PCAs and we draw down their contracts:

Question 1:

(b)(5)

(b)(5)

Question 2:

(b)(5)

Question 3:

(b)(5)

Question 4:

(b)(5)

(b)(5)

From: Morgan, Julie <Julie.Morgan@ed.gov>
Sent: Thursday, July 29, 2021 8:08 PM
To: Piccolo, Marc <Marc.Piccolo@ed.gov>; Cordray, Richard <Richard.Cordray@ed.gov>; Benson, Mark <Mark.Benson@ed.gov>; Bumgarner, Bradley <Bradley.Bumgarner@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Kane, John <John.Kane@ed.gov>; Hardiman, Darrick <Darrick.Hardiman@ed.gov>; Lucas, Richard J. <Richard.J.Lucas@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>; Davis, James E. <James.E.Davis@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>
Subject: RE: PCA Plan

Thanks. In answering Rich's question, would you please make sure to address the following questions?

(b)(5)

From: Piccolo, Marc <Marc.Piccolo@ed.gov>
Sent: Thursday, July 29, 2021 6:57 PM
To: Cordray, Richard <Richard.Cordray@ed.gov>; Benson, Mark <Mark.Benson@ed.gov>; Bumgarner, Bradley <Bradley.Bumgarner@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Kane, John <John.Kane@ed.gov>; Hardiman, Darrick <Darrick.Hardiman@ed.gov>; Lucas, Richard J. <Richard.J.Lucas@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>; Davis, James E. <James.E.Davis@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>
Subject: Re: PCA Plan

Rich - my team will take lead on mapping out the options for collections.

Marc

Get [Outlook for iOS](#)

From: Cordray, Richard <Richard.Cordray@ed.gov>
Sent: Thursday, July 29, 2021 6:31:24 PM
To: Benson, Mark <Mark.Benson@ed.gov>; Bumgarner, Bradley <Bradley.Bumgarner@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Kane, John <John.Kane@ed.gov>; Hardiman, Darrick <Darrick.Hardiman@ed.gov>; Lucas, Richard J. <Richard.J.Lucas@ed.gov>; Morgan, Julie

<Julie.Morgan@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>; Davis, James E. <James.E.Davis@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>

Subject: PCA Plan

Julie has sensibly asked us the following question: (b)(5)

(b)(5)

Pls organize our best response thanks.

Rich

PCA Plan

Scheduled: Jul 29, 2021 at 2:00 PM to 2:30 PM, EDT

Location: Microsoft Teams Meeting

Invitees: Benson, Mark, Bumgarner, Bradley, Bryant, Michael, Kane, John, Hardiman, Darrick, Lucas, Richard J., Morgan, Julie, Piccolo, Marc, Greene, Chris, McGinnis, Colleen, Davis, James E., Tyrrell, Pete, LaVia, Mark, Burris, Joshua

Sent from my iPhone

<mime-attachment>

From: Bumgarner, Bradley
Sent: Tue, 3 Aug 2021 12:12:37 +0000
To: LaVia, Mark; Tyrrell, Pete
Subject: Fwd: PCA Plan

Here's the second email.

Begin forwarded message:

From: "Bumgarner, Bradley" <Bradley.Bumgarner@ed.gov>
Date: July 30, 2021 at 1:39:05 PM EDT
To: "Hardiman, Darrick" <Darrick.Hardiman@ed.gov>
Subject: Re: PCA Plan

(b)(5)

On Jul 30, 2021, at 1:20 PM, Hardiman, Darrick <Darrick.Hardiman@ed.gov> wrote:

Brad:

On question #2. (b)(5)

From: Bumgarner, Bradley <Bradley.Bumgarner@ed.gov>
Sent: Friday, July 30, 2021 1:03 PM
To: Bryant, Michael <Michael.Bryant@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Hardiman, Darrick <Darrick.Hardiman@ed.gov>
Cc: Greene, Chris <Chris.Greene@ed.gov>; Kane, John <John.Kane@ed.gov>; Albers, David <david.albers@ed.gov>; Hankish, James <James.Hankish@ed.gov>; Simpson, JB <JB.Simpson@ed.gov>; Odom, Christian <Christian.Odom@ed.gov>
Subject: RE: PCA Plan

Pulled in the attachment Pete referenced and adding Dave and Jim for SIT input. Also, reached out to Christian and JB since this could impact both DCC and BPO, and adding them to the string as well.

A couple of questions/comments –

(b)(5)

From: Bryant, Michael

Sent: Friday, July 30, 2021 12:51 PM

To: Piccolo, Marc <Marc.Piccolo@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Hardiman, Darrick <Darrick.Hardiman@ed.gov>; Bumgarner, Bradley <Bradley.Bumgarner@ed.gov>

Cc: Greene, Chris <Chris.Greene@ed.gov>; Kane, John <John.Kane@ed.gov>

Subject: RE: PCA Plan

(b)(5)

Mike Bryant, Federal Student Aid
319-333-8836

From: Piccolo, Marc <Marc.Piccolo@ed.gov>
Sent: Friday, July 30, 2021 11:32 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Hardiman, Darrick <Darrick.Hardiman@ed.gov>; Bumgarner, Bradley <Bradley.Bumgarner@ed.gov>
Cc: Greene, Chris <Chris.Greene@ed.gov>; Kane, John <John.Kane@ed.gov>
Subject: Re: PCA Plan

Thanks Pete - we'll run the draft through SIT.

