From: Tyrrell, Pete
Sent: Tue, 23 Feb 2021 15:10:00 +0000
To: Smith, Karen M
Cc: Santos, Bob F; Pugh, James
Subject: RE: AWG Payments Received in Voluntary Lockbox Post 10/30/2020

Thank you.

---

Per your request to Below is the updated AWG payment received chart showing AWG payments received through the voluntary payment lockbox:

<table>
<thead>
<tr>
<th>Timeframe</th>
<th>Number of Payments</th>
<th>Total Dollar Amount</th>
<th>Average Payment Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>March 13 - 27, 2020</td>
<td>318,171</td>
<td>$106,818,408.03</td>
<td>$335.73</td>
</tr>
<tr>
<td>April 3 - 24, 2020</td>
<td>258,341</td>
<td>$89,788,423.06</td>
<td>$347.56</td>
</tr>
<tr>
<td>May 1 - 29, 2020</td>
<td>104,908</td>
<td>$28,863,945.63</td>
<td>$275.14</td>
</tr>
<tr>
<td>June 5 - 26, 2020</td>
<td>17,234</td>
<td>$3,633,623.72</td>
<td>$210.78</td>
</tr>
<tr>
<td>July 3 - 31, 2020</td>
<td>16,638</td>
<td>$3,008,032.82</td>
<td>$180.79</td>
</tr>
<tr>
<td>August 7 - 28, 2020</td>
<td>8,648</td>
<td>$1,741,450.73</td>
<td>$201.37</td>
</tr>
<tr>
<td>September 4 - 25, 2020</td>
<td>4,069</td>
<td>$698,052.83</td>
<td>$171.55</td>
</tr>
<tr>
<td>October 2 - 30, 2020</td>
<td>3,813</td>
<td>$656,196.71</td>
<td>$172.09</td>
</tr>
<tr>
<td>November 6-27, 2020*</td>
<td>103</td>
<td>$16,819.26</td>
<td>$163.29</td>
</tr>
<tr>
<td>December 4-25, 2020*</td>
<td>96</td>
<td>$20,000.29</td>
<td>$208.34</td>
</tr>
<tr>
<td>January 1-29, 2021*</td>
<td>98</td>
<td>$13,035.21</td>
<td>$133.01</td>
</tr>
<tr>
<td>February 5-19, 2021*</td>
<td>29</td>
<td>$5,917.48</td>
<td>$204.05</td>
</tr>
<tr>
<td>Total</td>
<td>732,148</td>
<td>$235,262,905.77</td>
<td>$321.33</td>
</tr>
</tbody>
</table>

* Payments received in Voluntary Payment Lockbox
Thank you,

Karen M Smith  
Senior Director Business and Financial Operations  
Debt Management and Collections System (DMCS)  

Maximus Federal  
5202 Presidents Court  
Frederick, MD 21703  
Mobile: (b)(6)  
Karenmsmith@maximus.com

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Attached is the excel file as well.

Thank you,

Karen M Smith  
Senior Director Business and Financial Operations  
Debt Management and Collections System (DMCS)

Maximus Federal  
5202 Presidents Court  
Frederick, MD 21703  
Mobile [6]  
Karenmsmith@maximus.com

From: Smith, Karen M  
Sent: Tuesday, February 23, 2021 9:10 AM  
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
Cc: Santos, Bob F <RobertSantos@maximus.com>; Pugh, James <JamesPugh@maximus.com>  
Subject: AWG Payments Received in Voluntary Lockbox Post 10/30/2020

Per your request to Below is the updated AWG payment received chart showing AWG payments received through the voluntary payment lockbox:

<< OLE Object: Picture (Device Independent Bitmap) >>

Thank you,

Karen M Smith  
Senior Director Business and Financial Operations  
Debt Management and Collections System (DMCS)

Maximus Federal  
5202 Presidents Court  
Frederick, MD 21703  
Mobile [6]  
Karenmsmith@maximus.com
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</tr>
</tbody>
</table>

* Payments received in Voluntary Payment Lockbox
Here you go –

- The attachment dated 6/14/21 includes the latest list.
- The attachment dated 6/11/21 includes some analysis along with some recommendations.

Thanks.

---

Mike – I believe we have a few employers that have sent AWG payments in since we opened the mailbox. Do you have a list of the employers?

Thanks
Marc
Good Morning,

Based on a conversation between Pete and Maximus this report will be sent weekly on Monday’s.

Summary of payments received in the AWG Lockbox from 5/31/21 - 6/11/2021

<table>
<thead>
<tr>
<th>Type of Payment Received</th>
<th>Number of Payments Received</th>
<th>Amount Received</th>
<th>Number of Employers</th>
<th>Number of Borrowers</th>
<th>WG30 / WG34 Sent</th>
</tr>
</thead>
<tbody>
<tr>
<td>AWG Payments</td>
<td>18</td>
<td>$2,036.65</td>
<td>14</td>
<td>15</td>
<td>15</td>
</tr>
<tr>
<td>Non-AWG Payments</td>
<td>5</td>
<td>$7,225.86</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>23</td>
<td>$9,262.51</td>
<td>14</td>
<td>15</td>
<td>15</td>
</tr>
</tbody>
</table>

See attached file for details.

Theresa Seeley  
Research Analyst, Business Operations  
Debt Management and Collections System (DMCS)

Maximus Federal  
Remote: Deerfield, NY, Eastern Time  
Mobile: [Number]  
TheresaLSeeley@maximus.com

From: Seeley, Theresa L  
Sent: Friday, June 11, 2021 1:29 PM  
To: Michael.Szathmary@ed.gov; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; ‘Mark.Wise@ed.gov’ <Mark.Wise@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>; Luz.Wohlfiel@ed.gov  
Cc: Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Nie E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>;
Good Afternoon,

Research was completed on the two borrowers where the payment was received from NEW YORK STATE HIGHER EDUCATION SERVICES CORP. These are not AWG payments and are being reclassified as voluntary payments. These will be moved to the Non-AWG tab and reflected on the spreadsheet sent Monday.

Thank you.

Theresa Seeley
Research Analyst, Business Operations
Debt Management and Collections System (DMCS)
Maximus Federal
Remote: Deerfield, NY, Eastern Time
Mobile: (6)(6) Theresa.Seeley@maximus.com

From: Seeley, Theresa L
Sent: Friday, June 11, 2021 10:03 AM
To: Michael.Szathmary@ed.gov; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Mark.Wise@ed.gov; Burris, Joshua <Joshua.Burris@ed.gov>; Luz.Wolfie@ed.gov
Cc: Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts <DMCSContracts@maximus.com>

Subject: Re-Opening of AWG Lockbox - 6/11/21 Daily Update

Good Morning,

AWG Payments Received 6/10/2021

- 3 payments received in file
  - 3 AWG payments
  - 0 Voluntary payments
- 2 Employers
- 2 had WG30/34 sent - 4/18/2020
- 1 had WG 30/34 sent - 4/30/2020
- Total amount received $111.96
  - Total AWG payments $389.59
  - Total VOL payment $0

See attached file for details.
Thank you

**Theresa Seeley**
Research Analyst, Business Operations
Debt Management and Collections System (DMCS)
**Maximus Federal**
Remote: Deerfield, NY, Eastern Time
Mobile: (b)(6)
Theresa Seeley@maximus.com

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<table>
<thead>
<tr>
<th>Payment Amount</th>
<th>Date Received</th>
<th>Borrower Number</th>
<th>Employer Name</th>
<th>Walnut PA</th>
<th>Walnut CA</th>
<th>Walnut VA</th>
<th>New York PA</th>
<th>New York CA</th>
<th>New York VA</th>
<th>New York NY</th>
<th>Anything Else</th>
</tr>
</thead>
<tbody>
<tr>
<td>$195.71</td>
<td>6/4/2021</td>
<td>(1/6)</td>
<td>LOAD KING MPG</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS received 06/27/20</td>
</tr>
<tr>
<td>$328.19</td>
<td>6/4/2021</td>
<td>(1/6)</td>
<td>LOAD KING MPG</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS received 06/27/20</td>
</tr>
<tr>
<td>$375.58</td>
<td>6/4/2021</td>
<td>(1/6)</td>
<td>DBS SERVICES LLC</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS received 06/27/20</td>
</tr>
<tr>
<td>$598.88</td>
<td>6/4/2021</td>
<td>(1/6)</td>
<td>SUTERSON ROOFING, INC</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS received 06/27/20</td>
</tr>
<tr>
<td>$323.89</td>
<td>6/4/2021</td>
<td>(1/6)</td>
<td>JUICHT ROOFING, INC</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS received 06/27/20</td>
</tr>
<tr>
<td>$109.80</td>
<td>6/4/2021</td>
<td>(1/6)</td>
<td>BAYOU CONCRETE</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS received 06/27/20</td>
</tr>
<tr>
<td>$580.46</td>
<td>6/4/2021</td>
<td>(1/6)</td>
<td>THOMAS JEFFERSON FOUL</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS received 06/27/20</td>
</tr>
<tr>
<td>$539.83</td>
<td>6/4/2021</td>
<td>(1/6)</td>
<td>Swift Roof Company CD</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS received 06/27/20</td>
</tr>
<tr>
<td>$615.85</td>
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<td>WILLIAMS-SCROMA INC</td>
<td>Y</td>
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<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS received 06/27/20</td>
</tr>
<tr>
<td>$392.17</td>
<td>6/4/2021</td>
<td>(1/6)</td>
<td>ARDEN-HEALTH SERVICES</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS received 06/27/20</td>
</tr>
<tr>
<td>$202.85</td>
<td>6/4/2021</td>
<td>(1/6)</td>
<td>ARDEN-HEALTH SERVICES</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS received 06/27/20</td>
</tr>
<tr>
<td>$545.37</td>
<td>6/4/2021</td>
<td>(1/6)</td>
<td>Heat Treating Services</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS received 06/27/20</td>
</tr>
<tr>
<td>$545.64</td>
<td>6/4/2021</td>
<td>(1/6)</td>
<td>Heat Treating Services</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS received 06/27/20</td>
</tr>
<tr>
<td>$581.95</td>
<td>6/4/2021</td>
<td>(1/6)</td>
<td>Armed HS Group</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS received 06/27/20</td>
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<tr>
<td>$311.96</td>
<td>6/6/2021</td>
<td>(1/6)</td>
<td>BAYOU CONCRETE LLC</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS payment received 06/27/20, was noting voluntary payments from 3/15/2021 through 5/10/2021</td>
</tr>
<tr>
<td>$542.73</td>
<td>6/10/2022</td>
<td>(1/6)</td>
<td>WHITE RIVER MARINE LLC</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS payment received 06/27/2020</td>
</tr>
<tr>
<td>$100.09</td>
<td>6/10/2022</td>
<td>(1/6)</td>
<td>RUSSELL ENTERPRISES LLC</td>
<td>Y</td>
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<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS payment received 06/27/2020</td>
</tr>
<tr>
<td>$574.97</td>
<td>6/11/2021</td>
<td>(1/6)</td>
<td>UPS</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Yes</td>
<td>N</td>
<td>Yes</td>
<td>Yes</td>
<td>Last AWS payment received 06/27/2020</td>
</tr>
<tr>
<td>$52,904 A.</td>
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</tr>
<tr>
<td>Payment Amount</td>
<td>Date Received</td>
<td>Borrower Name</td>
<td>Employer Name</td>
<td>W2/1099 Sent</td>
<td>W2/1099 Rec. Sent</td>
<td>AWG Payment</td>
<td>Unable to Locate (UCL)</td>
<td>Borrower on Date</td>
<td>Manager XRN</td>
<td>Comments</td>
<td></td>
</tr>
<tr>
<td>----------------</td>
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<td>----------</td>
<td></td>
</tr>
<tr>
<td>$3,341.00</td>
<td>6/4/2021</td>
<td>UC SAN DIEGO</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>$217.00</td>
<td>6/4/2021</td>
<td>(b)(6)</td>
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<td></td>
<td></td>
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<tr>
<td>$3,341.00</td>
<td>6/4/2021</td>
<td>WASHINGTON UNIVERSITY IN STL</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>$146.86</td>
<td>6/10/2021</td>
<td>(b)(6)</td>
<td>NEW YORK STATE HIGHER EDUCATION SERVICES CORP</td>
<td>Y</td>
<td>4/18/2020</td>
<td></td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>$180.00</td>
<td>6/10/2021</td>
<td>NEW YORK STATE HIGHER EDUCATION SERVICES CORP</td>
<td></td>
<td>Y</td>
<td>4/18/2020</td>
<td></td>
<td></td>
<td></td>
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<td></td>
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</tr>
</tbody>
</table>

Total: $7,228.86

Comments:
- This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.
- Last AWG payment received 10/18/2020. Payments 11/1/2020 - 6/10/2021 were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
- This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.
- This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.
Marc –

MFS has been sending us daily emails on payments received via the AWG mailbox; attached are the cumulative totals (less than a dozen unique employers). I’ve instructed them to roll up the data at a weekly level beginning Monday and then will ask them to present some analysis/recommendations.

Here is my initial analysis/recommendations –

Let me know if you agree with my recommendations on the first two bullets. Will provide another update next week.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Seeley, Theresa L <TheresaLSeeley@maximus.com>
Sent: Friday, June 11, 2021 10:03 AM
To: Szathmary, Michael <Michael.Szathmary@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>; Wohlfel, Luz <Luz.Wohlfel@ed.gov>
Cc: Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen <KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts
Good Morning,

AWG Payments Received 6/10/2021

- 3 payments received in file
  - 3 AWG payments
  - 0 Voluntary payments
- 2 Employers
- 2 had WG30/34 sent - 4/18/2020
- 1 had WG 30/34 sent - 4/30/2020
- Total amount received $111.96
  - Total AWG payments $389.59
  - Total VOL payment $0

See attached file for details.

Thank you

Theresa Seeley
Research Analyst, Business Operations
Debt Management and Collections System (DMCS)
Maximus Federal
Remote: Deerfield, NY, Eastern Time
Mobile: (b)(6)
Theresa.L.Seeley@maximus.com

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<table>
<thead>
<tr>
<th>Payment Amount</th>
<th>Date Received</th>
<th>Payee/Issuer</th>
<th>Employer Name</th>
<th>WGE0014 Sent</th>
<th>WGE0015 Last Sent</th>
<th>AIMG Payment</th>
<th>MTYV</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>$100.71</td>
<td>6/4/2021</td>
<td></td>
<td>LOAD KING MFG</td>
<td>Y</td>
<td>4/18/2020</td>
<td>Y</td>
<td>N</td>
<td>Last AIMG received 5/27/20</td>
</tr>
<tr>
<td>$96.88</td>
<td>6/4/2021</td>
<td></td>
<td>SUIKOWN ROOFING, INC</td>
<td>Y</td>
<td>4/18/2020</td>
<td>Y</td>
<td>N</td>
<td>Last AIMG received 2/26/20</td>
</tr>
<tr>
<td>$154.00</td>
<td>6/4/2021</td>
<td></td>
<td>SUIKOWN ROOFING, INC</td>
<td>Y</td>
<td>4/18/2020</td>
<td>Y</td>
<td>N</td>
<td>Last AIMG received 2/28/20</td>
</tr>
<tr>
<td>$100.80</td>
<td>6/4/2021</td>
<td></td>
<td>BAYOU CONCRETE</td>
<td>Y</td>
<td>4/18/2020</td>
<td>Y</td>
<td>N</td>
<td>Last AIMG received 5/26/20</td>
</tr>
<tr>
<td>$83.85</td>
<td>6/4/2021</td>
<td></td>
<td>WILLIAMS SONOMA INC</td>
<td>Y</td>
<td>4/18/2020</td>
<td>Y</td>
<td>N</td>
<td>Last AIMG received 3/9/2021</td>
</tr>
<tr>
<td>$152.17</td>
<td>6/4/2021</td>
<td></td>
<td>ARDENT HEALTH SERVICES</td>
<td>Y</td>
<td>4/18/2020</td>
<td>Y</td>
<td>N</td>
<td>Employer garnished and sent payments up until lockbox PO box closed.</td>
</tr>
<tr>
<td>$146.86</td>
<td>6/10/2021</td>
<td></td>
<td>NEW YORK STATE HIGHER EDUCATION SERVICES CORP</td>
<td>Y</td>
<td>4/28/2020</td>
<td>Y</td>
<td>N</td>
<td>Last AIMG payment received 6/13/2021, Payments 11/27/2020 - 6/9/2021 were voluntary. Contacting issuer of the check to confirm the type of payments these should be.</td>
</tr>
<tr>
<td>$500.00</td>
<td>6/10/2021</td>
<td></td>
<td>NEW YORK STATE HIGHER EDUCATION SERVICES CORP</td>
<td>Y</td>
<td>4/18/2020</td>
<td>Y</td>
<td>N</td>
<td>First AIMG payment received on this account. Prior payments were voluntary. Contacting issuer of the check to confirm the type of payments these should be.</td>
</tr>
</tbody>
</table>

$2,104.98
<table>
<thead>
<tr>
<th>Payment Amount</th>
<th>Date Received</th>
<th>Borrower Number</th>
<th>Employer Name</th>
<th>WSSO/W34 Sent</th>
<th>Date Payment was sent</th>
<th>AWS Payment</th>
<th>UTIL/N</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>$3,341.00</td>
<td>6/4/2021</td>
<td></td>
<td>UC SAN DIEGO</td>
<td>N</td>
<td>Y</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$217.00</td>
<td>6/4/2021</td>
<td>(b)(6)</td>
<td></td>
<td>N</td>
<td>N</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$8,341.00</td>
<td>6/4/2021</td>
<td></td>
<td>WASHINGTON UNIVERSITY IN STL</td>
<td>N</td>
<td>Y</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.

This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.

This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.
From: Bryant, Michael
Sent: Mon, 9 Nov 2020 14:52:20 +0000
To: McNally, Paul; Burris, Joshua; Fenwick, Benjamin; Hardiman, Darrick; Johnston, Lamonica M; LaVia, Mark; Lindbloo, Niev E; Piccolo, Marc; Pugh, James; Santos, Bob F; Shock, Edward; Smith, Karen M; Szathmary, Michael; Tyrrell, Pete; Willoughby, Leslie A; Wise, Mark
Subject: RE: AWG weekly report 11/9

Paul-

After discussing with Pete:

1. Can Maximus please count the AWG payments received at the voluntary PO Box in this report?
2. Can Maximus please perform outreach to both the borrower and the employer for these accounts

From: McNally, Paul <PaulMCnally@maximus.com>
Sent: Monday, November 9, 2020 8:26AM
To: Bryant, Michael <Michael.Bryant@ed.gov>; Burris, Joshua <Joshua.Burris@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Hardiman, Darrick <Darrick.Hardiman@ed.gov>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; LaVia, Mark <Mark.LaVia@ed.gov>; Lindbloo, Niev E <NievLindbloo@maximus.com>; McNally, Paul <PaulMCnally@maximus.com>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Pugh, James <JamesPugh@maximus.com>; Santos, Bob F <RobertSantos@maximus.com>; Shock, Edward <edward.shock@ed.gov>; Smith, Karen M <KarenMSmith@maximus.com>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Willoughby, Leslie A <LeslieAWilloughby@maximus.com>; Wise, Mark <Mark.Wise@ed.gov>
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Good morning,

Attached is the weekly summary report for AWG related activities through 11/6/2020. No payments were posted to the lockbox after 10/30. Data slides on outreach and non-compliant employer counts were removed as there is no data to report.

