

ALASKA

CFPB COMPLAINTS BY THE NUMBERS

5,254

COMPLAINTS SUBMITTED
BY CONSUMERS

81%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

929

COMPLAINTS FROM
SERVICEMEMBERS

358

COMPLAINTS FROM
OLDER AMERICANS

1,215

COMPLAINTS FROM
RURAL CONSUMERS

1,440

COMPLAINTS THAT
YIELDED RELIEF

ALABAMA

CFPB COMPLAINTS BY THE NUMBERS

148,422

COMPLAINTS SUBMITTED
BY CONSUMERS

101%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

7,488

COMPLAINTS FROM
SERVICEMEMBERS

2,432

COMPLAINTS FROM
OLDER AMERICANS

15,784

COMPLAINTS FROM
RURAL CONSUMERS

51,848

COMPLAINTS THAT
YIELDED RELIEF

ARKANSAS

CFPB COMPLAINTS BY THE NUMBERS

47,257

COMPLAINTS SUBMITTED
BY CONSUMERS

79%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

3,079

COMPLAINTS FROM
SERVICEMEMBERS

1,249

COMPLAINTS FROM
OLDER AMERICANS

6,042

COMPLAINTS FROM
RURAL CONSUMERS

13,756

COMPLAINTS THAT
YIELDED RELIEF

ARIZONA

CFPB COMPLAINTS BY THE NUMBERS

131,946

COMPLAINTS SUBMITTED
BY CONSUMERS

92%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

9,276

COMPLAINTS FROM
SERVICEMEMBERS

5,941

COMPLAINTS FROM
OLDER AMERICANS

4,140

COMPLAINTS FROM
RURAL CONSUMERS

42,548

COMPLAINTS THAT
YIELDED RELIEF

CALIFORNIA



CFPB COMPLAINTS BY THE NUMBERS

844,781

COMPLAINTS SUBMITTED
BY CONSUMERS

102%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

36,676

COMPLAINTS FROM
SERVICEMEMBERS

31,260

COMPLAINTS FROM
OLDER AMERICANS

19,969

COMPLAINTS FROM
RURAL CONSUMERS

271,395

COMPLAINTS THAT
YIELDED RELIEF

COLORADO

CFPB COMPLAINTS BY THE NUMBERS

66,587

COMPLAINTS SUBMITTED
BY CONSUMERS

78%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

6,209

COMPLAINTS FROM
SERVICEMEMBERS

3,667

COMPLAINTS FROM
OLDER AMERICANS

2,967

COMPLAINTS FROM
RURAL CONSUMERS

17,763

COMPLAINTS THAT
YIELDED RELIEF

CONNECTICUT

CFPB COMPLAINTS BY THE NUMBERS

65,052

COMPLAINTS SUBMITTED
BY CONSUMERS

136%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

2,325

COMPLAINTS FROM
SERVICEMEMBERS

2,846

COMPLAINTS FROM
OLDER AMERICANS

1,031

COMPLAINTS FROM
RURAL CONSUMERS

21,086

COMPLAINTS THAT
YIELDED RELIEF

DISTRICT OF COLUMBIA

CFPB COMPLAINTS BY THE NUMBERS

31,796

COMPLAINTS SUBMITTED
BY CONSUMERS

90%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

1,604

COMPLAINTS FROM
SERVICEMEMBERS

1,074

COMPLAINTS FROM
OLDER AMERICANS

3

COMPLAINTS FROM
RURAL CONSUMERS

9,873

COMPLAINTS THAT
YIELDED RELIEF

DELAWARE



CFPB COMPLAINTS BY THE NUMBERS

39,571

COMPLAINTS SUBMITTED
BY CONSUMERS

97%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

1,804

COMPLAINTS FROM
SERVICEMEMBERS

1,366

COMPLAINTS FROM
OLDER AMERICANS

2,321

COMPLAINTS FROM
RURAL CONSUMERS

13,617

COMPLAINTS THAT