Get [Outlook for iOS](#)

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Friday, July 30, 2021 12:29:46 PM
To: Piccolo, Marc <Marc.Piccolo@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Hardiman, Darrick <Darrick.Hardiman@ed.gov>; Bumgarner, Bradley <Bradley.Bumgarner@ed.gov>
Cc: Greene, Chris <Chris.Greene@ed.gov>; Kane, John <John.Kane@ed.gov>
Subject: RE: PCA Plan

[@Piccolo, Marc](#) – see my comments in green, along with the attached. We may want to make sure that SIT is in agreement with my high-level timelines....since they presented on this directly to Rich just a few weeks ago.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Piccolo, Marc <Marc.Piccolo@ed.gov>
Sent: Friday, July 30, 2021 12:11 PM
To: LaVia, Mark <Mark.LaVia@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Hardiman, Darrick <Darrick.Hardiman@ed.gov>; Bumgarner, Bradley <Bradley.Bumgarner@ed.gov>
Cc: Greene, Chris <Chris.Greene@ed.gov>; Kane, John <John.Kane@ed.gov>
Subject: RE: PCA Plan

Please take a look at what I have so far and add comments.
Brad – are you pulling in comments from Christian? OGC?

marc

~~DRAFT~~

Question 1:

(b)(5)

Question 2:

(b)(5)

(b)(5)

Question 3:

(b)(5)

Question 4:

(b)(5)

From: LaVia, Mark
Sent: Fri, 30 Jul 2021 11:26:40 +0000
To: Piccolo, Marc; Tyrrell, Pete; Bryant, Michael
Cc: Greene, Chris
Subject: Fwd: PCA Plan

Morning guys

I took a quick stab at jotting some thoughts down. Please feel free to edit/change/correct as needed.

Thanks. Mark

(b)(5)



Sent from my iPhone

Begin forwarded message:

From: "Piccolo, Marc" <Marc.Piccolo@ed.gov>
Date: July 29, 2021 at 6:56:32 PM EDT
To: "Cordray, Richard" <Richard.Cordray@ed.gov>, "Benson, Mark" <Mark.Benson@ed.gov>, "Bumgarner, Bradley" <Bradley.Bumgarner@ed.gov>, "Bryant, Michael" <Michael.Bryant@ed.gov>, "Kane, John" <John.Kane@ed.gov>, "Hardiman, Darrick" <Darrick.Hardiman@ed.gov>, "Lucas, Richard J." <Richard.J.Lucas@ed.gov>, "Morgan, Julie" <Julie.Morgan@ed.gov>, "Greene, Chris" <Chris.Greene@ed.gov>, "McGinnis, Colleen" <Colleen.McGinnis@ed.gov>, "Davis, James E." <James.E.Davis@ed.gov>, "Tyrrell, Pete" <Pete.Tyrrell@ed.gov>, "LaVia, Mark" <Mark.LaVia@ed.gov>, "Burris, Joshua" <Joshua.Burris@ed.gov>
Subject: Re: PCA Plan

Rich - my team will take lead on mapping out the options for collections.

Marc

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From: Cordray, Richard <Richard.Cordray@ed.gov>
Sent: Thursday, July 29, 2021 6:31:24 PM
To: Benson, Mark <Mark.Benson@ed.gov>; Bumgarner, Bradley <Bradley.Bumgarner@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Kane, John <John.Kane@ed.gov>; Hardiman, Darrick <Darrick.Hardiman@ed.gov>; Lucas, Richard J. <Richard.J.Lucas@ed.gov>; Morgan, Julie <Julie.Morgan@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Greene, Chris <Chris.Greene@ed.gov>; McGinnis, Colleen <Colleen.McGinnis@ed.gov>; Davis, James E. <James.E.Davis@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>
Subject: PCA Plan

Julie has sensibly asked us the following question (b)(5)

(b)(5)

Pls organize our best response thanks.

Rich

PCA Plan

Scheduled: Jul 29, 2021 at 2:00 PM to 2:30 PM, EDT

Location: Microsoft Teams Meeting

Invitees: Benson, Mark, Bumgarner, Bradley, Bryant, Michael, Kane, John, Hardiman, Darrick, Lucas, Richard J., Morgan, Julie, Piccolo, Marc, Greene, Chris, McGinnis, Colleen, Davis, James E., Tyrrell, Pete, LaVia, Mark, Burris, Joshua

Sent from my iPhone

From: Hakan Filizer
Sent: Fri, 23 Oct 2020 13:26:57 +0000
To: Tyrrell, Pete
Cc: Tu, Steve;GonzalezTorres, Jose;Bryant, Michael;Szathmary, Michael;Wise, Mark;Michael J. Mackay;Austin D. Lillard;Matthew J. Gordon;Lamar S. Sutton
Subject: Maximus AWG Return-to-Sender Plan
Attachments: RCN # 309 Dept. of Ed Lockbox # 790356 AWG Return-to-Sender Plan.xlsm

Good morning Pete,

Attached is draft RCN for this request. Could you please complete section 13 prior to signature when you have a chance?