I am out of the office the rest of the day. If the matter is urgent, please contact Bob Santos.

Sincerely,

Paul McNally, PMP®, MBA
Partner and Continuous Improvement Director
Debt Management and Collections Systems (DMCS)
MAXIMUS Federal
5202 President’s Court, Suite 200
Frededick, MD 21703
Office: 240.772.3855
Mobile: [Number]
paulmcnally@maximus.com
For 2\textsuperscript{nd} request below MFS will reach out to the employers and the borrowers. I will provide an update once completed.

Thank you,

\textbf{Karen M Smith}  
Senior Director Business and Financial Operations  
Debt Management and Collections System (DMCS)  
Maximus Federal  
5202 Presidents Court  
Frederick, MD 21703  
Mobile (301)Karenmsmith@maximus.com

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Subject: [EXTERNAL] RE: AWG weekly report 11/9
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Reached out to all three employers and three borrowers: First Attempt

<table>
<thead>
<tr>
<th>Company</th>
<th>Action Taken</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADP El Pasco on behalf of</td>
<td>Called borrower all phone numbers listed in DM, no response. Called ADP with Dianne indicates AWG still active did not receive any cancelation order, is requesting one to be sent by fax 909-612-6105 explained AWG should be stopped due to cares act adv AWG payment PO Box was temporarily shut down on October 30, 2020. Provided address, Dianne explained payment received on 11/03 is dated 10/29. Indicated will stop as of today 11/9/2020.</td>
</tr>
<tr>
<td>Corner Bar Partners DBA</td>
<td></td>
</tr>
<tr>
<td>Marlow's Tavern</td>
<td></td>
</tr>
<tr>
<td>ADP El Pasco on behalf of</td>
<td>Called borrower all phone numbers listed in DM, no response. Called ADP 8008236731 spoke with Esmeralda indicates no active garnishments did explain about the stopping AWG due to cares act - adv of the temporary shutdown. Called (b)(6) from statement no response left voice mail.</td>
</tr>
<tr>
<td>Industrial Technical Services</td>
<td></td>
</tr>
<tr>
<td>Altimetrlik</td>
<td>Called borrower all phone numbers listed in DM, no response. Called (b)(6) no response left VM.</td>
</tr>
</tbody>
</table>

Second Attempt:

<table>
<thead>
<tr>
<th>Company</th>
<th>Action Taken</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADP El Pasco on behalf of</td>
<td>Called 8008236731 spoke with Asif, indicates AWG has been requested to be stopped as of today 11/9/2020, it does take 24 hours to update. I advised that we were under the impression that ADP could not stop AWG for employer, he indicated that they are able to stop garnishments and that the refunds were sent to employer. Did not have employer information, google search -570-675-8100 spoke to Nick indicates not able to review information now, if able to send out an email <a href="mailto:nmagaro@metzcorp.com">nmagaro@metzcorp.com</a> so he can upload to ADP, I asked if ADP was able to stop AWG he indicated yes. Sent notice</td>
</tr>
<tr>
<td>Corner Bar Partners DBA</td>
<td></td>
</tr>
<tr>
<td>Marlow's Tavern</td>
<td></td>
</tr>
<tr>
<td>ADP El Pasco on behalf of</td>
<td>Spoke to Asif indicates for this employer they only handle the disbursements not the orders, will need to contact employer directly - 714-914-4894. Called again 714-914-4894 (Art) no response. Called # from IVR 714-256-4100 spoke w/Danielle indicates art is not in, left a message- she provided me an email address to send in notice. <a href="mailto:aveye@industrialtechnicalservices.com">aveye@industrialtechnicalservices.com</a>. Sent notice</td>
</tr>
<tr>
<td>Industrial Technical Services</td>
<td></td>
</tr>
<tr>
<td>Altimetrlik</td>
<td>Called (b)(6) x 2 no answer left VM. Called borrower(b)(6) no answer. Found email address in google - <a href="mailto:marketing-communication-in@altimetrlik.com">marketing-communication-in@altimetrlik.com</a> sent notice</td>
</tr>
</tbody>
</table>

Thank you,
For 2nd request below MFS will reach out to the employers and the borrowers. I will provide an update once completed.

Thank you,

Karen M Smith
Senior Director Business and Financial Operations
Debt Management and Collections System (DMCS)

Maximus Federal
5202 Presidents Court
Frederick, MD 21703
Mobile (b)(6)
Karenmsmith@maximus.com

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Was thinking the same thing – so at least they are tracking and we can speak to it. I’d take it a step further and ask them to call those specific borrowers and instruct them to have their employer stop (and/or call that employer).

I think they should be counting the AWG payments received at the voluntary PO Box...Eric and I are. What do you think?

Good morning.
Attached is the weekly summary report for AWG related activities through 11/6/2020. No payments were posted to the lockbox after 10/30. Data slides on outreach and non-compliant employer counts were removed as there is no data to report.

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Sincerely,
Summary of payments received in the AWG Lockbox from 5/31/21 – 7/30/2021:

<table>
<thead>
<tr>
<th>Type of Payment Received</th>
<th>Number of Payments Received</th>
<th>Amount Received</th>
<th>Number of Employers</th>
<th>Number of Borrowers</th>
<th>WG30 / WG34 Sent</th>
</tr>
</thead>
<tbody>
<tr>
<td>AWG Payments</td>
<td>132</td>
<td>$24,992.40</td>
<td>39</td>
<td>43</td>
<td>42</td>
</tr>
<tr>
<td>Non-AWG Payments</td>
<td>12</td>
<td>$36,112.51</td>
<td>39</td>
<td>43</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>144</td>
<td>$61,104.91</td>
<td>39</td>
<td>43</td>
<td>42</td>
</tr>
</tbody>
</table>

Payments received the week of 7/26-7/30:
- 1 Non-AWG payment received
- 3 AWG payments for 3 borrowers received:
  - 2 unique employers had not sent garnishments in the past. Reached out to the employers:
    - Two employer confirmed stop.
  - 1 employer previously sent a payment for the same borrower on 7/20. Left multiple voicemails with employer (SKILCRAFT LLC).
- No AWG payments were received from US Bank on 7/26, 7/28 or 7/30.

For employers where stop garnishment confirmation has not been received, MFS reaches out weekly to get resolution.

See attached file for details.

Thank you,

Karen M Smith
Senior Director Business and Financial Operations
Debt Management and Collections System (DMCS)
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<table>
<thead>
<tr>
<th>Vendor Number</th>
<th>VENDOR NAME</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Primary Contact</th>
<th>Email</th>
<th>Website</th>
<th>Status</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>1001.01</td>
<td>ARCOF ANS CARPET</td>
<td>210 E. 4th St</td>
<td>303-555-5555</td>
<td>-</td>
<td>Jane Doe</td>
<td><a href="mailto:JaneDoe@email.com">JaneDoe@email.com</a></td>
<td><a href="http://www.arcof.com">www.arcof.com</a></td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td>1002.02</td>
<td>B&amp;G SUBS</td>
<td>123 Main St</td>
<td>303-666-6666</td>
<td>-</td>
<td>Bob Smith</td>
<td><a href="mailto:BobSmith@email.com">BobSmith@email.com</a></td>
<td><a href="http://www.bgsubs.com">www.bgsubs.com</a></td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td>1003.03</td>
<td>COAL CARPET</td>
<td>456 Market St</td>
<td>303-777-7777</td>
<td>-</td>
<td>Carol Jones</td>
<td><a href="mailto:CarolJones@email.com">CarolJones@email.com</a></td>
<td><a href="http://www.coalcarpet.com">www.coalcarpet.com</a></td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td>1004.04</td>
<td>DOUGLAS CARPET</td>
<td>789 City Ave</td>
<td>303-888-8888</td>
<td>-</td>
<td>David Brown</td>
<td><a href="mailto:DavidBrown@email.com">DavidBrown@email.com</a></td>
<td><a href="http://www.douglascarpet.com">www.douglascarpet.com</a></td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td>1005.05</td>
<td>EAGLE CARPET</td>
<td>012 State Rd</td>
<td>303-999-9999</td>
<td>-</td>
<td>Eric Green</td>
<td><a href="mailto:EricGreen@email.com">EricGreen@email.com</a></td>
<td><a href="http://www.eaglecarpet.com">www.eaglecarpet.com</a></td>
<td>Active</td>
<td></td>
</tr>
</tbody>
</table>

**Notes:**
- All vendors are located in the same city.
- Phone numbers are area code 303.
- Emails are in the format vendorname@email.com.
- Websitess are active and accessible.
- All vendors are active and in good standing.
<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/01/2020</td>
<td>Last IRS payment received 1/01/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/02/2020</td>
<td>Last IRS payment received 1/02/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/03/2020</td>
<td>Last IRS payment received 1/03/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/04/2020</td>
<td>Last IRS payment received 1/04/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/05/2020</td>
<td>Last IRS payment received 1/05/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/06/2020</td>
<td>Last IRS payment received 1/06/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/07/2020</td>
<td>Last IRS payment received 1/07/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/08/2020</td>
<td>Last IRS payment received 1/08/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/09/2020</td>
<td>Last IRS payment received 1/09/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/10/2020</td>
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<tr>
<td>1/13/2020</td>
<td>Last IRS payment received 1/13/2020. Replacement Check Payment dated prior to CARES ACT.</td>
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<tr>
<td>1/14/2020</td>
<td>Last IRS payment received 1/14/2020. Replacement Check Payment dated prior to CARES ACT.</td>
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<tr>
<td>1/15/2020</td>
<td>Last IRS payment received 1/15/2020. Replacement Check Payment dated prior to CARES ACT.</td>
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<tr>
<td>1/16/2020</td>
<td>Last IRS payment received 1/16/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/17/2020</td>
<td>Last IRS payment received 1/17/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/18/2020</td>
<td>Last IRS payment received 1/18/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/19/2020</td>
<td>Last IRS payment received 1/19/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/20/2020</td>
<td>Last IRS payment received 1/20/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/21/2020</td>
<td>Last IRS payment received 1/21/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/22/2020</td>
<td>Last IRS payment received 1/22/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/23/2020</td>
<td>Last IRS payment received 1/23/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/24/2020</td>
<td>Last IRS payment received 1/24/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/25/2020</td>
<td>Last IRS payment received 1/25/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/26/2020</td>
<td>Last IRS payment received 1/26/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/27/2020</td>
<td>Last IRS payment received 1/27/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/28/2020</td>
<td>Last IRS payment received 1/28/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/29/2020</td>
<td>Last IRS payment received 1/29/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/30/2020</td>
<td>Last IRS payment received 1/30/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>1/31/2020</td>
<td>Last IRS payment received 1/31/2020. Replacement Check Payment dated prior to CARES ACT.</td>
</tr>
<tr>
<td>Payment Amount</td>
<td>Date Recieved</td>
</tr>
<tr>
<td>----------------</td>
<td>---------------</td>
</tr>
<tr>
<td>$3,241.00</td>
<td>6/4/2021</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>$2,476.00</td>
<td>6/4/2021</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>$3,241.00</td>
<td>6/4/2021</td>
</tr>
<tr>
<td>$140.86</td>
<td>6/10/2021</td>
</tr>
<tr>
<td>$180.00</td>
<td>6/10/2021</td>
</tr>
<tr>
<td>$333.93</td>
<td>6/14/2021</td>
</tr>
<tr>
<td>$500.00</td>
<td>6/14/2021</td>
</tr>
<tr>
<td>$10,000.00</td>
<td>6/22/2021</td>
</tr>
<tr>
<td>$30.00</td>
<td>6/22/2021</td>
</tr>
<tr>
<td>$56,648.25</td>
<td>6/24/2021</td>
</tr>
<tr>
<td>$7,000.00</td>
<td>6/24/2021</td>
</tr>
<tr>
<td>$54,324.47</td>
<td>7/29/2021</td>
</tr>
</tbody>
</table>
Withheld pursuant to exemption (b)(5) of the Freedom of Information and Privacy Act.
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information and Privacy Act.
Withheld pursuant to exemption (b)(5) of the Freedom of Information and Privacy Act.
Withheld pursuant to exemption (b)(5) of the Freedom of Information and Privacy Act.
Christian-

See attached (I just had a couple minor comments). I have been attending the daily servicer briefings (and plan to continue doing so); however, I will be OOO for this Friday’s and next Monday’s calls. Otherwise I am happy to support as needed.

Mike Bryant, Federal Student Aid
319-333-8836

From: Odom, Christian <Christian.Odom@ed.gov>
Sent: Tuesday, June 15, 2021 8:29 AM
To: Bryant, Michael <Michael.Bryant@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Cc: LaVia, Mark <Mark.LaVia@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Eliadis, Pam <Pam.Eliadis@ed.gov>; Waggoner, Matthew <matthew.waggoner@ed.gov>; Zeringue, Steven <STEVEN.ZERINGUE@ed.gov>
Subject: BPO Recovery Slides

Mike,

As you know we have daily BPO briefings with the COO throughout this week and the next topic will be BPO recovery. I would like to use work previously done to kick off the conversation of “What would it look like today vs tomorrow.” I will not use all of these slides, as it may be TMI... However, I believe I will use 1, 3, 5, and 6.

These were slides Mike worked on in the past for a SEAD/SI briefing. @Bryant_Michael can you check the “current” state items to ensure that the information is still accurate? I am hoping to have my deck submitted to Dave & CO by 12noon today. Do you think you can finish your review by that time or NLT COB?

Of course, provided Marc has no issues, it would be beneficial if you could attend in case we get any legacy DMCS/PCA questions. Copying Marc and others for awareness.

Thanks in advance for collaboration!

Christian Lee Odom
Senior Manager
Office: 202-377-4024
Withheld pursuant to exemption (b)(5) of the Freedom of Information and Privacy Act.
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information and Privacy Act.
Withheld pursuant to exemption
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of the Freedom of Information and Privacy Act
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of the Freedom of Information and Privacy Act.
Withheld pursuant to exemption
(b)(5)
of the Freedom of Information and Privacy Act.
Withheld pursuant to exemption b)(5) of the Freedom of Information and Privacy Act.
Withheld pursuant to exemption (b)(5) of the Freedom of Information and Privacy Act.
Withheld pursuant to exemption (b)(5) of the Freedom of Information and Privacy Act.
From: Pugh, James
Sent: Tue, 3 Nov 2020 18:19:36 +0000
To: Tyrrell, Pete; Piccolo, Marc; LaVia, Mark; O'Hara, Diana; Bryant, Michael; Szathmary, Michael; Wise, Mark; Russo, Kami; Fenwick, Benjamin; Gupta, Asha; Lahjouji, Adil; Shock, Edward; Valentine, Casey
Cc: Santos, Bob F; Smith, Karen M; Johnston, Lamonica M; Lee, Jeffrey; Willoughby, Leslie A; McNally, Paul; Lindbloom, Niev E
Subject: RE: CARES Act Related CR/CCRs Status: Tuesday’s Status

A quick status on the progress for the AWG Lockbox Closure notification....

- **CR 5478 / CCR 57034 – National Emergency 2020 – AWG Lockbox Closure Notification:**
  
  **Generating Notifications**
  
  o **Scope:** FSA has decided to instruct Treasury to temporarily close the AWG lockbox for AWG payments, effective November 1, 2020 through December 31, 2020 (or through any extension of the CARES Act period). In support of this recommendation, FSA requires that MFS send additional notifications to employers and impacted borrowers notifying them of this decision. The WG86 – Employer CARES Act AWG Lockbox Closure notice and the CA05 – Borrower CARES Act AWG Lockbox Closure notice will be sent to the population October 1 through Monday’s (November 2) AWG Lockbox file. The letters will be generated and mailed by November 4, 2020.

  o **Status:** Generating Notification files to Fulfillment

    i. DMCS did not received an AWG payment file on Monday night as the last one was generated by USBank and process by DMCS on Friday (October 30).

    ii. The WG86 – Employer CARES Act AWG Lockbox Closure and CA05 – Borrower CARES Act AWG Lockbox Closure letter files have been created and sent to the Fulfillment Vendor. We remain on schedule for the letters to be mailed no later than Wednesday (November 4).

  *Notification break out:*

<table>
<thead>
<tr>
<th>AWG Lockbox Closure Notice</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>WG86 - Employer Notice</td>
<td>1,763</td>
</tr>
<tr>
<td>CA05 - Borrower Notice</td>
<td>2,330</td>
</tr>
<tr>
<td>Total</td>
<td>4,093</td>
</tr>
</tbody>
</table>

We will continue to provide updates as this progresses. Let us know if you have any questions or would like to discuss.

Thank you,

Jim Pugh, PMP®
Director, Software Delivery
Debt Management and Collections System (DMCS)

MAXIMUS Federal
Office: 240.772.3733
Mobile: 9(6)
JamesPugh@maximus.com
Status as of Sunday:

- **CCR 54533 – Address Validation/Payment & Refund Display for Borrower Site**: In Production
  - Since the deployment of the CCR on April 9, there have been 74,840 borrowers that have validated(updated their address on the Borrower Web Site (myeddebt.ed.gov).

- **CR 5478 / CCR 57034 – National Emergency 2020 – AWG Lockbox Closure Notification**: Code has been Deployed & Pending Monday Night’s AWG Lockbox File
  - **Scope**: FSA has decided to instruct Treasury to temporarily close the AWG lockbox for AWG payments, effective November 1, 2020 through December 31, 2020 (or through any extension of the CARES Act period). In support of this recommendation, FSA requires that MFS send additional notifications to employers and impacted borrowers notifying them of this decision. The WG86 – Employer CARES Act AWG Lockbox Closure notice and the CA05 - Borrower CARES Act AWG Lockbox Closure notice will be send to the population October 1 through Monday’s (November 2) AWG Lockbox file. The letters will be generated and mailed by November 4, 2020.
  - **Status**: Code has been Deployed & Pending Monday Night’s AWG Lockbox File

  - **Scope**: By Presidential memorandum, the CARES Act provisions regarding suspended collections are being extended through December 31, 2020. Employers may wrongly resume garnishing borrowers after the expiration of the CARES Act legislation (September 30, 2020). FSA is requesting a letter to be mailed to any employer that has sent an AWG payment to DMCS on or after March 13, 2020. The letter provides the Employer’s EIN, postal address, contact telephone number, fax number and email address that is stored in DMCS. The Employer will have the option to call DMCS (new IVRU option #1) or go to a new web page of the DMCS Web site to allow the employer to update their information. In addition, the Employer letters that are returned as undeliverable will be skipped trace to obtain a new
address and/or telephone number to allow for a call to be made to the employer to remind them of the cancellation of AWG and CARES Act extension as applicable. The development activities were at no cost to FSA.

- **Status:** In Production with 117,831 letters mailed on September 23, 2020.
- Below table is the break out of Employers going directly to the site or calls to CSRs.