YIELDED RELIEF

FLORIDA

CFPB COMPLAINTS BY THE NUMBERS

1 MILLION

COMPLAINTS SUBMITTED
BY CONSUMERS

130%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

40,724

COMPLAINTS FROM
SERVICEMEMBERS

27,235

COMPLAINTS FROM
OLDER AMERICANS

9,097

COMPLAINTS FROM
RURAL CONSUMERS

365,186

COMPLAINTS THAT
YIELDED RELIEF

GEORGIA

CFPB COMPLAINTS BY THE NUMBERS

555,607

COMPLAINTS SUBMITTED
BY CONSUMERS

107%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

34,213

COMPLAINTS FROM
SERVICEMEMBERS

9,454

COMPLAINTS FROM
OLDER AMERICANS

22,500

COMPLAINTS FROM
RURAL CONSUMERS

196,007

COMPLAINTS THAT
YIELDED RELIEF

HAWAII

CFPB COMPLAINTS BY THE NUMBERS

14,467

COMPLAINTS SUBMITTED
BY CONSUMERS

75%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

2,319

COMPLAINTS FROM
SERVICEMEMBERS

754

COMPLAINTS FROM
OLDER AMERICANS

2,979

COMPLAINTS FROM
RURAL CONSUMERS

4,085

COMPLAINTS THAT
YIELDED RELIEF

IOWA

CFPB COMPLAINTS BY THE NUMBERS

20,440

COMPLAINTS SUBMITTED
BY CONSUMERS

76%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

1,543

COMPLAINTS FROM
SERVICEMEMBERS

902

COMPLAINTS FROM
OLDER AMERICANS

3,460

COMPLAINTS FROM
RURAL CONSUMERS

5,932

COMPLAINTS THAT
YIELDED RELIEF

IDAHO

CFPB COMPLAINTS BY THE NUMBERS

11,814

COMPLAINTS SUBMITTED
BY CONSUMERS

46%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

1,066

COMPLAINTS FROM
SERVICEMEMBERS

814

COMPLAINTS FROM
OLDER AMERICANS

2,022

COMPLAINTS FROM
RURAL CONSUMERS

3,109

COMPLAINTS THAT
YIELDED RELIEF

ILLINOIS

CFPB COMPLAINTS BY THE NUMBERS

336,448

COMPLAINTS SUBMITTED
BY CONSUMERS

107%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

11,742

COMPLAINTS FROM
SERVICEMEMBERS

7,713

COMPLAINTS FROM
OLDER AMERICANS

4,972

COMPLAINTS FROM
RURAL CONSUMERS

116,536

COMPLAINTS THAT
YIELDED RELIEF

INDIANA

CFPB COMPLAINTS BY THE NUMBERS

95,879

COMPLAINTS SUBMITTED
BY CONSUMERS

117%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

4,284

COMPLAINTS FROM
SERVICEMEMBERS

2,350

COMPLAINTS FROM
OLDER AMERICANS

4,524

COMPLAINTS FROM
RURAL CONSUMERS

33,288

COMPLAINTS THAT
YIELDED RELIEF

KANSAS

CFPB COMPLAINTS BY THE NUMBERS

22,762

COMPLAINTS SUBMITTED
BY CONSUMERS

76%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

1,915

COMPLAINTS FROM
SERVICEMEMBERS

1,158

COMPLAINTS FROM
OLDER AMERICANS

3,821

COMPLAINTS FROM
RURAL CONSUMERS

6,397

COMPLAINTS THAT
YIELDED RELIEF

KENTUCKY

CFPB COMPLAINTS BY THE NUMBERS

37,665

COMPLAINTS SUBMITTED
BY CONSUMERS

82%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

3,370

COMPLAINTS FROM
SERVICEMEMBERS

1,497

COMPLAINTS FROM
OLDER AMERICANS

6,930

COMPLAINTS FROM
RURAL CONSUMERS

10,924

COMPLAINTS THAT
YIELDED RELIEF