Thank you,
Hakan

Hakan Filizer
Financial Program Specialist, GLN/ECP Branch
Department of the Treasury
Bureau of the Fiscal Service | RRMD
202-874-6919

From: Tyrrell, Pete
Sent: Tue, 6 Jul 2021 12:44:33 +0000
To: Piccolo, Marc
Subject: new deck for 11am
Attachments: PCAs Overview 062821 v9.pptx
Importance: High

With Contracts slides.....

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

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From: Bryant, Michael
Sent: Mon, 26 Oct 2020 20:26:25 +0000
To: James Pugh/non-MAXIMUS (JamesPugh@maximus.com)
Cc: Tyrrell, Pete;Szathmary, Michael;Wohlfiel, Luz;Wise, Mark
Subject: New Notice under CR 5478 - Shutdown of AWG Lockbox

Jim-

Here is the language FSA wants sent to the roughly 1700 employers who have remitted a garnishment payment in the past 30 days:

**ATTENTION: FUTURE GARNISHMENT PAYMENTS WILL BE RETURNED TO EMPLOYERS
UNCASHED**

Dear Employer:

In accordance with the CARES Act and its subsequent Presidential extension, we have sent you multiple notifications to stop garnishing employees in debt to the U.S. Department of Education, but we continue to receive payments from you.

Accordingly, we will be shutting down the P.O. Box to which you have been remitting payments, effective November 1, 2020. Any payments received after this date will be returned to you, unopened, by the U.S. Postal Service. Upon receipt of this returned mail, you should promptly restore the garnished funds to the employee.

If you have any questions about this notice, please contact us at 800-621-3115.

Let me know if you need anything further.

Mike Bryant, Federal Student Aid
319-333-8836

From: Tyrrell, Pete
Sent: Thu, 25 Mar 2021 14:26:58 +0000
To: Bryant, Michael
Subject: OIG DRAFT Response
Attachments: FSA Response to Point Sheets OIG Involuntary Collections 032521.docx
Importance: High

Mike – here is my stab at a response to OIG’s recommendation around AWG/1930 borrowers as of 10/23/20. Can you take a look at that and feel free to tweak if you have any additional ideas.

ALSO – can you please reconcile the comments you provided earlier this week with the attached word document and update/add any comments as you deem appropriate (with track changes). I believe you had asked for some supporting documentation on some of the statistics referenced.....just want to make sure that the OIG comments/our responses in the attached tie out to the report.

Once you have completed that, I will pass to Marc/Mark for an initial review but then will most likely post out in a sharepoint for people to comment on.

Hoping you can make this a priority today....is it reasonable to have something back to me COB? If not, we can shoot for tomorrow morning.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

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From: Piccolo, Marc
Sent: Fri, 26 Mar 2021 14:25:43 +0000
To: Tyrrell, Pete
Subject: OIG Suspension Involuntary Payments_response_to_draft_report DRAFT
v1(mdp2262020)
Attachments: OIG Suspension Involuntary Payments_response_to_draft_report DRAFT
v1(mdp2262020).docx

Pete – this looks like a great draft to me. I made only a minor edit and there are one or two points I'll circle back to you on for clarification. Let's get this to Chris and Patrick for comments. Who else does it need to go to?

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From: Bryant, Michael
Sent: Thu, 1 Jul 2021 16:30:24 +0000
To: Benson, Mark;Burriss, Joshua
Cc: Tyrrell, Pete
Subject: PCA Briefing for COO
Attachments: PCAs Overview 062821 v8.pptx

Mark/Josh-

Please feel free to update slides 8 & 9 as you see fit.

Mike Bryant, Federal Student Aid
319-333-8836

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From: Bryant, Michael
Sent: Mon, 28 Jun 2021 17:02:59 +0000
To: Tyrrell, Pete
Subject: PCA Deck
Attachments: PCA Total Recall Option v2.pptx

Mike Bryant, Federal Student Aid
319-333-8836

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From: Kane, John
Sent: Fri, 2 Jul 2021 20:38:04 +0000
To: Piccolo, Marc;LaVia, Mark;Tyrrell, Pete
Cc: Albers, David;Davis, James E.;Hardiman, Darrick;McGinnis, Colleen
Subject: PCAs Overview 062821 v8.pptx
Attachments: PCAs Overview 062821 v8.pptx

(b)(5)

(b)(5) Marc et al, I made some suggestions in redline and added one comment (b)(5)

(b)(5)

(b)(5) Thanks to all.

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