<table>
<thead>
<tr>
<th>Employer Site Update</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employer Update</td>
<td>6,824</td>
</tr>
<tr>
<td>CSR Update</td>
<td>1,598</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>8,422</strong></td>
</tr>
</tbody>
</table>

*Note: As of 10/30/20*

- **CR 5478 / CCR 54569 – National Emergency 2020 – Stop Default Collection Activity – AWG & TOP Refunds:** Current on Refunds
  - All payments that are received on May 11 and beyond have been processed that day and sent to FSA for review. As of May 18, all FSA approved refunds are processed on the same day and sent to FMS. As AWG and TOP payments are processed in DMCS, the payments that are eligible for refunds are sent to FSA for review/approval the following day. Upon FSA approving the refunds, DMCS will be processing the same day or the following early morning hours (depending on when the file is received).

- **Refund Summary:**

<table>
<thead>
<tr>
<th>Date</th>
<th>Total Refunds Sent to FMS</th>
</tr>
</thead>
<tbody>
<tr>
<td>10/26/2020</td>
<td>635</td>
</tr>
<tr>
<td>10/27/2020</td>
<td>2,301</td>
</tr>
<tr>
<td>10/28/2020</td>
<td>904</td>
</tr>
<tr>
<td>10/29/2020</td>
<td>1,385</td>
</tr>
<tr>
<td>10/30/2020</td>
<td>1,651</td>
</tr>
</tbody>
</table>

- TOP Collections file (Payment/Offsets) table is updated with Thursday’s (October 29) TOP file, which had 0 payments/offsets.
**TOP Summary**

<table>
<thead>
<tr>
<th>Timeframe</th>
<th>Number of Offsets</th>
<th>Total Dollar Amount</th>
<th>Average Offset Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>March 5 - 26, 2020</td>
<td>1,016,719</td>
<td>$2,115,710,445.27</td>
<td>$2,080.92</td>
</tr>
<tr>
<td>April 2 - 30, 2020</td>
<td>145,205</td>
<td>$196,857,593.95</td>
<td>$1,355.72</td>
</tr>
<tr>
<td>May 7 - 28, 2020</td>
<td>432</td>
<td>$206,410.75</td>
<td>$477.80</td>
</tr>
<tr>
<td>June 4 - 25, 2020</td>
<td>8</td>
<td>$1,083.67</td>
<td>$135.46</td>
</tr>
<tr>
<td>July 2 - 30, 2020</td>
<td>16</td>
<td>$2,146.36</td>
<td>$134.15</td>
</tr>
<tr>
<td>August 6 - 27, 2020</td>
<td>3</td>
<td>$270.00</td>
<td>$90.00</td>
</tr>
<tr>
<td>September 3 - 24, 2020</td>
<td>4</td>
<td>$1,636.76</td>
<td>$409.19</td>
</tr>
<tr>
<td>October 1, 2020</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>October 8, 2020</td>
<td>2</td>
<td>$100.00</td>
<td>$50.00</td>
</tr>
<tr>
<td>October 15, 2020</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>October 22, 2020</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>October 29, 2020</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>1,162,389</td>
<td>$2,312,779,686.76</td>
<td>$1,989.68</td>
</tr>
</tbody>
</table>

**AWG Payment Summary**

<table>
<thead>
<tr>
<th>Timeframe</th>
<th>Number of Payments</th>
<th>Total Dollar Amount</th>
<th>Average Payment Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>March 13 - 27, 2020</td>
<td>318,171</td>
<td>$106,818,408.03</td>
<td>$335.73</td>
</tr>
<tr>
<td>April 3 - 24, 2020</td>
<td>258,341</td>
<td>$89,788,423.06</td>
<td>$347.56</td>
</tr>
<tr>
<td>May 1 - 29, 2020</td>
<td>104,908</td>
<td>$28,863,945.63</td>
<td>$275.14</td>
</tr>
<tr>
<td>June 5 - 26, 2020</td>
<td>17,234</td>
<td>$3,632,623.72</td>
<td>$210.78</td>
</tr>
<tr>
<td>July 3 - 31, 2020</td>
<td>16,638</td>
<td>$3,008,032.82</td>
<td>$180.79</td>
</tr>
<tr>
<td>August 7 - 28, 2020</td>
<td>8,648</td>
<td>$1,741,450.73</td>
<td>$201.37</td>
</tr>
<tr>
<td>September 4 - 25, 2020</td>
<td>4,069</td>
<td>$698,052.83</td>
<td>$171.55</td>
</tr>
<tr>
<td>October 2, 2010</td>
<td>725</td>
<td>$106,135.74</td>
<td>$146.39</td>
</tr>
<tr>
<td>October 9, 2020</td>
<td>882</td>
<td>$180,539.73</td>
<td>$204.69</td>
</tr>
<tr>
<td>October 16, 2020</td>
<td>785</td>
<td>$119,881.88</td>
<td>$152.72</td>
</tr>
<tr>
<td>October 23, 2020</td>
<td>905</td>
<td>$170,130.29</td>
<td>$187.99</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>731,306</td>
<td>$235,127,624.46</td>
<td>$321.52</td>
</tr>
</tbody>
</table>

- **CR 5530 / CCR 54992 – CARES Act Loan Rehabilitation Changes:** In Production
  - Phase 1 (In Production April 24 through June 6) – Service Pack CCR 55054 was approved by FSA and deployed to Production. MFS received approval on April 24 to proceed with the Loan Rehabilitation process. This code change provides an interim solution to credit borrowers in an existing loan rehabilitation (payment schedule) for missed due date(s) after March 13, 2020.
Phase 2 (In Production as of June 8) – This phase updated the process to give credit for payments that are missed on or after the establishment of an active payment schedule. MFS was notified on 5/13 to an updated requirement to allow the counting of actual payments made prior to the date a payment schedule is created in DMCS. The original CR requirement was to no longer count payments made prior to the date a payment schedule is created in DMCS. This is a borrower benefit and will limit borrower confusion and escalation. This requirement change did not impact the schedule for deployment.

Table below reflects the Loan Rehabilitation Transfer to the TIVAS through October 31. The next scheduled TIVAS Loan Rehabilitation (Weekly) will be running on November 7.

<table>
<thead>
<tr>
<th>Date</th>
<th>Totals By</th>
<th># of Borrowers Rehabilitated</th>
<th>Received Missed Payment Credit</th>
<th>No Payment Credit *</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Count</td>
<td>%</td>
<td>$</td>
</tr>
<tr>
<td>April 25, 2020</td>
<td># of Borrowers</td>
<td>43,891</td>
<td>100%</td>
<td>1,296,983,029.41</td>
</tr>
<tr>
<td></td>
<td># of Debts</td>
<td>196,931</td>
<td>100%</td>
<td></td>
</tr>
<tr>
<td>May 2 - 30, 2020</td>
<td># of Borrowers</td>
<td>42,392</td>
<td>100%</td>
<td>1,225,701,745.86</td>
</tr>
<tr>
<td></td>
<td># of Debts</td>
<td>188,916</td>
<td>100%</td>
<td></td>
</tr>
<tr>
<td>June 6 - 27, 2020</td>
<td># of Borrowers</td>
<td>34,233</td>
<td>100%</td>
<td>998,584,952.73</td>
</tr>
<tr>
<td></td>
<td># of Debts</td>
<td>153,691</td>
<td>100%</td>
<td></td>
</tr>
<tr>
<td>July 4 - 29, 2020</td>
<td># of Borrowers</td>
<td>34,845</td>
<td>100%</td>
<td>1,005,808,110.90</td>
</tr>
<tr>
<td>August 1 - 29, 2020</td>
<td># of Borrowers</td>
<td>43,005</td>
<td>100%</td>
<td>1,237,354,391.56</td>
</tr>
<tr>
<td></td>
<td># of Debts</td>
<td>156,098</td>
<td>100%</td>
<td></td>
</tr>
<tr>
<td>September 5 - 28, 2020</td>
<td># of Borrowers</td>
<td>42,005</td>
<td>100%</td>
<td>1,173,983,349.40</td>
</tr>
<tr>
<td>October 3, 2020</td>
<td># of Borrowers</td>
<td>11,305</td>
<td>100%</td>
<td>312,031,025.71</td>
</tr>
<tr>
<td></td>
<td># of Debts</td>
<td>42,005</td>
<td>100%</td>
<td></td>
</tr>
<tr>
<td>October 10, 2020</td>
<td># of Borrowers</td>
<td>8,421</td>
<td>100%</td>
<td>227,343,274.86</td>
</tr>
<tr>
<td></td>
<td># of Debts</td>
<td>37,377</td>
<td>100%</td>
<td></td>
</tr>
<tr>
<td>October 17, 2020</td>
<td># of Borrowers</td>
<td>14,583</td>
<td>100%</td>
<td>406,938,927.11</td>
</tr>
<tr>
<td></td>
<td># of Debts</td>
<td>50,111</td>
<td>100%</td>
<td></td>
</tr>
<tr>
<td>October 24, 2020</td>
<td># of Borrowers</td>
<td>10,209</td>
<td>100%</td>
<td>292,158,196.51</td>
</tr>
<tr>
<td></td>
<td># of Debts</td>
<td>46,599</td>
<td>100%</td>
<td></td>
</tr>
<tr>
<td>October 31, 2020</td>
<td># of Borrowers</td>
<td>11,440</td>
<td>100%</td>
<td>329,172,485.43</td>
</tr>
<tr>
<td></td>
<td># of Debts</td>
<td>51,770</td>
<td>100%</td>
<td></td>
</tr>
<tr>
<td>CARES Act Total</td>
<td># of Borrowers</td>
<td>296,112</td>
<td>100%</td>
<td>8,500,068,080.88</td>
</tr>
</tbody>
</table>

* Borrowers Made all Eligible Payments

Table below reflects the Perkins Loan Rehabilitation Transfer to the Non-Default Perkins Servicer through October 13. The next scheduled Perkins Loan Rehabilitation will run on November 10 (Monthly-2nd Tuesday of the Month).
Let us know if you have any questions on today’s status.

**Thank you,**

**Jim Pugh, PMP®**

Director, Software Delivery
Debt Management and Collections System (DMCS)

**MAXIMUS Federal**
Office: 240.772.3733
Mobile: [Link]
JamesPugh@maximus.com

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A quick status on the completion of the AWG Lockbox Closure notifications:

- **CR 5478 / CCR 57034 – National Emergency 2020 – AWG Lockbox Closure Notification:**
  - **Notifications Sent!**
    - **Scope:** FSA has decided to instruct Treasury to temporarily close the AWG lockbox for AWG payments, effective November 1, 2020 through December 31, 2020 (or through any extension of the CARES Act period). In support of this recommendation, FSA requires that MFS send additional notifications to employers and impacted borrowers notifying them of this decision. The WG86 – Employer CARES Act AWG Lockbox Closure notice and the CA05 – Borrower CARES Act AWG Lockbox Closure notice will be send to the population October 1 through Monday’s (November 2) AWG Lockbox file. The letters will be generated and mailed by November 4, 2020.
    - **Status:** Both Employer and Borrower notification have been sent (with USPS).
      - DMCS did not received an AWG payment file on Monday night as the last file was generated by USBank and process by DMCS on Friday (October 30).
      - The WG86 – Employer CARES Act AWG Lockbox Closure and CA05 – Borrower CARES Act AWG Lockbox Closure notifications have been delivered to USPS on Wednesday (November 4).

- **Notification break out:**

<table>
<thead>
<tr>
<th>Letter</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>WG86 - Employer Notice</td>
<td>1,763</td>
</tr>
<tr>
<td>CA05 - Borrower Notice</td>
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</tr>
<tr>
<td>Total</td>
<td>4,093</td>
</tr>
</tbody>
</table>

Let us know if you have any questions or would like to discuss.

Thank you,

Jim Pugh, PMP®
Director, Software Delivery
Debt Management and Collections System (DMCS)

MAXIMUS Federal
Office: 240.772.3733
Mobile (mob):
JamesPugh@maximus.com

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A quick status on the progress for the AWG Lockbox Closure notification:

- **CR 5478 / CCR 57034 – National Emergency 2020 – AWG Lockbox Closure Notification:**
  
  **Generating Notifications**
  
  - **Scope:** FSA has decided to instruct Treasury to temporarily close the AWG lockbox for AWG payments, effective November 1, 2020 through December 31, 2020 (or through any extension of the CARES Act period). In support of this recommendation, FSA requires that MFS send additional notifications to employers and impacted borrowers notifying them of this decision. The WG86 - Employer CARES Act AWG Lockbox Closure notice and the CA05 - Borrower CARES Act AWG Lockbox Closure notice will be send to the population October 1 through Monday’s (November 2) AWG Lockbox file. The letters will be generated and mailed by November 4, 2020.
  
  - **Status:** Generating Notification files to Fulfillment
    
    - DMCS did not received an AWG payment file on Monday night as the last one was generated by USBank and process by DMCS on Friday (October 30).
    
    - The WG86 – Employer CARES Act AWG Lockbox Closure and CA05 – Borrower CARES Act AWG Lockbox Closure letter files have been created and sent to the Fulfillment Vendor. We remain on schedule for the letters to be mailed no later than Wednesday (November 4).
    
  - **Notification break out:**
    
    | Letter          | Count |
    |-----------------|-------|
    | WG86 - Employer | 1,763 |
    | CA05 - Borrower | 2,330 |
    | **Total**       | **4,093** |

We will continue to provide updates as this progresses. Let us know if you have any questions or would like to discuss.

Thank you,

Jim Pugh, PMP®
From: Pugh, James  
Sent: Sunday, November 1, 2020 3:48 PM  
To: 'Tyrrell, Pete' <Pete.Tyrrell@ed.gov>; 'Piccolo, Marc' <Marc.Piccolo@ed.gov>; 'LaVia, Mark' <Mark.LaVia@ed.gov>; 'O'Hara, Diana' <Diana.OHara@ed.gov>; 'Bryant, Michael' <Michael.Bryant@ed.gov>; 'Szathmary, Michael' <Michael.Szathmary@ed.gov>; 'Mark.Wise@ed.gov'; 'Russo, Kami' <Kami.Russo@ed.gov>; 'Fenwick, Benjamin' <benjamin.fenwick@ed.gov>; 'Gupta, Asha' <Asha.Gupta@ed.gov>; 'Lahjouji, Adil' <Adil.Lahjouji@ed.gov>; 'Shock, Edward' <edward.shock@ed.gov>; Valentine, Casey <Casey.Valentine@ed.gov>  
Cc: Santos, Bob F <RobertSantos@maximus.com>; Smith, Karen M <KarenMSmith@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>; Lee, Jeffery <JefferyLee@maximus.com>; Willoughby, Leslie A <LeslieAWilloughby@maximus.com>; Mcnally, Paul <PaulMcnally@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>  
Subject: CARES Act Related CR/CCRs Status: Sunday’s Status

Status as of Sunday:

- **CCR 54533 – Address Validation/Payment & Refund Display for Borrower Site:** In Production  
  - Since the deployment of the CCR on April 9, there have been 74,840 borrowers that have validated/updated their address on the Borrower Web Site (myeddebt.ed.gov).

- **CR 5478 / CCR 57034 – National Emergency 2020 – AWG Lockbox Closure Notification:** Code has been Deployed & Pending Monday Night’s AWG Lockbox File  
  - **Scope:** FSA has decided to instruct Treasury to temporarily close the AWG lockbox for AWG payments, effective November 1, 2020 through December 31, 2020 (or through any extension of the CARES Act period). In support of this recommendation, FSA requires that MFS send additional notifications to employers and impacted borrowers notifying them of this decision. The WG86 – Employer CARES Act AWG Lockbox Closure notice and the CA05 – Borrower CARES Act AWG Lockbox Closure notice will be send to the population October 1 through Monday’s (November 2) AWG Lockbox file. The letters will be generated and mailed by November 4, 2020.  
  - **Status:** Code has been Deployed & Pending Monday Night’s AWG Lockbox File

  - **Scope:** By Presidential memorandum, the CARES Act provisions regarding suspended collections are being extended through December 31, 2020. Employers may wrongly resume garnishing borrowers after the expiration of the CARES Act legislation (September 30, 2020). FSA is requesting a letter to be mailed to any employer that has sent an AWG payment to
DMCS on or after March 13, 2020. The letter provides the Employer’s EIN, postal address, contact telephone number, fax number and email address that is stored in DMCS. The Employer will have the option to call DMCS (new IVRU option #1) or go to a new web page of the DMCS Web site to allow the employer to update their information. In addition, the Employer letters that are returned as undeliverable will be skipped trace to obtain a new address and/or telephone number to allow for a call to be made to the employer to remind them of the cancellation of AWG and CARES Act extension as applicable. The development activities were at no cost to FSA.

- **Status:** In Production with 117,831 letters mailed on September 23, 2020.
- Below table is the break out of Employers going directly to the site or calls to CSRs.

<table>
<thead>
<tr>
<th>Employer Site Update</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employer Update</td>
<td>6,824</td>
</tr>
<tr>
<td>CSR Update</td>
<td>1,598</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>8,422</strong></td>
</tr>
</tbody>
</table>

*Note: As of 10/30/20*

- **CR 5478 / CCR 54569 – National Emergency 2020 – Stop Default Collection Activity – AWG & TOP Refunds:** Current on Refunds
- All payments that are received on May 11 and beyond have been processed that day and sent to FSA for review. As of May 18, all FSA approved refunds are processed on the same day and sent to FMS. As AWG and TOP payments are processed in DMCS, the payments that are eligible for refunds are sent to FSA for review/approval the following day. Upon FSA approving the refunds, DMCS will be processing the same day or the following early morning hours (depending on when the file is received).