LOUISIANA

CFPB COMPLAINTS BY THE NUMBERS

147,535

COMPLAINTS SUBMITTED
BY CONSUMERS

111%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

6,681

COMPLAINTS FROM
SERVICEMEMBERS

2,478

COMPLAINTS FROM
OLDER AMERICANS

11,604

COMPLAINTS FROM
RURAL CONSUMERS

53,943

COMPLAINTS THAT
YIELDED RELIEF

MASSACHUSETTS



CFPB COMPLAINTS BY THE NUMBERS

107,931

COMPLAINTS SUBMITTED
BY CONSUMERS

169%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

3,458

COMPLAINTS FROM
SERVICEMEMBERS

4,710

COMPLAINTS FROM
OLDER AMERICANS

986

COMPLAINTS FROM
RURAL CONSUMERS

33,874

COMPLAINTS THAT
YIELDED RELIEF

MARYLAND

CFPB COMPLAINTS BY THE NUMBERS

204,719

COMPLAINTS SUBMITTED
BY CONSUMERS

121%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

12,290

COMPLAINTS FROM
SERVICEMEMBERS

6,113

COMPLAINTS FROM
OLDER AMERICANS

1,941

COMPLAINTS FROM
RURAL CONSUMERS

68,204

COMPLAINTS THAT
YIELDED RELIEF

MAINE

CFPB COMPLAINTS BY THE NUMBERS

9,027

COMPLAINTS SUBMITTED
BY CONSUMERS

51%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

916

COMPLAINTS FROM
SERVICEMEMBERS

783

COMPLAINTS FROM
OLDER AMERICANS

2,230

COMPLAINTS FROM
RURAL CONSUMERS

2,378

COMPLAINTS THAT
YIELDED RELIEF

MICHIGAN

CFPB COMPLAINTS BY THE NUMBERS

180,726

COMPLAINTS SUBMITTED
BY CONSUMERS

105%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

8,046

COMPLAINTS FROM
SERVICEMEMBERS

5,358

COMPLAINTS FROM
OLDER AMERICANS

5,595

COMPLAINTS FROM
RURAL CONSUMERS

60,787

COMPLAINTS THAT
YIELDED RELIEF

MINNESOTA

CFPB COMPLAINTS BY THE NUMBERS

52,220

COMPLAINTS SUBMITTED
BY CONSUMERS

72%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

3,715

COMPLAINTS FROM
SERVICEMEMBERS

2,043

COMPLAINTS FROM
OLDER AMERICANS

3,722

COMPLAINTS FROM
RURAL CONSUMERS

15,340

COMPLAINTS THAT
YIELDED RELIEF

MISSOURI

CFPB COMPLAINTS BY THE NUMBERS

94,580

COMPLAINTS SUBMITTED
BY CONSUMERS

71%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

5,034

COMPLAINTS FROM
SERVICEMEMBERS

3,030

COMPLAINTS FROM
OLDER AMERICANS

5,640

COMPLAINTS FROM
RURAL CONSUMERS

30,276

COMPLAINTS THAT
YIELDED RELIEF

MISSISSIPPI

CFPB COMPLAINTS BY THE NUMBERS

75,666

COMPLAINTS SUBMITTED
BY CONSUMERS

123%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

4,144

COMPLAINTS FROM
SERVICEMEMBERS

1,300

COMPLAINTS FROM
OLDER AMERICANS

29,322

COMPLAINTS FROM
RURAL CONSUMERS

26,728

COMPLAINTS THAT
YIELDED RELIEF

MONTANA

CFPB COMPLAINTS BY THE NUMBERS

5,894

COMPLAINTS SUBMITTED
BY CONSUMERS

24%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

790

COMPLAINTS FROM
SERVICEMEMBERS

449

COMPLAINTS FROM
OLDER AMERICANS

2,591

COMPLAINTS FROM
RURAL CONSUMERS

1,414

COMPLAINTS THAT
YIELDED RELIEF