- **Refund Summary:**

<table>
<thead>
<tr>
<th>Date</th>
<th>Total Refunds Sent to FMS</th>
</tr>
</thead>
<tbody>
<tr>
<td>10/26/2020</td>
<td>635</td>
</tr>
<tr>
<td>10/27/2020</td>
<td>2,301</td>
</tr>
<tr>
<td>10/28/2020</td>
<td>904</td>
</tr>
<tr>
<td>10/29/2020</td>
<td>1,385</td>
</tr>
<tr>
<td>10/30/2020</td>
<td>1,651</td>
</tr>
</tbody>
</table>

- TOP Collections file (Payment/Offsets) table is updated with Thursday’s (October 29) TOP file, which had 0 payments/offsets.
- **Timeframe**
  - March 5 - 26, 2020
  - April 2 - 30, 2020
  - May 7 - 28, 2020
  - June 4 - 25, 2020
  - July 2 - 30, 2020
  - August 6 - 27, 2020
  - September 3 - 24, 2020
  - October 1, 2020
  - October 8, 2020
  - October 15, 2020
  - October 22, 2020
  - October 29, 2020

- **TOP Summary**

<table>
<thead>
<tr>
<th>Timeframe</th>
<th>Number of Offsets</th>
<th>Total Dollar Amount</th>
<th>Average Offset Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>March 5 - 26, 2020</td>
<td>1,016,719</td>
<td>$2,115,710,445.27</td>
<td>$2,080.92</td>
</tr>
<tr>
<td>April 2 - 30, 2020</td>
<td>145,205</td>
<td>$196,857,593.95</td>
<td>$1,355.72</td>
</tr>
<tr>
<td>May 7 - 28, 2020</td>
<td>432</td>
<td>$206,410.75</td>
<td>$477.80</td>
</tr>
<tr>
<td>June 4 - 25, 2020</td>
<td>8</td>
<td>$1,083.67</td>
<td>$135.46</td>
</tr>
<tr>
<td>July 2 - 30, 2020</td>
<td>16</td>
<td>$2,146.36</td>
<td>$134.15</td>
</tr>
<tr>
<td>August 6 - 27, 2020</td>
<td>3</td>
<td>$270.00</td>
<td>$90.00</td>
</tr>
<tr>
<td>September 3 - 24, 2020</td>
<td>4</td>
<td>$1,636.76</td>
<td>$409.19</td>
</tr>
<tr>
<td>October 1, 2020</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>October 8, 2020</td>
<td>2</td>
<td>$100.00</td>
<td>$50.00</td>
</tr>
<tr>
<td>October 15, 2020</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>October 22, 2020</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>October 29, 2020</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>1,162,389</td>
<td>$2,312,779,686.76</td>
<td>$1,989.68</td>
</tr>
</tbody>
</table>

- **AWG Payment Summary**

<table>
<thead>
<tr>
<th>Timeframe</th>
<th>Number of Payments</th>
<th>Total Dollar Amount</th>
<th>Average Payment Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>March 13 - 27, 2020</td>
<td>318,171</td>
<td>$106,818,408.03</td>
<td>$335.73</td>
</tr>
<tr>
<td>April 3 - 24, 2020</td>
<td>258,341</td>
<td>$89,788,423.06</td>
<td>$347.56</td>
</tr>
<tr>
<td>May 1 - 29, 2020</td>
<td>104,908</td>
<td>$28,863,945.63</td>
<td>$275.14</td>
</tr>
<tr>
<td>June 5 - 26, 2020</td>
<td>17,234</td>
<td>$3,632,623.72</td>
<td>$210.78</td>
</tr>
<tr>
<td>July 3 - 31, 2020</td>
<td>16,638</td>
<td>$3,008,032.82</td>
<td>$180.79</td>
</tr>
<tr>
<td>August 7 - 28, 2020</td>
<td>8,648</td>
<td>$1,741,450.73</td>
<td>$201.37</td>
</tr>
<tr>
<td>September 4 - 25, 2020</td>
<td>4,069</td>
<td>$698,052.83</td>
<td>$171.55</td>
</tr>
<tr>
<td>October 2, 2020</td>
<td>725</td>
<td>$106,135.74</td>
<td>$146.39</td>
</tr>
<tr>
<td>October 9, 2020</td>
<td>882</td>
<td>$180,539.73</td>
<td>$204.69</td>
</tr>
<tr>
<td>October 16, 2020</td>
<td>785</td>
<td>$119,881.88</td>
<td>$152.72</td>
</tr>
<tr>
<td>October 23, 2020</td>
<td>905</td>
<td>$170,130.29</td>
<td>$187.99</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>731,306</td>
<td>$235,127,624.46</td>
<td>$321.52</td>
</tr>
</tbody>
</table>

- **CR 5530 / CCR 54992 – CARES Act Loan Rehabilitation Changes:** In Production
  - **Phase 1 (In Production April 24 through June 6)** – Service Pack CCR 55054 was approved by FSA and deployed to Production. MFS received approval on April 24 to proceed with the Loan Rehabilitation process. This code change provides an interim solution to credit borrowers in an existing loan rehabilitation (payment schedule) for missed due date(s) after March 13, 2020.
Phase 2 (In Production as of June 8) – This phase updated the process to give credit for payments that are missed on or after the establishment of an active payment schedule. MFS was notified on 5/13 to an updated requirement to allow the counting of actual payments made prior to the date a payment schedule is created in DMCS. The original CR requirement was to no longer count payments made prior to the date a payment schedule is created in DMCS. This is a borrower benefit and will limit borrower confusion and escalation. This requirement change did not impact the schedule for deployment.

Table below reflects the Loan Rehabilitation Transfer to the TIVAS through October 31. The next scheduled TIVAS Loan Rehabilitation (Weekly) will be running on November 7.

<table>
<thead>
<tr>
<th>Date</th>
<th>Total Borrowers Rehabilitated</th>
<th>Received Missed Payment Credit</th>
<th>No Payment Credit</th>
</tr>
</thead>
<tbody>
<tr>
<td>April 25, 2020</td>
<td>43,891 (100%)</td>
<td>19,774 (45%) $ 1,296,583,029.41</td>
<td>24,117 (55%) $ 772,035,561.77</td>
</tr>
<tr>
<td>May 2 - 30, 2020</td>
<td>42,352 (100%)</td>
<td>39,045 (92%) $ 1,225,701,745.86</td>
<td>3,347 (8%) $ 121,238,428.58</td>
</tr>
<tr>
<td>June 6 - 27, 2020</td>
<td>34,223 (100%)</td>
<td>31,499 (92%) $ 998,584,952.73</td>
<td>2,754 (8%) $ 97,843,650.33</td>
</tr>
<tr>
<td>July 4 - 25, 2020</td>
<td>34,845 (100%)</td>
<td>32,260 (92%) $ 1,005,808,110.90</td>
<td>2,659 (8%) $ 83,142,118.96</td>
</tr>
<tr>
<td>August 1 - 29, 2020</td>
<td>43,003 (100%)</td>
<td>19,311 (45%) $ 1,237,354,391.86</td>
<td>1,524 (8%) $ 110,963,194.10</td>
</tr>
<tr>
<td>September 5 - 28, 2020</td>
<td>184,569 (100%)</td>
<td>178,253 (92%) $ 1,173,983,349.40</td>
<td>15,320 (8%) $ 109,371,995.77</td>
</tr>
<tr>
<td>October 3, 2020</td>
<td>11,305 (100%)</td>
<td>9,860 (87%) $ 267,628,025.50</td>
<td>1,445 (13%) $ 41,163,000.21</td>
</tr>
<tr>
<td>October 10, 2020</td>
<td>8,421 (100%)</td>
<td>4,329 (88%) $ 227,343,294.64</td>
<td>6,212 (12%) $ 16,515,886.10</td>
</tr>
<tr>
<td>October 17, 2020</td>
<td>14,508 (100%)</td>
<td>7,005 (94%) $ 201,823,568.76</td>
<td>5,16 (6%) $ 16,515,886.10</td>
</tr>
<tr>
<td>October 24, 2020</td>
<td>46,599 (100%)</td>
<td>22,769 (99%) $ 400,938,927.11</td>
<td>2,956 (11%) $ 47,590,919.27</td>
</tr>
<tr>
<td>October 31, 2020</td>
<td>10,209 (100%)</td>
<td>17,029 (99%) $ 292,158,126.51</td>
<td>1,524 (11%) $ 16,228,036.31</td>
</tr>
<tr>
<td>CARES Act Total</td>
<td>11,440 (100%)</td>
<td>9,423 (86%) $ 280,136,156.03</td>
<td>1,617 (14%) $ 48,556,299.40</td>
</tr>
</tbody>
</table>

Table below reflects the Perkins Loan Rehabilitation Transfer to the Non-Default Perkins Servicer through October 13. The next scheduled Perkins Loan Rehabilitation will run on November 10 (Monthly-2nd Tuesday of the Month).
<table>
<thead>
<tr>
<th>Date</th>
<th>Totals By</th>
<th>Total Borrowers Rehabilitated</th>
<th>Received Missed Payment Credit</th>
<th>No Payment Credit</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Count</td>
<td>$</td>
<td>Count</td>
<td>$</td>
</tr>
<tr>
<td>May 12, 2020</td>
<td>385</td>
<td>1,117,504.68</td>
<td>392</td>
<td>1,315,848.55</td>
</tr>
<tr>
<td></td>
<td>% 100</td>
<td>$</td>
<td>% 64</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>1,098</td>
<td>490</td>
<td>490</td>
<td>618</td>
</tr>
<tr>
<td></td>
<td>% 100</td>
<td>$</td>
<td>% 64</td>
<td>$</td>
</tr>
<tr>
<td>June 9, 2020</td>
<td>423</td>
<td>1,348,444.03</td>
<td>375</td>
<td>1,196,337.39</td>
</tr>
<tr>
<td></td>
<td>% 100</td>
<td>$</td>
<td>% 87</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>544</td>
<td>475</td>
<td>475</td>
<td>95</td>
</tr>
<tr>
<td></td>
<td>% 100</td>
<td>$</td>
<td>% 87</td>
<td>$</td>
</tr>
<tr>
<td>July 14, 2020</td>
<td>236</td>
<td>1,915,892.07</td>
<td>491</td>
<td>1,723,651.89</td>
</tr>
<tr>
<td></td>
<td>% 100</td>
<td>$</td>
<td>% 22</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>686</td>
<td>620</td>
<td>620</td>
<td>60</td>
</tr>
<tr>
<td></td>
<td>% 100</td>
<td>$</td>
<td>% 90</td>
<td>$</td>
</tr>
<tr>
<td>August 11, 2020</td>
<td>447</td>
<td>1,580,789.11</td>
<td>401</td>
<td>1,305,187.67</td>
</tr>
<tr>
<td></td>
<td>% 100</td>
<td>$</td>
<td>% 90</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>568</td>
<td>513</td>
<td>513</td>
<td>55</td>
</tr>
<tr>
<td></td>
<td>% 100</td>
<td>$</td>
<td>% 90</td>
<td>$</td>
</tr>
<tr>
<td>September 8, 2020</td>
<td>441</td>
<td>1,495,119.54</td>
<td>462</td>
<td>1,354,788.65</td>
</tr>
<tr>
<td></td>
<td>% 100</td>
<td>$</td>
<td>% 91</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>536</td>
<td>502</td>
<td>502</td>
<td>91</td>
</tr>
<tr>
<td></td>
<td>% 100</td>
<td>$</td>
<td>% 91</td>
<td>$</td>
</tr>
<tr>
<td>October 13, 2020</td>
<td>465</td>
<td>2,279,171.65</td>
<td>625</td>
<td>2,152,170.64</td>
</tr>
<tr>
<td></td>
<td>% 100</td>
<td>$</td>
<td>% 54</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>862</td>
<td>809</td>
<td>809</td>
<td>33</td>
</tr>
<tr>
<td></td>
<td>% 100</td>
<td>$</td>
<td>% 94</td>
<td>$</td>
</tr>
<tr>
<td>CARES Act Total</td>
<td>3,411</td>
<td>11,677,242.08</td>
<td>2,691</td>
<td>9,653,768.59</td>
</tr>
<tr>
<td></td>
<td>% 100</td>
<td>$</td>
<td>% 79</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>4,944</td>
<td>3,436</td>
<td>3,436</td>
<td>911</td>
</tr>
<tr>
<td></td>
<td>% 100</td>
<td>$</td>
<td>% 79</td>
<td>$</td>
</tr>
</tbody>
</table>

* Borrowers Made all Eligible Payments

Let us know if you have any questions on today’s status.

Thank you,

Jim Pugh, PMP®
Director, Software Delivery
Debt Management and Collections System (DMCS)

MAXIMUS Federal
Office: 240.772.3733
Mobile: (b)6
James.Pugh@maximus.com

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Thanks Mike – see my addition/change in yellow. I pushed up the Treasury notification to December 15 solely based on preference given we are close to the holidays and we cannot predict Treasury’s availability to effect this change.

---

1. By November 6, we should initiate a CR with Maximus to do the following:
   a. Lift the 0% interest rate override effective January 1
   b. Resume billing effective December 15 (bills are sent out a couple weeks prior to the payment due date)
   c. Deem AWG/TOP payments received after December 31 as ineligible for refund under CARES Act provisions
   d. Continue to honor borrower requests for refunds of TOP/AWG received during the CARES Act period through June 30, 2021
   e. Issue final TOP hearing decisions effective December 7 (this will give borrowers time to enter voluntary repayment to avoid offset)
   f. Resume auto debit effective January 1 and notify borrowers of resumption no later than December 15 (issue 4 in the Oct 19 decision memo)

2. By 12/1/20, notify Treasury to re-open the AWG lockbox

3. By December 1, issue guidance to PCAs regarding resumption of collections effective January 1:
   a. That they can automatically resume auto-debits (FDCPA requires them to notify borrowers in writing before each debit)
   b. That they cannot re-initiate or initiate any garnishments until [date]
   c. Provide guidance around re-initiating garnishments (explain that they will have to start process over with a new due process notice)
   d. Offsets are resuming January 1 (so they should staff up for normal peak season calls in Jan-Apr)

4. By December 15, notify all DMCS borrowers they can avoid offset and/or garnishment by entering voluntary repayment by December 31.

5. By December 15, notify Treasury to resume offset effective January 1.
6. Some point soon, we need to figure out when we want to resume PCA transfers and CPME tracking.

Mike Bryant, Federal Student Aid
319-333-8836

From: Fenwick, Benjamin <benjamin.fenwick@ed.gov>
Sent: Monday, October 26, 2020 7:27 AM
To: Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>
Subject: RE: dates to track

Hello All,

Please send over to me by noon tomorrow so I can consolidate and get to Marc by COB Tuesday.

Thanks,
Ben

Ben Fenwick
US Department of Education - Federal Student Aid
Student Experience & Aid Delivery – Supervisory Program Analyst
Desk: 202-377-4712
Mobile: (k) 20

From: Piccolo, Marc <Marc.Piccolo@ed.gov>
Sent: Sunday, October 25, 2020 9:16 AM
To: Bryant, Michael <Michael.Bryant@ed.gov>; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>
Cc: Fenwick, Benjamin <benjamin.fenwick@ed.gov>
Subject: dates to track

Team-

What are the dates related to ending CARES Act that we need to make sure leadership is aware of?

For example:

When will disclosure letters go out? no sooner than Dec 1 (?
When do we need to have TOP resumption letter to Treasury? (Dec 1 or Dec 15)

What else?

Ben – please gather up all the key dates and I’ll add this to the overall document I’m working on.
Thanks
Marc
Yes the number of employers looks about right. No other comments.

Sent from my iPhone

On Jul 29, 2020, at 8:47 AM, Tyrrell, Pete <Pete.Tyrrell@ed.gov> wrote:

Please review the attached – especially my estimate around non-compliant employers (is that relatively close?). Also, the recommendation is [redacted].....just fyi.

Thanks, Mike.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C:(6)
Good morning Austin –

Yes, we would like to extend the temporary closure of the AWG lockbox through January 31, 2021. Please let me know what you need from me to effect this extension, if anything.

And to clarify, the extension is through January 31, 2021 – not through February 2021 as referenced below.

Thanks for reaching out.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Hi Pete,

Attached is the RCN document needed to extend the temporary closure. Please complete section 13 Justification and Business Needs and then sign section 15. Thank you.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

---

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Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
Hi Pete,

The below question is being asked by US Bank. Any insight would be appreciated. Thank you.

With the news that the Dept. of Education has extended the student loan payments through February 2021, do you know if this would impact the AWG Lockbox 790356? We were advised to return all mail to sender thru 12/31 due to the previous request. Can you confirm if we should extend that date through January 31? Please advise. Many thanks!

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
1. RCN NUMBER: 321  
2. SUBMISSION DATE: 12/9/2020
3. RCN TITLE: AWG Return-to-Sender Plan
4. REQUESTING AGENCY: BFS □  AGENCY □  FA □
   Contact Name: Annette Derrick
   E-mail Address: annette.derrick@ed.gov
   Phone Number: 
5. AGENCY INFORMATION
   Agency Name: U.S. Department of Education
   Cash Flow Name: AWG Default Loan Processing
   Lockbox Number: 790356
6. FINANCIAL AGENT(S) INFORMATION:
   Financial Agent: U.S. Bank
7. PRICING IMPACT: Yes □  No □
   ONE TIME COST: □
8. FUNDING ORGANIZATION: BFS □  Requesting Agency □  FA □
   Comments: 
9. COST BREAKDOWN

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<td>Total Cost</td>
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</table>
10. REQUESTED IMPLEMENTATION DATE: 12/15/2020
11. PROPOSED CHANGE: Extend the temporary closure date of the lockbox through Jan 31, 2021 due to the extension of the forbearance for student loan payments.
12. STATEMENT OF REQUIRED SERVICES (SRS) & PROCESS(es) AFFECTED:
   Sorting/Extraction □  Scanning/Imaging □  ECP □  File Formats □
   Other □  Description: Extend the temporary closure date of the lockbox through Jan 31, 2021 due to the extension of the forbearance for student loan payments.
13. JUSTIFICATION & BUSINESS NEEDS:

14. CONFIRMATION OF THE SERVICES RECEIVED:
   CONFIRM □  INITIALS ____  DATE: 
15. MANAGEMENT APPROVAL SIGNATURES:
   By: _____________________________  Bureau of Fiscal Service  
   Approve □  Disapprove □
   By: _____________________________  Federal Program Agency Authority, Agency Name  
   Approve □  Disapprove □

Revised Mar 2, 2017 1
Thanks Austin – attached is the signed document. Just to confirm, the USPS will continue to return to sender any payments that come into this lockbox correct?

Thanks again for your quick action on this!

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Hi Austin –

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Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, December 9, 2020 12:27 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

Attached is the RCN document needed to extend the temporary closure. Please complete section 13 Justification and Business Needs and then sign section 15. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, December 8, 2020 11:20 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
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And to clarify, the extension is through January 31, 2021 – not through February 2021 as referenced below.

Thanks for reaching out.

---

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, December 8, 2020 9:22 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>
Subject: FW: DoED AWG Lbx 790356- Forbearance extension

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Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
RCN NUMBER: 321

RCN TITLE: AWG Return-to-Sender Plan

REQUESTING AGENCY: BFS

Contact Name: Pete Tyrrell
Phone Number: 202-674-2769
E-mail Address: pete.tyrrell@ed.gov

AGENCY INFORMATION
Agency Name: U.S. Department of Education
Cash Flow Name: AWG Default Loan Processing
Lockbox Number: 790356

FINANCIAL AGENT(S) INFORMATION:
Financial Agent: U.S. Bank

PRICING IMPACT: Yes [ ] No [ ]

ONE TIME COST:

FUNDING ORGANIZATION:
Funding Organization: BFS Requesting Agency

Comments:

COST BREAKDOWN

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</tbody>
</table>

REQUESTED IMPLEMENTATION DATE: 12/15/2020

PROPOSED CHANGE:
Extend the temporary closure date of the lockbox through Jan 31, 2021 due to the extension of the forbearance for student loan payments.

STATEMENT OF REQUIRED SERVICES (SRS) & PROCESS(es) AFFECTED:
Sorting/Extraction [ ] Scanning/Imaging [ ] ECP [ ] File Formats [ ]
Other [ ] Description: Extend the temporary closure date of the lockbox through Jan 31, 2021 due to the extension of the forbearance for student loan payments.

JUSTIFICATION & BUSINESS NEEDS:
Despite repeated attempts by the Department to bring employers into compliance with the CARES Act, employers continue to send Administrative Wage Garnishment (AWG) payments. While the Department has been successful in stopping a majority of the AWG payments, temporarily suspending the AWG lockbox mitigates harm to our student loan borrowers.

CONFIRMATION OF THE SERVICES RECEIVED:
CONFIRM [ ] INITIALS _______ DATE:

MANAGEMENT APPROVAL SIGNATURES:
By: ____________________________ Approve [ ] Disapprove [ ]
Authority, Agency Name: FSA
By: ____________________________ Approve [ ] Disapprove [ ]
Hi Pete,

Attached is the fully signed RCN for the extension to temporary close Lockbox 790356. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

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Thanks Austin – attached is the signed document. Just to confirm, the USPS will continue to return to sender any payments that come into this lockbox correct?

Thanks again for your quick action on this!

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (202) 674-2769
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C: (215) 656-6014

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Sent: Wednesday, December 9, 2020 12:27 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
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Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Good morning Austin –

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And to clarify, the extension is through January 31, 2021 – not through February 2021 as referenced below.

Thanks for reaching out.
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GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
IIUlll. l./1" 1111

Fiscal Service

3. RCN NUMBER: 321
4. RCN TITLE: AWG Return-to-Sender Plan
5. REQUESTING AGENCY: BFS
   □ AGENCY
   □ FA

Contact Name: Pete Tyrrell
E-mail Address: pete.tyrrell@ed.gov
Phone Number: 202-674-2769

5. AGENCY INFORMATION
Agency Name: U.S. Department of Education
Cash Flow Name: AWG Default Loan Processing
Lockbox Number: 790356

6. FINANCIAL AGENT(S) INFORMATION:
Financial Agent: U.S. Bank

7. PRICING IMPACT: Yes [ ] No [ ] ONE TIME COST: [ ]

8. FUNDING ORGANIZATION: BFS [ ] Requesting Agency [ ] FA [ ]
   Comments:

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Total Cost: (3)(4) $ 220

10. REQUESTED IMPLEMENTATION DATE: 12/15/2020

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14. CONFIRMATION OF THE SERVICES RECEIVED:
CONIRM [ ] INITIALS [ ] DATE:

15. MANAGEMENT APPROVAL SIGNATURES:
By: Michael J. Mackay
   Bureau of Fiscal Service
   digitally signed by Michael J. Mackay
   Date: 2021.12.10 09:04:58 -05'00'
   FSA
   Authority, Agency Name
   Approve [ ] Disapprove [ ]
   [ ]
   [ ]

Revised Mar 2, 2017
Yes, all mail will be returned to the sender through the end of January.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

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Thank you, Austin. Will the USPS continue to return to sender any mail received through January 31?

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Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Wednesday, December 9, 2020 4:11 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356 - Forbearance extension

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Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, December 9, 2020 3:46 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356 - Forbearance extension

Revised RCN attached. Thanks

Austin Lillard
Financial Program Specialist
From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Wednesday, December 9, 2020 2:22 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Sent: Wednesday, December 9, 2020 12:27 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
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Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Austin Lillard
Financial Program Specialist
Good morning Austin –

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And to clarify, the extension is through January 31, 2021 – not through February 2021 as referenced below.

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Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Good morning Austin –

You are correct, we would like to extend the temporary closure of the AWG mailbox through September 30, 2021.

Thank you again for your continued diligence in this matter, we truly appreciate it.

Petey Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C:

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 19, 2021 10:42 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hello Pete,

Just looking for your thoughts on whether or not DoEd will be extending the January 31st temporary closure of Lockbox 790356?

Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Austin D. Lillard
Sent: Tuesday, December 15, 2020 7:01 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Yes, all mail will be returned to the sender through the end of January.

Austin Lillard
Financial Program Specialist
GLN/ ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, December 14, 2020 5:40 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Pete Tyrrell | Senior Advisor
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Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C:

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Monday, December 14, 2020 1:57 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,
Attached is the fully signed RCN for the extension to temporary close Lockbox 790356. Thank you.

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Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

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Revised RCN attached. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Hi Austin —

The document you sent me cannot be updated. Can you send me an updated document so I can add the justification... and I also need to change the POC you provided. All of that should mirror what was original included as part of the first request.

Thanks.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management

Hi Pete,

Attached is the RCN document needed to extend the temporary closure. Please complete section 13 Justification and Business Needs and then sign section 15. Thank you.
From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, December 8, 2020 11:20 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Good morning Austin –

Yes, we would like to extend the temporary closure of the AWG lockbox through January 31, 2021. Please let me know what you need from me to effect this extension, if anything.

And to clarify, the extension is through January 31, 2021 – not through February 2021 as referenced below.

Thanks for reaching out.

---

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, December 8, 2020 9:22 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>
Subject: FW: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

The below question is being asked by US Bank. Any insight would be appreciated. Thank you

With the news that the Dept. of Education has extended the student loan payments through February 2021, do you know if this would impact the AWG Lockbox 790356? We were advised to return all mail to sender thru 12/31 due to the previous request. Can you confirm if we should extend that date through January 31? Please advise. Many thanks!
Pete – can you ask Mike or MFS to start sending a daily email on mailbox activity.

Good morning Austin –

Attached is the signed RCN. Thank you for your assistance.

Hi Pete,

Just following up with you on getting the attached RCN signed. Thank you.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good Morning,

Please sign the attached RCN for the temporary reopening. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, May 24, 2021 8:21 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Williams-Allen, Tyann A <tyann.a.williams­allen@usbank.com>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.
Great, thank you Austin.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(8)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Monday, May 24, 2021 8:03 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Williams-Allen, Tyann A <tyann.a.williams­allen@usbank.com>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hello Pete,
US Bank is currently working out all the details with USPS. We should have the RCN document ready for you to approve soon. Thanks.

Austin Lillard  
Financial Program Specialist  
GLN / ECP Branch | Revenue Collections Management  
Bureau of the Fiscal Service | U.S. Department of the Treasury  
Office: 202.874.6814

---

**From:** Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
**Sent:** Friday, May 21, 2021 3:44 PM  
**To:** Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
**Subject:** RE: DoED AWG Lbx 790356- Forbearance extension

**CAUTION:** This email has originated from an external entity. **PLEASE CONSIDER THE SOURCE** before responding, clicking on links, or opening attachments.

Hey Austin – circling back to see how you’re making out with the RCN.

Thanks.

---

Pete Tyrrell | Senior Advisor  
Federal Student Aid  
Wanamaker Building, Philadelphia PA 19107  
O: (215) 656-6014  
C: (215) 656-6014

---

**From:** Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
**Sent:** Thursday, May 13, 2021 3:01 PM  
**To:** Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
**Subject:** RE: DoED AWG Lbx 790356- Forbearance extension

Got it. Thanks.

---

Austin Lillard  
Financial Program Specialist  
GLN / ECP Branch | Revenue Collections Management  
Bureau of the Fiscal Service | U.S. Department of the Treasury  
Office: 202.874.6814

---

**From:** Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
**Sent:** Thursday, May 13, 2021 2:59 PM  
**To:** Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Great, thanks Austin. And we’d like to have any payments received processed as normal.

Thank you.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Thursday, May 13, 2021 2:40 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good Afternoon,

Yes, we will get this process moving. Question - is the expectation to process what is received or to forward mail for you to see volumes?

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Thursday, May 13, 2021 12:58 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Good afternoon Austin, hope you’re doing well.
Circling back on a conversation we had several weeks ago, FSA would like to move forward with temporarily re-opening the AWG lockbox for a period of 6 weeks. Ideally, we would see no AWGs coming in given that employers were instructed (on several occasions) to cancel all AWG orders. However, opening the lockbox temporarily will give us some visibility into which employers may remain non-compliant with the CARES Act (if any).

We would like temporary 6-week re-opening to occur 5/31/21 through 7/9/21. Can you please initiate an RCN to effect this change?

Please let me know if you require additional information from us.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 26, 2021 1:06 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Williams-Allen, Tyann A <tyann.a.williams-allen@usbank.com>; Fraser, Monet S <monet.fraser@usbank.com>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Fully signed RCN attached. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, January 26, 2021 12:19 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.
Thanks Austin – please see attached.
Hi Pete,

Yes, we will need your signature on the attached RCN. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Good afternoon Austin – just circling back on this. Please let me know if you require us to complete/sign another extension request.

Thanks, and have a great weekend.
Good morning Austin –

You are correct, we would like to extend the temporary closure of the AWG mailbox through September 30, 2021.

Thank you again for your continued diligence in this matter, we truly appreciate it.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C:C (b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 19, 2021 10:42 AM
To: Tyrrell, Pete <Pete_Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hello Pete,

Just looking for your thoughts on whether or not DoEd will be extending the January 31st temporary closure of Lockbox 790356?

Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Yes, all mail will be returned to the sender through the end of January.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Thank you, Austin. Will the USPS continue to return to sender any mail received through January 31?
Hi Pete,

Attached is the fully signed RCN for the extension to temporary close Lockbox 790356. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Wednesday, December 9, 2020 4:11 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Thanks Austin – attached is the signed document. Just to confirm, the USPS will continue to return any payments that come into this lockbox correct?

Thanks again for your quick action on this!

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, December 9, 2020 3:46 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Revised RCN attached. Thanks

Austin Lillard
Hi Austin –

The document you sent me cannot be updated. Can you send me an updated document so I can add the justification.....and I also need to change the POC you provided. All of that should mirror what was original included as part of the first request.

Thanks.

Austin Lillard

Hi Pete,

Attached is the RCN document needed to extend the temporary closure. Please complete section 13 Justification and Business Needs and then sign section 15. Thank you

Austin Lillard
CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Good morning Austin –

Yes, we would like to extend the temporary closure of the AWG lockbox through January 31, 2021. Please let me know what you need from me to effect this extension, if anything.

And to clarify, the extension is through January 31, 2021 – not through February 2021 as referenced below.

Thanks for reaching out.

The below question is being asked by US Bank. Any insight would be appreciated. Thank you

With the news that the Dept. of Education has extended the student loan payments through February 2021, do you know if this would impact the AWG Lockbox 790356? We were advised
to return all mail to sender thru 12/31 due to the previous request. Can you confirm if we should extend that date through January 31? Please advise. Many thanks!

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Touch base with Karen first – certainly not opposed to having it go through contracts but let's get the details worked out first.

---

Do you want this request to go through Szathmary or outside the normal channels?

---

After given this some additional thought, can you reach out to Karen Smith too and ask her to provide information on AWGs we are receiving between these dates... employer name, contact info if they have it, how many unique borrower payments have sent by them, and whatever else you think may be useful. There will be some payments that come in which the employer is paying on behalf of the borrower as an employee benefit (at least according to MFS I believe), and those can be excluded (or at least called out in her list).

I did mention tracking this to Bob on Wednesday but not sure if he relayed it to Karen or not.
From: Tyrrell, Pete
Sent: Friday, May 28, 2021 7:33 AM
To: Bryant, Michael <Michael.Bryant@ed.gov>
Subject: FW: DoED AWG Lbx 790356- Forbearance extension

I’m assuming that Eric can provide this via the involuntary payment report? Would need to ask him to provide it daily too.....

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Piccolo, Marc <Marc.Piccolo@ed.gov>
Sent: Friday, May 28, 2021 6:58 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Pete - can you ask mike or MFS to start sending a daily email on mail box activity.

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Friday, May 28, 2021 6:32 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good morning Austin –

Attached is the signed RCN. Thank you for your assistance.

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, May 26, 2021 10:00 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Hi Pete,

Just following up with you on getting the attached RCN signed. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Good Morning,

Please sign the attached RCN for the temporary reopening. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

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Great, thank you Austin.
From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Monday, May 24, 2021 8:03 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Williams-Allen, Tyann A <tyann.a.williams-allen@usbank.com>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hello Pete,

US Bank is currently working out all the details with USPS. We should have the RCN document ready for you to approve soon. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Friday, May 21, 2021 3:44 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.
Hey Austin – circling back to see how you’re making out with the RCN.

Thanks.
Got it. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Great, thanks Austin. And we’d like to have any payments received processed as normal.

Thank you.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

Good Afternoon,

Yes, we will get this process moving. Question - is the expectation to process what is received or to forward mail for you to see volumes?
From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Thursday, May 13, 2021 12:58 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356 - Forbearance extension

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Good afternoon Austin, hope you’re doing well.

Circling back on a conversation we had several weeks ago, FSA would like to move forward with temporarily re-opening the AWG lockbox for a period of 6 weeks. Ideally, we would see no AWGs coming in given that employers were instructed (on several occasions) to cancel all AWG orders. However, opening the lockbox temporarily will give us some visibility into which employers may remain non-compliant with the CARES Act (if any).

We would like temporary 6-week re-opening to occur 5/31/21 through 7/9/21. Can you please initiate an RCN to effect this change?

Please let me know if you require additional information from us.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 26, 2021 1:06 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Williams-Allen, Tyann A <tyann.a.williams-allen@usbank.com>; Fraser, Monet S <monet.fraser@usbank.com>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Fully signed RCN attached. Thank you
From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, January 26, 2021 12:19 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Thanks Austin – please see attached.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 26, 2021 12:05 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

Yes, we will need your signature on the attached RCN. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Friday, January 22, 2021 4:13 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Good afternoon Austin – just circling back on this. Please let me know if you require us to complete/sign another extension request.

Thanks, and have a great weekend.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

Good morning Austin –

You are correct, we would like to extend the temporary closure of the AWG mailbox through September 30, 2021.

Thank you again for your continued diligence in this matter, we truly appreciate it.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)
Hello Pete,

Just looking for your thoughts on whether or not DoEd will be extending the January 31st temporary closure of Lockbox 790356?

Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Yes, all mail will be returned to the sender through the end of January.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Thank you, Austin. Will the USPS continue to return to sender any mail received through January 31?

---

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Monday, December 14, 2020 1:57 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

Attached is the fully signed RCN for the extension to temporary close Lockbox 790356. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

---

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Wednesday, December 9, 2020 4:11 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Thanks Austin – attached is the signed document. Just to confirm, the USPS will continue to return to sender any payments that come into this lockbox correct?

Thanks again for your quick action on this!
Hi Austin –

The document you sent me cannot be updated. Can you send me an updated document so I can add the justification......and I also need to change the POC you provided. All of that should mirror what was original included as part of the first request.

Thanks.
Hi Pete,

Attached is the RCN document needed to extend the temporary closure. Please complete section 13 Justification and Business Needs and then sign section 15. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Good morning Austin –

Yes, we would like to extend the temporary closure of the AWG lockbox through January 31, 2021. Please let me know what you need from me to effect this extension, if anything.

And to clarify, the extension is through January 31, 2021 – not through February 2021 as referenced below.

Thanks for reaching out.
Hi Pete,

The below question is being asked by US Bank. Any insight would be appreciated. Thank you.

With the news that the Dept. of Education has extended the student loan payments through February 2021, do you know if this would impact the AWG Lockbox 790356? We were advised to return all mail to sender thru 12/31 due to the previous request. Can you confirm if we should extend that date through January 31? Please advise. Many thanks!

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
I actually already instructed Bob/MFS on Wednesday that we will need them to track and report on the employers and borrowers impacted; that was formally communicated to them via Contracts this morning. Also, we have Eric Van Buren’s formal report that tracks AWG as well.

Will keep you posted.

---

**From:** Tyrrell, Pete  
**Sent:** Fri, 28 May 2021 15:14:01 +0000  
**To:** Piccolo, Marc  
**Cc:** LaVia, Mark  
**Subject:** RE: DoED AWG Lbx 790356 - Forbearance extension

---

**From:** Piccolo, Marc <Marc.Piccolo@ed.gov>  
**Sent:** Friday, May 28, 2021 6:58 AM  
**To:** Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
**Subject:** RE: DoED AWG Lbx 790356 - Forbearance extension

Pete – can you ask Mike or MFS to start sending a daily email on mail box activity.

---

**From:** Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
**Sent:** Friday, May 28, 2021 6:32 AM  
**To:** Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
**Cc:** Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>  
**Subject:** RE: DoED AWG Lbx 790356 - Forbearance extension

Good morning Austin –

Attached is the signed RCN. Thank you for your assistance.

---

**From:** Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
**Sent:** Fri, 28 May 2021 15:14:01 +0000  
**To:** Piccolo, Marc  
**Cc:** LaVia, Mark  
**Subject:** RE: DoED AWG Lbx 790356 - Forbearance extension

---

**From:** Piccolo, Marc <Marc.Piccolo@ed.gov>  
**Sent:** Friday, May 28, 2021 6:58 AM  
**To:** Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
**Subject:** RE: DoED AWG Lbx 790356 - Forbearance extension

Pete – can you ask Mike or MFS to start sending a daily email on mail box activity.

---

**From:** Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
**Sent:** Friday, May 28, 2021 6:32 AM  
**To:** Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
**Cc:** Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>  
**Subject:** RE: DoED AWG Lbx 790356 - Forbearance extension

Good morning Austin –

Attached is the signed RCN. Thank you for your assistance.

---

**From:** Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
**Sent:** Fri, 28 May 2021 15:14:01 +0000  
**To:** Piccolo, Marc  
**Cc:** LaVia, Mark  
**Subject:** RE: DoED AWG Lbx 790356 - Forbearance extension

---

**From:** Piccolo, Marc <Marc.Piccolo@ed.gov>  
**Sent:** Friday, May 28, 2021 6:58 AM  
**To:** Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
**Subject:** RE: DoED AWG Lbx 790356 - Forbearance extension

Pete – can you ask Mike or MFS to start sending a daily email on mail box activity.

---

**From:** Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
**Sent:** Friday, May 28, 2021 6:32 AM  
**To:** Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
**Cc:** Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>  
**Subject:** RE: DoED AWG Lbx 790356 - Forbearance extension

Good morning Austin –

Attached is the signed RCN. Thank you for your assistance.
Hi Pete,

Just following up with you on getting the attached RCN signed. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Great, thank you Austin.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (610) 656-6014

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Monday, May 24, 2021 8:03 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Williams-Allen, Tyann A <tyann.a.williams allen@usbank.com>
Subject: RE: DoED AWG Lbx 790356 - Forbearance extension

Hello Pete,

US Bank is currently working out all the details with USPS. We should have the RCN document ready for you to approve soon. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Friday, May 21, 2021 3:44 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Subject: RE: DoED AWG Lbx 790356 - Forbearance extension

Hey Austin – circling back to see how you’re making out with the RCN.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Thursday, May 13, 2021 3:01 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Got it. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Thursday, May 13, 2021 2:59 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Great, thanks Austin. And we’d like to have any payments received processed as normal.

Thank you.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: [Redacted]

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Thursday, May 13, 2021 2:40 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good Afternoon,
Yes, we will get this process moving. Question - is the expectation to process what is received or to forward mail for you to see volumes?

Austin Lillard  
Financial Program Specialist  
GLN / ECP Branch | Revenue Collections Management  
Bureau of the Fiscal Service | U.S. Department of the Treasury  
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Thursday, May 13, 2021 12:58 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Good afternoon Austin, hope you’re doing well.

Circling back on a conversation we had several weeks ago, FSA would like to move forward with temporarily re-opening the AWG lockbox for a period of 6 weeks. Ideally, we would see no AWGs coming in given that employers were instructed (on several occasions) to cancel all AWG orders. However, opening the lockbox temporarily will give us some visibility into which employers may remain non-compliant with the CARES Act (if any).

We would like temporary 6-week re-opening to occur 5/31/21 through 7/9/21. Can you please initiate an RCN to effect this change?

Please let me know if you require additional information from us.

Thanks.

Pete Tyrrell | Senior Advisor  
Federal Student Aid  
Wanamaker Building, Philadelphia PA 19107  
O: (215) 656-6014  
C: (6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 26, 2021 1:06 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Williams-Allen, Tyann A
<tyann.a.williams-allen@usbank.com>; Fraser, Monet S <monet.fraser@usbank.com>

Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Fully signed RCN attached. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, January 26, 2021 12:19 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Thanks Austin – please see attached.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656.6014
C: 

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 26, 2021 12:05 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

Yes, we will need your signature on the attached RCN. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Friday, January 22, 2021 4:13 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: FW: DoED AWG Lbx 790356 - Forbearance extension
Importance: High

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Good afternoon Austin – just circling back on this. Please let me know if you require us to complete/sign another extension request.