NORTH CAROLINA

CFPB COMPLAINTS BY THE NUMBERS

254,083

COMPLAINTS SUBMITTED
BY CONSUMERS

88%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

17,203

COMPLAINTS FROM
SERVICEMEMBERS

6,617

COMPLAINTS FROM
OLDER AMERICANS

25,194

COMPLAINTS FROM
RURAL CONSUMERS

86,173

COMPLAINTS THAT
YIELDED RELIEF

NORTH DAKOTA

CFPB COMPLAINTS BY THE NUMBERS

5,125

COMPLAINTS SUBMITTED
BY CONSUMERS

119%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

486

COMPLAINTS FROM
SERVICEMEMBERS

140

COMPLAINTS FROM
OLDER AMERICANS

1,884

COMPLAINTS FROM
RURAL CONSUMERS

1,579

COMPLAINTS THAT
YIELDED RELIEF

NEBRASKA

CFPB COMPLAINTS BY THE NUMBERS

16,822

COMPLAINTS SUBMITTED
BY CONSUMERS

65%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

957

COMPLAINTS FROM
SERVICEMEMBERS

650

COMPLAINTS FROM
OLDER AMERICANS

1,554

COMPLAINTS FROM
RURAL CONSUMERS

5,657

COMPLAINTS THAT
YIELDED RELIEF

NEW HAMPSHIRE



CFPB COMPLAINTS BY THE NUMBERS

12,380

COMPLAINTS SUBMITTED
BY CONSUMERS

146%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

811

COMPLAINTS FROM
SERVICEMEMBERS

800

COMPLAINTS FROM
OLDER AMERICANS

2,297

COMPLAINTS FROM
RURAL CONSUMERS

3,242

COMPLAINTS THAT
YIELDED RELIEF

NEW JERSEY

CFPB COMPLAINTS BY THE NUMBERS

271,981

COMPLAINTS SUBMITTED
BY CONSUMERS

143%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

8,571

COMPLAINTS FROM
SERVICEMEMBERS

7,097

COMPLAINTS FROM
OLDER AMERICANS

1,949

COMPLAINTS FROM
RURAL CONSUMERS

93,107

COMPLAINTS THAT
YIELDED RELIEF

NEW MEXICO

CFPB COMPLAINTS BY THE NUMBERS

19,009

COMPLAINTS SUBMITTED
BY CONSUMERS

82%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

1,990

COMPLAINTS FROM
SERVICEMEMBERS

1,508

COMPLAINTS FROM
OLDER AMERICANS

3,934

COMPLAINTS FROM
RURAL CONSUMERS

5,332

COMPLAINTS THAT
YIELDED RELIEF

NEVADA

CFPB COMPLAINTS BY THE NUMBERS

113,094

COMPLAINTS SUBMITTED
BY CONSUMERS

74%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

7,053

COMPLAINTS FROM
SERVICEMEMBERS

3,776

COMPLAINTS FROM
OLDER AMERICANS

2,242

COMPLAINTS FROM
RURAL CONSUMERS

38,603

COMPLAINTS THAT
YIELDED RELIEF

NEW YORK

CFPB COMPLAINTS BY THE NUMBERS

507,097

COMPLAINTS SUBMITTED
BY CONSUMERS

129%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

14,245

COMPLAINTS FROM
SERVICEMEMBERS

13,558

COMPLAINTS FROM
OLDER AMERICANS

7,566

COMPLAINTS FROM
RURAL CONSUMERS

173,128

COMPLAINTS THAT
YIELDED RELIEF

OHIO

CFPB COMPLAINTS BY THE NUMBERS

185,159

COMPLAINTS SUBMITTED
BY CONSUMERS

104%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

10,532

COMPLAINTS FROM
SERVICEMEMBERS

6,872

COMPLAINTS FROM
OLDER AMERICANS

9,931

COMPLAINTS FROM
RURAL CONSUMERS

58,272

COMPLAINTS THAT
YIELDED RELIEF