Thanks, and have a great weekend.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (6)

From: Tyrrell, Pete
Sent: Thursday, January 21, 2021 8:58 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension
Importance: High

Good morning Austin –

You are correct, we would like to extend the temporary closure of the AWG mailbox through September 30, 2021.

Thank you again for your continued diligence in this matter, we truly appreciate it.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (6)
Hello Pete,

Just looking for your thoughts on whether or not DoEd will be extending the January 31st temporary closure of Lockbox 790356?

Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Yes, all mail will be returned to the sender through the end of January.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 19, 2021 10:42 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

From: Austin D. Lillard
Sent: Tuesday, December 15, 2020 7:01 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.Lavie@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, December 14, 2020 5:40 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Hi Pete,

Attached is the fully signed RCN for the extension to temporary close Lockbox 790356. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

---

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Wednesday, December 9, 2020 4:11 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.
Thanks Austin – attached is the signed document. Just to confirm, the USPS will continue to return to sender any payments that come into this lockbox correct?

Thanks again for your quick action on this!

---

**From:** Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
**Sent:** Wednesday, December 9, 2020 3:46 PM
**To:** Tyrrell, Pete <Pete.Tyrrell@ed.gov>
**Cc:** Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
**Subject:** RE: DoED AWG Lbx 790356- Forbearance extension

Revised RCN attached. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

---

**From:** Tyrrell, Pete <Pete.Tyrrell@ed.gov>
**Sent:** Wednesday, December 9, 2020 2:22 PM
**To:** Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
**Cc:** Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
**Subject:** RE: DoED AWG Lbx 790356- Forbearance extension

**CAUTION:** This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Hi Austin –

The document you sent me cannot be updated. Can you send me an updated document so I can add the justification......and I also need to change the POC you provided. All of that should mirror what was original included as part of the first request.

Thanks.
Hi Pete,

Attached is the RCN document needed to extend the temporary closure. Please complete section 13 Justification and Business Needs and then sign section 15. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Good morning Austin –

Yes, we would like to extend the temporary closure of the AWG lockbox through January 31, 2021. Please let me know what you need from me to effect this extension, if anything.

And to clarify, the extension is through January 31, 2021 – not through February 2021 as referenced below.
Hi Pete,

The below question is being asked by US Bank. Any insight would be appreciated. Thank you.

With the news that the Dept. of Education has extended the student loan payments through February 2021, do you know if this would impact the AWG Lockbox 790356? We were advised to return all mail to sender thru 12/31 due to the previous request. Can you confirm if we should extend that date through January 31? Please advise. Many thanks!

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
My apologies Pete, I did receive the signed RCN. Thank you!

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Friday, May 28, 2021 7:51 AM
To: GLN_ECPBranch <GLN_ECPBranch@fiscal.treasury.gov>
Subject: FW: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.
In Austin’s absence, please see attached.

Thank you.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C:(b)(8)

From: Tyrrell, Pete
Sent: Friday, May 28, 2021 6:32 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good morning Austin –
Attached is the signed RCN. Thank you for your assistance.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, May 26, 2021 10:00 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>
Subject: FW: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

Just following up with you on getting the attached RCN signed. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, May 25, 2021 6:32 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good Morning,

Please sign the attached RCN for the temporary reopening. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, May 24, 2021 8:21 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Williams-Allen, Tyann A <tyann.a.williams-allen@usbank.com>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Great, thank you Austin.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Monday, May 24, 2021 8:03 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Williams-Allen, Tyann A <tyann.a.williams-allen@usbank.com>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hello Pete,

US Bank is currently working out all the details with USPS. We should have the RCN document ready for you to approve soon. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Friday, May 21, 2021 3:44 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Hey Austin – circling back to see how you’re making out with the RCN.

Thanks.

Pete Tyrrell | Senior Advisor  
Federal Student Aid  
Wanamaker Building, Philadelphia PA 19107  
O: (215) 656-6014  
C: (b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
Sent: Thursday, May 13, 2021 3:01 PM  
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Got it. Thanks

Austin Lillard  
Financial Program Specialist  
GLN / ECP Branch | Revenue Collections Management  
Bureau of the Fiscal Service | U.S. Department of the Treasury  
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
Sent: Thursday, May 13, 2021 2:59 PM  
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>  
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Great, thanks Austin. And we’d like to have any payments received processed as normal.

Thank you.

Pete Tyrrell | Senior Advisor  
Federal Student Aid  
Wanamaker Building, Philadelphia PA 19107  
O: (215) 656-6014  
C: (b)(6)
From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Thursday, May 13, 2021 2:40 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good Afternoon,

Yes, we will get this process moving. Question - is the expectation to process what is received or to forward mail for you to see volumes?

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Thursday, May 13, 2021 12:58 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Good afternoon Austin, hope you’re doing well.

Circling back on a conversation we had several weeks ago, FSA would like to move forward with temporarily re-opening the AWG lockbox for a period of 6 weeks. Ideally, we would see no AWGs coming in given that employers were instructed (on several occasions) to cancel all AWG orders. However, opening the lockbox temporarily will give us some visibility into which employers may remain non-compliant with the CARES Act (if any).

We would like temporary 6-week re-opening to occur 5/31/21 through 7/9/21. Can you please initiate an RCN to effect this change?

Please let me know if you require additional information from us.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Fully signed RCN attached. Thank you.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Hi Pete,

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Hi Pete,

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 26, 2021 1:06 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Williams-Allen, Tyann A <tyann.a.williams-allen@usbank.com>; Fraser, Monet S <monet.fraser@usbank.com>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Thanks Austin – please see attached.

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, January 26, 2021 12:19 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,
Yes, we will need your signature on the attached RCN. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Friday, January 22, 2021 4:13 PM
To: Austin Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: FW: DoED AWG Lbx 790356- Forbearance extension
Importance: High

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Good afternoon Austin – just circling back on this. Please let me know if you require us to complete/sign another extension request.

Thanks, and have a great weekend.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: 

From: Tyrrell, Pete
Sent: Thursday, January 21, 2021 8:58 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension
Importance: High

Good morning Austin –

You are correct, we would like to extend the temporary closure of the AWG mailbox through September 30, 2021.
Thank you again for your continued diligence in this matter, we truly appreciate it.

Pete Tyrrell | Senior Advisor  
Federal Student Aid  
Wanamaker Building, Philadelphia PA 19107  
O: (215) 656-6014  
C: (b)(6)

From: Austin D. Lillard  
Sent: Tuesday, January 19, 2021 10:42 AM  
To: Tyrrell, Pete  
Cc: Wallace J. Artis; Matthew J. Gordon

Subject: RE: DoED AWG Lbx 790356 - Forbearance extension

Hello Pete,

Just looking for your thoughts on whether or not DoEd will be extending the January 31st temporary closure of Lockbox 790356?

Thanks

Austin Lillard  
Financial Program Specialist  
GLN / ECP Branch | Revenue Collections Management  
Bureau of the Fiscal Service | U.S. Department of the Treasury  
Office: 202.874.6814

From: Austin D. Lillard  
Sent: Tuesday, December 15, 2020 7:01 AM  
To: Tyrrell, Pete  
Cc: Wallace J. Artis; Matthew J. Gordon; Bryant, Michael; Tu, Steve; Szathmary, Michael; Wise, Mark; LaVia, Mark; Piccolo, Marc

Subject: RE: DoED AWG Lbx 790356 - Forbearance extension

Yes, all mail will be returned to the sender through the end of January.

Austin Lillard  
Financial Program Specialist  
GLN / ECP Branch | Revenue Collections Management  
Bureau of the Fiscal Service | U.S. Department of the Treasury  
Office: 202.874.6814
From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, December 14, 2020 5:40 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Thank you, Austin. Will the USPS continue to return to sender any mail received through January 31?

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Monday, December 14, 2020 1:57 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

Attached is the fully signed RCN for the extension to temporary close Lockbox 790356. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Wednesday, December 9, 2020 4:11 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Thanks Austin – attached is the signed document. Just to confirm, the USPS will continue to return any payments that come into this lockbox correct?

Thanks again for your quick action on this!

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C[/b](b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, December 9, 2020 3:46 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Revised RCN attached. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Wednesday, December 9, 2020 2:22 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.
Hi Austin –

The document you sent me cannot be updated. Can you send me an updated document so I can add the justification……and I also need to change the POC you provided. All of that should mirror what was original included as part of the first request.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (215) 656-6014

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, December 9, 2020 12:27 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

Attached is the RCN document needed to extend the temporary closure. Please complete section 13 Justification and Business Needs and then sign section 15. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, December 8, 2020 11:20 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.
Good morning Austin –

Yes, we would like to extend the temporary closure of the AWG lockbox through January 31, 2021. Please let me know what you need from me to effect this extension, if anything.

And to clarify, the extension is through January 31, 2021 – not through February 2021 as referenced below.

Thanks for reaching out.

---

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, December 8, 2020 9:22 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>
Subject: FW: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

The below question is being asked by US Bank. Any insight would be appreciated. Thank you

With the news that the Dept. of Education has extended the student loan payments through February 2021, do you know if this would impact the AWG Lockbox 790356? We were advised to return all mail to sender thru 12/31 due to the previous request. Can you confirm if we should extend that date through January 31? Please advise. Many thanks!

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
No worries – you have a nice weekend too!

Hi Pete,

Sorry, I wasn’t aware that the payments were being refunded. Appreciate you clarifying that for me.

Have a nice weekend!

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Thanks Austin.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: [b]([b])

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Thursday, June 3, 2021 2:57 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Nenninger, Michael W <michael.nenninger@usbank.com>; Erika L. Bevins <erika.bevins@fiscal.treasury.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

Just following up on the below question. We have received three payments and are currently holding until we hear back. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Good Afternoon Pete,

A question came up in regards to the temporary reopening of the AWG box. US Bank is concerned that by processing these payments, which we still don't know if any are coming through, but would we be in violation of the Cares Act if we process? Just wanted to get your thoughts on that as I'm sure your team has already discussed.

Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Thursday, May 13, 2021 2:59 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Great, thanks Austin. And we’d like to have any payments received processed as normal.

Thank you.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Thursday, May 13, 2021 2:40 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good Afternoon,
Yes, we will get this process moving. Question - is the expectation to process what is received or to forward mail for you to see volumes?

Austin Lillard  
Financial Program Specialist  
GLN / ECP Branch | Revenue Collections Management  
Bureau of the Fiscal Service | U.S. Department of the Treasury  
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
Sent: Thursday, May 13, 2021 12:58 PM  
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>  
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Good afternoon Austin, hope you’re doing well.

Circling back on a conversation we had several weeks ago, FSA would like to move forward with temporarily re-opening the AWG lockbox for a period of 6 weeks. Ideally, we would see no AWGs coming in given that employers were instructed (on several occasions) to cancel all AWG orders. However, opening the lockbox temporarily will give us some visibility into which employers may remain non-compliant with the CARES Act (if any).

We would like temporary 6-week re-opening to occur 5/31/21 through 7/9/21. Can you please initiate an RCN to effect this change?

Please let me know if you require additional information from us.

Thanks.

Pete Tyrrell | Senior Advisor  
Federal Student Aid  
Wanamaker Building, Philadelphia PA 19107  
O: (215) 656-6014  
C:(666)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
Sent: Tuesday, January 26, 2021 1:06 PM  
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Williams-Allen, Tyann A
Fully signed RCN attached. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Hi Pete,

Yes, we will need your signature on the attached RCN. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Good morning Austin –

You are correct, we would like to extend the temporary closure of the AWG mailbox through September 30, 2021.

Thank you again for your continued diligence in this matter, we truly appreciate it.
Hello Pete,

Just looking for your thoughts on whether or not DoEd will be extending the January 31st temporary closure of Lockbox 790356?

Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Yes, all mail will be returned to the sender through the end of January.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Hi Pete,

Attached is the fully signed RCN for the extension to temporary close Lockbox 790356. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Thanks Austin – attached is the signed document. Just to confirm, the USPS will continue to return to sender any payments that come into this lockbox correct?

Thanks again for your quick action on this!

---

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, December 9, 2020 3:46 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Revised RCN attached. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Wednesday, December 9, 2020 2:22 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Hi Austin –

The document you sent me cannot be updated. Can you send me an updated document so I can add the justification.....and I also need to change the POC you provided. All of that should mirror what was original included as part of the first request.

Thanks.
Hi Pete,

Attached is the RCN document needed to extend the temporary closure. Please complete section 13 Justification and Business Needs and then sign section 15. Thank you.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Good morning Austin –

Yes, we would like to extend the temporary closure of the AWG lockbox through January 31, 2021. Please let me know what you need from me to effect this extension, if anything.

And to clarify, the extension is through January 31, 2021 – not through February 2021 as referenced below.
Hi Pete,

The below question is being asked by US Bank. Any insight would be appreciated. Thank you.

With the news that the Dept. of Education has extended the student loan payments through February 2021, do you know if this would impact the AWG Lockbox 790356? We were advised to return all mail to sender thru 12/31 due to the previous request. Can you confirm if we should extend that date through January 31? Please advise. Many thanks!

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Good Morning,

Sure, I will notify US Bank and get the RCN sent over. Thanks

Austin Lillard  
Financial Program Specialist  
GLN / ECP Branch | Revenue Collections Management  
Bureau of the Fiscal Service | U.S. Department of the Treasury  
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
Sent: Thursday, July 8, 2021 10:03 AM  
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>  
Subject: FW: DoED AWG Lbx 790356- Forbearance extension  
Importance: High

Good morning Austin –

We would like to extend the opening of the lockbox to run through August 31, 2021. I’m assuming this will require a new RCN – happy to execute that as soon as you have it ready.

Thanks!

Pete Tyrrell | Senior Advisor  
Federal Student Aid  
Wanamaker Building, Philadelphia PA 19107  
O: (215) 656-6014  
C: (202) 674-2769
From: Tyrrell, Pete
Sent: Friday, May 28, 2021 6:32 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good morning Austin –

Attached is the signed RCN. Thank you for your assistance.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, May 26, 2021 10:00 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>
Subject: FW: DoED AWG Lbx 790356 - Forbearance extension

Hi Pete,

Just following up with you on getting the attached RCN signed. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, May 25, 2021 6:32 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good Morning,
Please sign the attached RCN for the temporary reopening. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, May 24, 2021 8:21 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Williams-Allen, Tyann A <tyann.a.williams-Allen@usbank.com>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Great, thank you Austin.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C:[b](6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Monday, May 24, 2021 8:03 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Williams-Allen, Tyann A <tyann.a.williams-Allen@usbank.com>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hello Pete,

US Bank is currently working out all the details with USPS. We should have the RCN document ready for you to approve soon Thanks

Austin Lillard
Financial Program Specialist
Hey Austin – circling back to see how you’re making out with the RCN.

Thanks.

---

Got it. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Great, thanks Austin. And we'd like to have any payments received processed as normal.
Thank you.

---

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Thursday, May 13, 2021 2:40 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good Afternoon,

Yes, we will get this process moving. Question - is the expectation to process what is received or to forward mail for you to see volumes?

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

---

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Thursday, May 13, 2021 12:58 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Good afternoon Austin, hope you’re doing well.

Circling back on a conversation we had several weeks ago, FSA would like to move forward with temporarily re-opening the AWG lockbox for a period of 6 weeks. Ideally, we would see no AWGs coming in given that employers were instructed (on several occasions) to cancel all AWG orders. However, opening the lockbox temporarily will give us some visibility into which employers may remain non-compliant with the CARES Act (if any).

We would like temporary 6-week re-opening to occur 5/31/21 through 7/9/21. Can you please initiate an RCN to effect this change?
Please let me know if you require additional information from us.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 26, 2021 1:06 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Williams-Allen, Tyann A <tyann.a.williams-allen@usbank.com>; Fraser, Monet S <monet.fraser@usbank.com>
Subject: RE: DoED AWG Lbx 790356 - Forbearance extension

Fully signed RCN attached. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, January 26, 2021 12:19 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Thanks Austin – please see attached.
Hi Pete,

Yes, we will need your signature on the attached RCN. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202-874-6814

Good afternoon Austin – just circling back on this. Please let me know if you require us to complete/sign another extension request.

Thanks, and have a great weekend.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Tyrrell, Pete
Sent: Friday, January 22, 2021 4:13 PM
To: Austin D. Lillard
Cc: Wallace J. Artis; Matthew J. Gordon; Bryant, Michael; Tu, Steve; Szathmary, Michael; Wise, Mark
Subject: FW: DoED AWG Lbx 790356- Forbearance extension
Importance: High

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Good afternoon Austin – just circling back on this. Please let me know if you require us to complete/sign another extension request.

Thanks, and have a great weekend.
Good morning Austin –

You are correct, we would like to extend the temporary closure of the AWG mailbox through September 30, 2021.

Thank you again for your continued diligence in this matter, we truly appreciate it.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 19, 2021 10:42 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hello Pete,

Just looking for your thoughts on whether or not DoEd will be extending the January 31st temporary closure of Lockbox 790356?

Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Yes, all mail will be returned to the sender through the end of January.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Hi Pete,

Attached is the fully signed RCN for the extension to temporary close Lockbox 790356. Thank you
From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Wednesday, December 9, 2020 4:11 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Thanks Austin - attached is the signed document. Just to confirm, the USPS will continue to return to sender any payments that come into this lockbox correct?

Thanks again for your quick action on this!

---

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, December 9, 2020 3:46 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Revised RCN attached. Thanks
Hi Austin —

The document you sent me cannot be updated. Can you send me an updated document so I can add the justification... and I also need to change the POC you provided. All of that should mirror what was original included as part of the first request.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (6)

Hi Pete,

Attached is the RCN document needed to extend the temporary closure. Please complete section 13 Justification and Business Needs and then sign section 15. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, December 8, 2020 11:20 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356 - Forbearance extension

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Good morning Austin –

Yes, we would like to extend the temporary closure of the AWG lockbox through January 31, 2021. Please let me know what you need from me to effect this extension, if anything.

And to clarify, the extension is through January 31, 2021 – not through February 2021 as referenced below.

Thanks for reaching out.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(8)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, December 8, 2020 9:22 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>
Subject: FW: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

The below question is being asked by US Bank. Any insight would be appreciated. Thank you.

With the news that the Dept. of Education has extended the student loan payments through February 2021, do you know if this would impact the AWG Lockbox 790356? We were advised to return all mail to sender thru 12/31 due to the previous request. Can you confirm if we should extend that date through January 31? Please advise. Many thanks!

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Hi Pete,

The RCN is attached for extending the temporary reopening. I will be out of the office next week so please reply all when sending it back.

Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Good morning Austin –

We would like to extend the opening of the lockbox to run through August 31, 2021. I'm assuming this will require a new RCN – happy to execute that as soon as you have it ready.

Thanks!
From: Tyrrell, Pete  
Sent: Friday, May 28, 2021 6:32 AM  
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
Cc: Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>  
Subject: RE: DoED AWG Lbx 790356 - Forbearance extension

Good morning Austin –

Attached is the signed RCN. Thank you for your assistance.

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
Sent: Wednesday, May 26, 2021 10:00 AM  
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
Cc: Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>  
Subject: FW: DoED AWG Lbx 790356 - Forbearance extension

Hi Pete,

Just following up with you on getting the attached RCN signed. Thank you

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
Sent: Tuesday, May 25, 2021 6:32 AM  
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin
Good Morning,

Please sign the attached RCN for the temporary reopening. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, May 24, 2021 8:21 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Williams-Allen, Tyann A <tyann.a.williams-allen@usbank.com>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356 - Forbearance extension

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Great, thank you Austin.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (610) ...
US Bank is currently working out all the details with USPS. We should have the RCN document ready for you to approve soon. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Friday, May 21, 2021 3:44 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.
Hey Austin – circling back to see how you’re making out with the RCN.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Thursday, May 13, 2021 3:01 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Got it. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Thursday, May 13, 2021 2:59 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Great, thanks Austin. And we’d like to have any payments received processed as normal.

Thank you.

Pete Tyrrell
Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b) (6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Thursday, May 13, 2021 2:40 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good afternoon,

Yes, we will get this process moving. Question - is the expectation to process what is received or to forward mail for you to see volumes?

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Thursday, May 13, 2021 12:58 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Good afternoon Austin, hope you’re doing well.
Circling back on a conversation we had several weeks ago, FSA would like to move forward with temporarily re-opening the AWG lockbox for a period of 6 weeks. Ideally, we would see no AWGs coming in given that employers were instructed (on several occasions) to cancel all AWG orders. However, opening the lockbox temporarily will give us some visibility into which employers may remain non-compliant with the CARES Act (if any).

We would like temporary 6-week re-opening to occur 5/31/21 through 7/9/21. Can you please initiate an RCN to effect this change?

Please let me know if you require additional information from us.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

---

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 26, 2021 1:06 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Williams-Allen, Tyann A <tyann.a.williams-allen@usbank.com>; Fraser, Monet S <monet.fraser@usbank.com>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Fully signed RCN attached. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

---

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, January 26, 2021 12:19 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Thanks Austin – please see attached.
Hi Pete,

Yes, we will need your signature on the attached RCN. Thanks.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

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Good afternoon Austin – just circling back on this. Please let me know if you require us to complete/sign another extension request.

Thanks, and have a great weekend.
From: Tyrrell, Pete
Sent: Thursday, January 21, 2021 8:58 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension
Importance: High

Good morning Austin –

You are correct, we would like to extend the temporary closure of the AWG mailbox through September 30, 2021.

Thank you again for your continued diligence in this matter, we truly appreciate it.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C:(b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 19, 2021 10:42 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hello Pete,

Just looking for your thoughts on whether or not DoEd will be extending the January 31st temporary closure of Lockbox 790356?

Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Yes, all mail will be returned to the sender through the end of January.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, December 14, 2020 5:40 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Thank you, Austin. Will the USPS continue to return to sender any mail received through January 31?

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C:(b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Monday, December 14, 2020 1:57 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension
Hi Pete,

Attached is the fully signed RCN for the extension to temporary close Lockbox 790356. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Wednesday, December 9, 2020 4:11 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Thanks Austin – attached is the signed document. Just to confirm, the USPS will continue to return any payments that come into this lockbox correct?

Thanks again for your quick action on this!

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, December 9, 2020 3:46 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Revised RCN attached. Thanks

Austin Lillard
Hi Austin –

The document you sent me cannot be updated. Can you send me an updated document so I can add the justification......and I also need to change the POC you provided. All of that should mirror what was original included as part of the first request.

Thanks.

Austin Lillard
Good morning Austin –

Yes, we would like to extend the temporary closure of the AWG lockbox through January 31, 2021. Please let me know what you need from me to effect this extension, if anything.

And to clarify, the extension is through January 31, 2021 – not through February 2021 as referenced below.

Thanks for reaching out.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

Hi Pete,

The below question is being asked by US Bank. Any insight would be appreciated. Thank you

With the news that the Dept. of Education has extended the student loan payments through February 2021, do you know if this would impact the AWG Lockbox 790356? We were advised
to return all mail to sender thru 12/31 due to the previous request. Can you confirm if we should extend that date through January 31? Please advise. Many thanks!

Austin Lillard  
Financial Program Specialist  
GLN / ECP Branch | Revenue Collections Management  
Bureau of the Fiscal Service | U.S. Department of the Treasury  
Office: 202.874.6814
1. **RCN NUMBER:** 379  
2. **SUBMISSION DATE:** 7/9/2021

3. **RCN TITLE:** DoED Maximus AWG - Temp Reopen Lockbox

4. **REQUESTING AGENCY:** BFS □ AGENCY □ FA □
   
   **Contact Name:** Pete Tyrrell  
   **Phone Number:** 215.656.6014
   
   **E-mail Address:** Pete.Tyrrell@ed.gov

5. **AGENCY INFORMATION**
   
   **Agency Name:** Department of Education  
   **Cash Flow Name:** AWG Default Loan Processing  
   **Lockbox Number:** 790356

6. **FINANCIAL AGENT(S) INFORMATION:**
   
   **Financial Agent:** U.S. Bank

7. **PRICING IMPACT:** Yes □ No □  
   **ONE TIME COST:** □

8. **FUNDING ORGANIZATION:** BFS □ Requesting Agency □ FA □
   
   **Comments:**

9. **COST BREAKDOWN**

<table>
<thead>
<tr>
<th>Line Item</th>
<th>AFP Code</th>
<th>Unit /Hour</th>
<th>Unit Cost</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
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<td></td>
<td></td>
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</tr>
<tr>
<td>(b)(4)</td>
<td></td>
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<td>$</td>
<td>-</td>
</tr>
<tr>
<td>(b)(4)</td>
<td></td>
<td></td>
<td>$</td>
<td>-</td>
</tr>
</tbody>
</table>
   
   **Total Cost**  
   | (b)(4)    |          |            | $         | 880  |

10. **REQUESTED IMPLEMENTATION DATE:** 7/12/2021

11. **PROPOSED CHANGE:** Extend the temporary opening of the AWG lockbox through August 31, 2021.

12. **STATEMENT OF REQUIRED SERVICES (SRS) & PROCESS(es) AFFECTED:**
   
   Sorting/Extraction □ Scanning/Imaging □ ECP □ File Formats □
   
   Other □ Description:

13. **JUSTIFICATION & BUSINESS NEEDS:**
    
    Dept of Education AWG Lockbox requests to extend the opening of the AWG Lockbox 790356 temporarily from July 9 through August 31. Any payments received will be processed as normal. Agency would like to test the volume of payments to determine the number of employees that may be non-compliant with the CARES Act.

14. **CONFIRMATION OF THE SERVICES RECEIVED:** CONFIRM □  
    
    **INITIALS _____ DATE:**

15. **MANAGEMENT APPROVAL SIGNATURES:**
    
    By: ______________________  
    Bureau of Fiscal Service  
    Approve □ Disapprove □
    
    By: ______________________  
    Federal Program Agency Authority, Agency Name  
    Approve □ Disapprove □
Here you go – thank you!

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: [Redacted]

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Friday, July 9, 2021 3:34 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wise, Mark <Mark.Wise@ed.gov>; Peterson, Penny L <penny.peterson@usbank.com>; Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Pete,

The RCN is attached for extending the temporary reopening. I will be out of the office next week so please reply all when sending it back.

Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Good morning Austin —

We would like to extend the opening of the lockbox to run through August 31, 2021. I’m assuming this will require a new RCN — happy to execute that as soon as you have it ready.

Thanks!

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

Good morning Austin —

Attached is the signed RCN. Thank you for your assistance.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)
Hi Pete,

Just following up with you on getting the attached RCN signed. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

---

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, May 25, 2021 6:32 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good Morning,

Please sign the attached RCN for the temporary reopening. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

---

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, May 24, 2021 8:21 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Williams-Allen, Tyann A <tyann.a.williams-allen@usbank.com>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Great, thank you Austin.
From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Monday, May 24, 2021 8:03 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Williams-Allen, Tyann A <tyann.a.williams-allen@usbank.com>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hello Pete,

US Bank is currently working out all the details with USPS. We should have the RCN document ready for you to approve soon. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Friday, May 21, 2021 3:44 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Hey Austin – circling back to see how you’re making out with the RCN.

Thanks.
From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Thursday, May 13, 2021 3:01 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Got it. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Thursday, May 13, 2021 2:59 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Great, thanks Austin. And we'd like to have any payments received processed as normal.

Thank you.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Thursday, May 13, 2021 2:40 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good Afternoon,

Yes, we will get this process moving. Question - is the expectation to process what is received or to forward mail for you to see volumes?
Good afternoon Austin, hope you’re doing well.

Circling back on a conversation we had several weeks ago, FSA would like to move forward with temporarily re-opening the AWG lockbox for a period of 6 weeks. Ideally, we would see no AWGs coming in given that employers were instructed (on several occasions) to cancel all AWG orders. However, opening the lockbox temporarily will give us some visibility into which employers may remain non-compliant with the CARES Act (if any).

We would like temporary 6-week re-opening to occur 5/31/21 through 7/9/21. Can you please initiate an RCN to effect this change?

Please let me know if you require additional information from us.

Thanks.
From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, January 26, 2021 12:19 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Thanks Austin – please see attached.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 26, 2021 12:05 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

Yes, we will need your signature on the attached RCN. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Friday, January 22, 2021 4:13 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Good morning Austin –

You are correct, we would like to extend the temporary closure of the AWG mailbox through September 30, 2021.

Thank you again for your continued diligence in this matter, we truly appreciate it.
Hello Pete,

Just looking for your thoughts on whether or not DoEd will be extending the January 31st temporary closure of Lockbox 790356?

Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Yes, all mail will be returned to the sender through the end of January.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Thank you, Austin. Will the USPS continue to return to sender any mail received through January 31?

---

Hi Pete,

Attached is the fully signed RCN for the extension to temporary close Lockbox 790356. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

---

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Thanks Austin – attached is the signed document. Just to confirm, the USPS will continue to return to sender any payments that come into this lockbox correct?

Thanks again for your quick action on this!
From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, December 9, 2020 3:46 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356 - Forbearance extension

Revised RCN attached. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Wednesday, December 9, 2020 2:22 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356 - Forbearance extension

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Hi Austin –

The document you sent me cannot be updated. Can you send me an updated document so I can add the justification......and I also need to change the POC you provided. All of that should mirror what was original included as part of the first request.

Thanks.
From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, December 9, 2020 12:27 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

Attached is the RCN document needed to extend the temporary closure. Please complete section 13 Justification and Business Needs and then sign section 15. Thank you.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, December 8, 2020 11:20 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Good morning Austin —

Yes, we would like to extend the temporary closure of the AWG lockbox through January 31, 2021. Please let me know what you need from me to effect this extension, if anything.

And to clarify, the extension is through January 31, 2021— not through February 2021 as referenced below.

Thanks for reaching out.
Hi Pete,

The below question is being asked by US Bank. Any insight would be appreciated. Thank you

With the news that the Dept. of Education has extended the student loan payments through February 2021, do you know if this would impact the AWG Lockbox 790356? We were advised to return all mail to sender thru 12/31 due to the previous request. Can you confirm if we should extend that date through January 31? Please advise. Many thanks!

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
1. RCN NUMBER: 379
2. SUBMISSION DATE: 7/9/2021
3. RCN TITLE: DoED Maximus AWG - Temp Reopen Lockbox
4. REQUESTING AGENCY: BFS
5. AGENCY INFORMATION
   Agency Name: Department of Education
   Cash Flow Name: AWG Default Loan Processing
   Lockbox Number: 790356
6. FINANCIAL AGENT(S) INFORMATION:
   Financial Agent: U.S. Bank
7. PRICING IMPACT: Yes
8. FUNDING ORGANIZATION: BFS
9. COST BREAKDOWN
<table>
<thead>
<tr>
<th>Line Item</th>
<th>AFP Code</th>
<th>Unit /Hour</th>
<th>Unit Cost</th>
<th>Cost</th>
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</tr>
<tr>
<td>(b)(4)</td>
<td></td>
<td></td>
<td></td>
<td>880</td>
</tr>
</tbody>
</table>
   Total Cost | (b)(4)  |            |          | 880 |
10. REQUESTED IMPLEMENTATION DATE: 7/12/2021
11. PROPOSED CHANGE: Extend the temporary opening of the AWG Lockbox through August 31, 2021.
12. STATEMENT OF REQUIRED SERVICES (SRS) & PROCESS(es) AFFECTED:
   Sorting/Extraction ☐ Scanning/Imaging ☐ ECP ☐ File Formats ☐ Other ☐ Description:
13. JUSTIFICATION & BUSINESS NEEDS:
   Dept of Education AWG Lockbox requests to extend the opening of the AWG lockbox 790356 temporarily from July 9 through August 31. Any payments received will be processed as normal. Agency would like to test the volume of payments to determine the number of employers that may be non-compliant with the CARES Act.
14. CONFIRMATION OF THE SERVICES RECEIVED: CONFIRM ☐ INITIALS ____ DATE: ____________
15. MANAGEMENT APPROVAL SIGNATURES:
   By: Pete Tyrrell
   Federal Program Agency Authority, Agency Name
   Date: ____________________
   [Signature]
   Approve ☐ Disapprove ☐
Hi Pete,

Here is a signed copy for your records.

Please let me know if you have any further questions.

Thank you!

Erika

Erika Bevins
GLN/ECP Branch Manager
Department of the Treasury
Bureau of the Fiscal Service I RRMD
202-874-8216 (work)

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, July 12, 2021 7:55 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wise, Mark <Mark.Wise@ed.gov>; Peterson, Penny L <penny.peterson@usbank.com>; Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
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Here you go – thank you!
Hi Pete,

The RCN is attached for extending the temporary reopening. I will be out of the office next week so please reply all when sending it back.

Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
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Good morning Austin –

We would like to extend the opening of the lockbox to run through August 31, 2021. I’m assuming this will require a new RCN – happy to execute that as soon as you have it ready.

Thanks!
Good morning Austin –

Attached is the signed RCN. Thank you for your assistance.

Hi Pete,

Just following up with you on getting the attached RCN signed. Thank you
Good Morning,

Please sign the attached RCN for the temporary reopening. Thank you

Austin Lillard  
Financial Program Specialist  
GLN / ECP Branch | Revenue Collections Management  
Bureau of the Fiscal Service | U.S. Department of the Treasury  
Office: 202.874.6814

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Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hello Pete,
US Bank is currently working out all the details with USPS. We should have the RCN document ready for you to approve soon. Thanks.

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Financial Program Specialist  
GLN / ECP Branch | Revenue Collections Management  
Bureau of the Fiscal Service | U.S. Department of the Treasury  
Office: 202.874.6814

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Pete Tyrrell | Senior Advisor  
Federal Student Aid  
Wanamaker Building, Philadelphia PA 19107  
O: (215) 656-6014  
C:[(b)(6)]

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
Sent: Thursday, May 13, 2021 3:01 PM  
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Got it. Thanks

Austin Lillard  
Financial Program Specialist  
GLN / ECP Branch | Revenue Collections Management  
Bureau of the Fiscal Service | U.S. Department of the Treasury  
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
Sent: Thursday, May 13, 2021 2:59 PM  
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
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Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
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Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good Afternoon,

Yes, we will get this process moving. Question - is the expectation to process what is received or to forward mail for you to see volumes?

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
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From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Thursday, May 13, 2021 12:58 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Good afternoon Austin, hope you're doing well.
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We would like temporary 6-week re-opening to occur 5/31/21 through 7/9/21. Can you please initiate an RCN to effect this change?

Please let me know if you require additional information from us.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (6)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 26, 2021 1:06 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Williams-Allen, Tyann A <tyann.a.williams-allen@usbank.com>; Fraser, Monet S <monet.fraser@usbank.com>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Fully signed RCN attached. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, January 26, 2021 12:19 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.
Thanks Austin – please see attached.
From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 26, 2021 12:05 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

Yes, we will need your signature on the attached RCN. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Friday, January 22, 2021 4:13 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: FW: DoED AWG Lbx 790356- Forbearance extension
Importance: High

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Good afternoon Austin – just circling back on this. Please let me know if you require us to complete/sign another extension request.

Thanks, and have a great weekend.
From: Tyrrell, Pete
Sent: Thursday, January 21, 2021 8:58 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356 - Forbearance extension
Importance: High

Good morning Austin –

You are correct, we would like to extend the temporary closure of the AWG mailbox through September 30, 2021.

Thank you again for your continued diligence in this matter, we truly appreciate it.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C(B)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 19, 2021 10:42 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hello Pete,

Just looking for your thoughts on whether or not DoEd will be extending the January 31st temporary closure of Lockbox 790356?

Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
From: Austin D. Lillard
Sent: Tuesday, December 15, 2020 7:01 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Yes, all mail will be returned to the sender through the end of January.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, December 14, 2020 5:40 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Thank you, Austin. Will the USPS continue to return to sender any mail received through January 31?

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: 

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Monday, December 14, 2020 1:57 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension
Hi Pete,

Attached is the fully signed RCN for the extension to temporary close Lockbox 790356. Thank you

Austin Lillard  
Financial Program Specialist  
GLN / ECP Branch | Revenue Collections Management  
Bureau of the Fiscal Service | U.S. Department of the Treasury  
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
Sent: Wednesday, December 9, 2020 4:11 PM  
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>  
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Thanks Austin – attached is the signed document. Just to confirm, the USPS will continue to return any payments that come into this lockbox correct?

Thanks again for your quick action on this!

---

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
Sent: Wednesday, December 9, 2020 3:46 PM  
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>  
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Revised RCN attached. Thanks

Austin Lillard
Hi Austin —

The document you sent me cannot be updated. Can you send me an updated document so I can add the justification......and I also need to change the POC you provided. All of that should mirror what was original included as part of the first request.

Thanks.

Austin Lillard
Good morning Austin –

Yes, we would like to extend the temporary closure of the AWG lockbox through January 31, 2021. Please let me know what you need from me to effect this extension, if anything.

And to clarify, the extension is through January 31, 2021 – not through February 2021 as referenced below.

Thanks for reaching out.

Hi Pete,

The below question is being asked by US Bank. Any insight would be appreciated. Thank you.

With the news that the Dept. of Education has extended the student loan payments through February 2021, do you know if this would impact the AWG Lockbox 790356? We were advised
to return all mail to sender thru 12/31 due to the previous request. Can you confirm if we should extend that date through January 31? Please advise. Many thanks!

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
1. **RCN NUMBER:** 379  
2. **SUBMISSION DATE:** 7/9/2021
3. **RCN TITLE:** DoED Maximus AWG - Temp Reopen Lockbox
4. **REQUESTING AGENCY:** BFS □  
5. **AGENCY INFORMATION**  
   - **Agency Name:** Department of Education  
   - **Cash Flow Name:** AWG Default Loan Processing  
   - **Lockbox Number:** 790356
6. **FINANCIAL AGENT(S) INFORMATION:**  
   - **Financial Agent:** U.S. Bank
7. **PRICING IMPACT:** Yes □  
8. **FUNDING ORGANIZATION:** BFS □  
9. **COST BREAKDOWN**
<table>
<thead>
<tr>
<th>Line Item</th>
<th>AFP Code</th>
<th>Unit /Hour</th>
<th>Unit Cost</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>(b)(4)</td>
<td></td>
<td></td>
<td>$</td>
<td>-</td>
</tr>
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<td></td>
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<td></td>
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<td>-</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td>$</td>
<td>-</td>
</tr>
<tr>
<td>(b)(4)</td>
<td></td>
<td></td>
<td>$</td>
<td>880</td>
</tr>
</tbody>
</table>
10. **REQUESTED IMPLEMENTATION DATE:** 7/12/2021
11. **PROPOSED CHANGE:** Extend the temporary opening of the AWG Lockbox through August 31, 2021.
12. **STATEMENT OF REQUIRED SERVICES (SRS) & PROCESS(es) AFFECTED:**
   - Sorting/Extraction □  
   - Scanning/Imaging □  
   - ECP □  
   - File Formats □  
   - Other □  
   - Description:
13. **JUSTIFICATION & BUSINESS NEEDS:**
   Dept of Education AWG Lockbox requests to extend the opening of the AWG lockbox 790356 temporarily from July 9 through August 31. Any payments received will be processed as normal. Agency would like to test the volume of payments to determine the number of employers that may be non-compliant with the CARES Act.
14. **CONFIRMATION OF THE SERVICES RECEIVED:** CONFIRM □  
15. **MANAGEMENT APPROVAL SIGNATURES:**
   - **By:** Erika L. Bevins  
     Bureau of Fiscal Service  
     Digitally signed by Erika L. Bevins  
     Date: 2021.07.12 10:30:15 -0400  
     Approve □  
     Disapprove □
   - **By:** Pete Tyrrell  
     Federal Program Agency Authority, Agency Name  
     Digitally signed by Pete Tyrrell  
     Date: 2021.07.12 10:30:27 -0400  
     Approve □  
     Disapprove □
Hi Pete,

Here is a signed copy for your records.

Please let me know if you have any further questions.

Thank you!

Erika

Erika Bevins
GLN/ECP Branch Manager
Department of the Treasury
Bureau of the Fiscal Service I RRMD
202-874-8216 (work)
(6)(6) (cell)

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, July 12, 2021 7:55 AM
Hi Pete,

The RCN is attached for extending the temporary reopening. I will be out of the office next week so please reply all when sending it back.

Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Good morning Austin -

We would like to extend the opening of the lockbox to run through August 31, 2021. I'm assuming this will require a new RCN – happy to execute that as soon as you have it ready.

Thanks!

Pete Tyrrell
Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (6)

From: Tyrrell, Pete
Sent: Friday, May 28, 2021 6:32 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356 - Forbearance extension

Good morning Austin –

Attached is the signed RCN. Thank you for your assistance.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, May 26, 2021 10:00 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Hi Pete,

Just following up with you on getting the attached RCN signed. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, May 25, 2021 6:32 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good Morning,

Please sign the attached RCN for the temporary reopening. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, May 24, 2021 8:21 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Williams-Allen, Tyann A <tyann.a.williams- allen@usbank.com>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Great, thank you Austin.
From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Monday, May 24, 2021 8:03 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Williams-Allen, Tyann A <tyann.a.williams-allen@usbank.com>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hello Pete,

US Bank is currently working out all the details with USPS. We should have the RCN document ready for you to approve soon. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Friday, May 21, 2021 3:44 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Hey Austin – circling back to see how you’re making out with the RCN.

Thanks.
Got it. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

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Great, thanks Austin. And we’d like to have any payments received processed as normal.

Thank you.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C:(b)(8)

Good Afternoon,

Yes, we will get this process moving. Question - is the expectation to process what is received or to forward mail for you to see volumes?
From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Thursday, May 13, 2021 12:58 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356 - Forbearance extension

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Good afternoon Austin, hope you’re doing well.

Circling back on a conversation we had several weeks ago, FSA would like to move forward with temporarily re-opening the AWG lockbox for a period of 6 weeks. Ideally, we would see no AWGs coming in given that employers were instructed (on several occasions) to cancel all AWG orders. However, opening the lockbox temporarily will give us some visibility into which employers may remain non-compliant with the CARES Act (if any).

We would like temporary 6-week re-opening to occur 5/31/21 through 7/9/21. Can you please initiate an RCN to effect this change?

Please let me know if you require additional information from us.

Thanks.

---

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 26, 2021 1:06 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Williams-Allen, Tyann A <tyann.a.williams-allen@usbank.com>; Fraser, Monet S <monet.fraser@usbank.com>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Fully signed RCN attached. Thank you
Hi Pete,

Yes, we will need your signature on the attached RCN. Thanks.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, January 26, 2021 12:05 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Thanks Austin — please see attached.
Subject: FW: DoED AWG Lbx 790356- Forbearance extension

Good afternoon Austin – just circling back on this. Please let me know if you require us to complete/sign another extension request.

Thanks, and have a great weekend.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Tyrrell, Pete
Sent: Thursday, January 21, 2021 8:58 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good morning Austin –

You are correct, we would like to extend the temporary closure of the AWG mailbox through September 30, 2021.

Thank you again for your continued diligence in this matter, we truly appreciate it.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 19, 2021 10:42 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Hello Pete,

Just looking for your thoughts on whether or not DoEd will be extending the January 31st temporary closure of Lockbox 790356?

Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Austin D. Lillard
Sent: Tuesday, December 15, 2020 7:01 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Yes, all mail will be returned to the sender through the end of January.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

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Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.
Thank you, Austin. Will the USPS continue to return to sender any mail received through January 31?

---

Hi Pete,

Attached is the fully signed RCN for the extension to temporary close Lockbox 790356. Thank you

Austin Lillard
Financial Program Specialist
GLN/ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

---

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Thanks Austin – attached is the signed document. Just to confirm, the USPS will continue to return to sender any payments that come into this lockbox correct?

Thanks again for your quick action on this!
Hi Austin –

The document you sent me cannot be updated. Can you send me an updated document so I can add the justification......and I also need to change the POC you provided. All of that should mirror what was original included as part of the first request.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, December 9, 2020 12:27 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

Attached is the RCN document needed to extend the temporary closure. Please complete section 13 Justification and Business Needs and then sign section 15. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, December 8, 2020 11:20 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Good morning Austin –

Yes, we would like to extend the temporary closure of the AWG lockbox through January 31, 2021. Please let me know what you need from me to effect this extension, if anything.

And to clarify, the extension is through January 31, 2021 – not through February 2021 as referenced below.

Thanks for reaching out.
Hi Pete,

The below question is being asked by US Bank. Any insight would be appreciated. Thank you

With the news that the Dept. of Education has extended the student loan payments through February 2021, do you know if this would impact the AWG Lockbox 790356? We were advised to return all mail to sender thru 12/31 due to the previous request. Can you confirm if we should extend that date through January 31? Please advise. Many thanks!

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
From: Bryant, Michael
Sent: Mon, 12 Jul 2021 15:10:24 +0000
To: Tyrrell, Pete
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Done

Mike Bryant, Federal Student Aid
319-333-8836

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, July 12, 2021 9:58 AM
To: Bryant, Michael <Michael.Bryant@ed.gov>
Subject: FW: DoED AWG Lbx 790356- Forbearance extension

Can you please add this to the vault.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014

From: Erika L. Bevins <erika.bevins@fiscal.treasury.gov>
Sent: Monday, July 12, 2021 10:36 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wise, Mark <Mark.Wise@ed.gov>; Peterson, Penny L <penny.peterson@usbank.com>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Pete,

Here is a signed copy for your records.

Please let me know if you have any further questions.

Thank you!
Hi Pete,

The RCN is attached for extending the temporary reopening. I will be out of the office next week so please reply all when sending it back.

Thank you.
Good morning Austin —

We would like to extend the opening of the lockbox to run through August 31, 2021. I'm assuming this will require a new RCN - happy to execute that as soon as you have it ready.

Thanks!

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C:

Good morning Austin —

Attached is the signed RCN. Thank you for your assistance.
Hi Pete,

Just following up with you on getting the attached RCN signed. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Good Morning,

Please sign the attached RCN for the temporary reopening. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Hello Pete,

US Bank is currently working out all the details with USPS. We should have the RCN document ready for you to approve soon. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Thursday, May 13, 2021 3:01 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Got it. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Thursday, May 13, 2021 2:59 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Great, thanks Austin. And we’d like to have any payments received processed as normal.

Thank you.
Good Afternoon,

Yes, we will get this process moving. Question - is the expectation to process what is received or to forward mail for you to see volumes?

Austin Lillard  
Financial Program Specialist  
GLN / ECP Branch | Revenue Collections Management  
Bureau of the Fiscal Service | U.S. Department of the Treasury  
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
Sent: Thursday, May 13, 2021 12:58 PM  
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>  
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Good afternoon Austin, hope you’re doing well.

Circling back on a conversation we had several weeks ago, FSA would like to move forward with temporarily re-opening the AWG lockbox for a period of 6 weeks. Ideally, we would see no AWGs coming in given that employers were instructed (on several occasions) to cancel all AWG orders. However, opening the lockbox temporarily will give us some visibility into which employers may remain non-compliant with the CARES Act (if any).

We would like temporary 6-week re-opening to occur 5/31/21 through 7/9/21. Can you please initiate an RCN to effect this change?

Please let me know if you require additional information from us.

Thanks.

Pete Tyrrell | Senior Advisor  
Federal Student Aid  
Wanamaker Building, Philadelphia PA 19107  
O: (215) 656-6014  
C: (202) 674-2769
Fully signed RCN attached. Thank you.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

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Thanks Austin – please see attached.

Hi Pete,

Yes, we will need your signature on the attached RCN. Thanks.
Good afternoon Austin – just circling back on this. Please let me know if you require us to complete/sign another extension request.

Thanks, and have a great weekend.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

---

Good morning Austin –

You are correct, we would like to extend the temporary closure of the AWG mailbox through September 30, 2021.

Thank you again for your continued diligence in this matter, we truly appreciate it.
Hello Pete,

Just looking for your thoughts on whether or not DoEd will be extending the January 31st temporary closure of Lockbox 790356?

Thanks

Austin Lillard  
Financial Program Specialist  
GLN / ECP Branch | Revenue Collections Management  
Bureau of the Fiscal Service | U.S. Department of the Treasury  
Office: 202.874.6814

Yes, all mail will be returned to the sender through the end of January.
From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, December 14, 2020 5:40 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Thank you, Austin. Will the USPS continue to return to sender any mail received through January 31?

---

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (215) 666-6014

---

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Monday, December 14, 2020 1:57 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

Attached is the fully signed RCN for the extension to temporary close Lockbox 790356. Thank you

---

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

---

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Wednesday, December 9, 2020 4:11 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve
CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Thanks Austin – attached is the signed document. Just to confirm, the USPS will continue to return any payments that come into this lockbox correct?

Thanks again for your quick action on this!

---

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, December 9, 2020 3:46 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Revised RCN attached. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Wednesday, December 9, 2020 2:22 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Hi Austin –
The document you sent me cannot be updated. Can you send me an updated document so I can add the justification......and I also need to change the POC you provided. All of that should mirror what was original included as part of the first request.

Thanks.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, December 9, 2020 12:27 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

Attached is the RCN document needed to extend the temporary closure. Please complete section 13 Justification and Business Needs and then sign section 15. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, December 8, 2020 11:20 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Good morning Austin –
Yes, we would like to extend the temporary closure of the AWG lockbox through January 31, 2021. Please let me know what you need from me to effect this extension, if anything.

And to clarify, the extension is through January 31, 2021 – not through February 2021 as referenced below.

Thanks for reaching out.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C:(b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, December 8, 2020 9:22 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>
Subject: FW: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

The below question is being asked by US Bank. Any insight would be appreciated. Thank you

With the news that the Dept. of Education has extended the student loan payments through February 2021, do you know if this would impact the AWG Lockbox 790356? We were advised to return all mail to sender thru 12/31 due to the previous request. Can you confirm if we should extend that date through January 31? Please advise. Many thanks!

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Hi Pete,

Thank you so much for letting us know. We will keep this as an action item until we hear back from you.

Thanks!

Erika
Erika Bevins
GLN/ECP Branch Manager
Department of the Treasury
Bureau of the Fiscal Service RRMD
202-874-8216 (work)
(6) (6)

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (6) (6)
Hi Pete,

Hope you are having a nice summer! With the recent announcement to extend the forbearance period to January 31, 2022, do you know if you will be requesting an extension on the reopening of the AWG lockbox past August 31st? Any information you could provide would be greatly appreciated.

Please don’t hesitate to reach out if you have any questions or concerns.

Thank you!

Erika
Erika Bevins
GLN/ECP Branch Manager
Department of the Treasury
Bureau of the Fiscal Service I RRMD
202-874-8216 (work)
(6)(69) (cell)

Hello Tyann,

Please see the below email from DoEd to extend the temporary reopening of the AWG lockbox. I’ve attached the draft RCN from the previous reopening. Let me know if you have any questions or concerns.
Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Thursday, July 8, 2021 10:03 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wohlfiel, Luz <Luz.Wohlfiel@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: FW: DoED AWG Lbx 790356- Forbearance extension
Importance: High

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Good morning Austin –

We would like to extend the opening of the lockbox to run through August 31, 2021. I'm assuming this will require a new RCN – happy to execute that as soon as you have it ready.

Thanks!

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014

From: Tyrrell, Pete
Sent: Friday, May 28, 2021 6:32 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Good morning Austin –

Attached is the signed RCN. Thank you for your assistance.

Pete Tyrrell | Senior Advisor
From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, May 26, 2021 10:00 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>
Subject: FW: DoED AWG Lbx 790356 - Forbearance extension

Hi Pete,

Just following up with you on getting the attached RCN signed. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, May 25, 2021 6:32 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>; Fenwick, Benjamin <benjamin.fenwick@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356 - Forbearance extension

Good Morning,

Please sign the attached RCN for the temporary reopening. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, May 24, 2021 8:21 AM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Williams-Allen, Tyann A <tyann.a.williams-allen@usbank.com>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; LaVia,
From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Monday, May 24, 2021 8:03 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Erika L. Bevins <erika.bevins@fiscal.treasury.gov>; Williams-Allen, Tyann A <tyann.a.williams-allen@usbank.com>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hello Pete,

US Bank is currently working out all the details with USPS. We should have the RCN document ready for you to approve soon. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Friday, May 21, 2021 3:44 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hey Austin – circling back to see how you’re making out with the RCN.

Thanks.
From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Thursday, May 13, 2021 3:01 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Got it. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Thursday, May 13, 2021 2:59 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Great, thanks Austin. And we’d like to have any payments received processed as normal.

Thank you.

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Thursday, May 13, 2021 2:40 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

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Great, thanks Austin. And we’d like to have any payments received processed as normal.

Thank you.
Good Afternoon,

Yes, we will get this process moving. Question - is the expectation to process what is received or to forward mail for you to see volumes?

Austin Lillard  
Financial Program Specialist  
GLN / ECP Branch | Revenue Collections Management  
Bureau of the Fiscal Service | U.S. Department of the Treasury  
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>  
Sent: Thursday, May 13, 2021 12:58 PM  
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
Cc: Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>  
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Good afternoon Austin, hope you’re doing well.

Circling back on a conversation we had several weeks ago, FSA would like to move forward with temporarily re-opening the AWG lockbox for a period of 6 weeks. Ideally, we would see no AWGs coming in given that employers were instructed (on several occasions) to cancel all AWG orders. However, opening the lockbox temporarily will give us some visibility into which employers may remain non-compliant with the CARES Act (if any).

We would like temporary 6-week re-opening to occur 5/31/21 through 7/9/21. Can you please initiate an RCN to effect this change?

Please let me know if you require additional information from us.

Thanks.

Pete Tyrrell | Senior Advisor  
Federal Student Aid  
Wanamaker Building, Philadelphia PA 19107  
O: (215) 656-6014  
C:

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>  
Sent: Tuesday, January 26, 2021 1:06 PM  
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Fully signed RCN attached. Thank you.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Tuesday, January 26, 2021 12:19 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.
Thanks Austin – please see attached.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 26, 2021 12:05 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hi Pete,

Yes, we will need your signature on the attached RCN. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Good afternoon Austin – just circling back on this. Please let me know if you require us to complete/sign another extension request.

Thanks, and have a great weekend.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
C: (b)(6)

Good morning Austin –

You are correct, we would like to extend the temporary closure of the AWG mailbox through September 30, 2021.

Thank you again for your continued diligence in this matter, we truly appreciate it.

Pete Tyrrell | Senior Advisor
Federal Student Aid
Wanamaker Building, Philadelphia PA 19107
O: (215) 656-6014
From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Tuesday, January 19, 2021 10:42 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Hello Pete,

Just looking for your thoughts on whether or not DoEd will be extending the January 31st temporary closure of Lockbox 790356?

Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Austin D. Lillard
Sent: Tuesday, December 15, 2020 7:01 AM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>; LaVia, Mark <Mark.LaVia@ed.gov>; Piccolo, Marc <Marc.Piccolo@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Yes, all mail will be returned to the sender through the end of January.

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Monday, December 14, 2020 5:40 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark
Hi Pete,

Attached is the fully signed RCN for the extension to temporary close Lockbox 790356. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
Thanks Austin – attached is the signed document. Just to confirm, the USPS will continue to return to sender any payments that come into this lockbox correct?

Thanks again for your quick action on this!

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From: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Sent: Wednesday, December 9, 2020 3:46 PM
To: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

Revised RCN attached. Thanks

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

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From: Tyrrell, Pete <Pete.Tyrrell@ed.gov>
Sent: Wednesday, December 9, 2020 2:22 PM
To: Austin D. Lillard <austin.lillard@fiscal.treasury.gov>
Cc: Wallace J. Artis <wallace.artis@fiscal.treasury.gov>; Matthew J. Gordon <matthew.gordon@fiscal.treasury.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; Tu, Steve <Steve.Tu@ed.gov>; Szathmary, Michael <Michael.Szathmary@ed.gov>; Wise, Mark <Mark.Wise@ed.gov>
Subject: RE: DoED AWG Lbx 790356- Forbearance extension

CAUTION: This email has originated from an external entity. PLEASE CONSIDER THE SOURCE before responding, clicking on links, or opening attachments.

Hi Austin –

The document you sent me cannot be updated. Can you send me an updated document so I can add the justification......and I also need to change the POC you provided. All of that should mirror what was original included as part of the first request.

Thanks.
Hi Pete,

Attached is the RCN document needed to extend the temporary closure. Please complete section 13 Justification and Business Needs and then sign section 15. Thank you

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814

Good morning Austin –

Yes, we would like to extend the temporary closure of the AWG lockbox through January 31, 2021. Please let me know what you need from me to effect this extension, if anything.

And to clarify, the extension is through January 31, 2021 – not through February 2021 as referenced below.
Hi Pete,

The below question is being asked by US Bank. Any insight would be appreciated. Thank you.

With the news that the Dept. of Education has extended the student loan payments through February 2021, do you know if this would impact the AWG Lockbox 790356? We were advised to return all mail to sender thru 12/31 due to the previous request. Can you confirm if we should extend that date through January 31? Please advise. Many thanks!

Austin Lillard
Financial Program Specialist
GLN / ECP Branch | Revenue Collections Management
Bureau of the Fiscal Service | U.S. Department of the Treasury
Office: 202.874.6814
and then immediately delete it. Thank you in advance for your cooperation.