OKLAHOMA

CFPB COMPLAINTS BY THE NUMBERS

38,139

COMPLAINTS SUBMITTED
BY CONSUMERS

79%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

3,700

COMPLAINTS FROM
SERVICEMEMBERS

1,598

COMPLAINTS FROM
OLDER AMERICANS

4,956

COMPLAINTS FROM
RURAL CONSUMERS

11,362

COMPLAINTS THAT
YIELDED RELIEF

OREGON

CFPB COMPLAINTS BY THE NUMBERS

35,751

COMPLAINTS SUBMITTED
BY CONSUMERS

51%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

2,840

COMPLAINTS FROM
SERVICEMEMBERS

2,831

COMPLAINTS FROM
OLDER AMERICANS

4,580

COMPLAINTS FROM
RURAL CONSUMERS

8,759

COMPLAINTS THAT
YIELDED RELIEF

PENNSYLVANIA

CFPB COMPLAINTS BY THE NUMBERS

359,025

COMPLAINTS SUBMITTED
BY CONSUMERS

95%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

12,984

COMPLAINTS FROM
SERVICEMEMBERS

8,026

COMPLAINTS FROM
OLDER AMERICANS

10,192

COMPLAINTS FROM
RURAL CONSUMERS

129,099

COMPLAINTS THAT
YIELDED RELIEF

PUERTO RICO

CFPB COMPLAINTS BY THE NUMBERS

23,819

COMPLAINTS SUBMITTED
BY CONSUMERS

455%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

904

COMPLAINTS FROM
SERVICEMEMBERS

714

COMPLAINTS FROM
OLDER AMERICANS

427

COMPLAINTS FROM
RURAL CONSUMERS

9,698

COMPLAINTS THAT
YIELDED RELIEF

RHODE ISLAND



CFPB COMPLAINTS BY THE NUMBERS

17,035

COMPLAINTS SUBMITTED
BY CONSUMERS

169%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

761

COMPLAINTS FROM
SERVICEMEMBERS

726

COMPLAINTS FROM
OLDER AMERICANS

8

COMPLAINTS FROM
RURAL CONSUMERS

5,477

COMPLAINTS THAT
YIELDED RELIEF

SOUTH CAROLINA

CFPB COMPLAINTS BY THE NUMBERS

146,849

COMPLAINTS SUBMITTED
BY CONSUMERS

108%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

11,571

COMPLAINTS FROM
SERVICEMEMBERS

3,295

COMPLAINTS FROM
OLDER AMERICANS

18,840

COMPLAINTS FROM
RURAL CONSUMERS

49,890

COMPLAINTS THAT
YIELDED RELIEF

SOUTH DAKOTA

CFPB COMPLAINTS BY THE NUMBERS

4,337

COMPLAINTS SUBMITTED
BY CONSUMERS

63%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

446

COMPLAINTS FROM
SERVICEMEMBERS

258

COMPLAINTS FROM
OLDER AMERICANS

1,145

COMPLAINTS FROM
RURAL CONSUMERS

1,036

COMPLAINTS THAT
YIELDED RELIEF

TENNESSEE

CFPB COMPLAINTS BY THE NUMBERS

133,589

COMPLAINTS SUBMITTED
BY CONSUMERS

97%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

8,203

COMPLAINTS FROM
SERVICEMEMBERS

3,539

COMPLAINTS FROM
OLDER AMERICANS

8,961

COMPLAINTS FROM
RURAL CONSUMERS

41,083

COMPLAINTS THAT
YIELDED RELIEF

TEXAS

CFPB COMPLAINTS BY THE NUMBERS

909,672

COMPLAINTS SUBMITTED
BY CONSUMERS

133%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

46,863

COMPLAINTS FROM
SERVICEMEMBERS

15,382

COMPLAINTS FROM
OLDER AMERICANS

27,325

COMPLAINTS FROM
RURAL CONSUMERS

323,793

COMPLAINTS THAT
YIELDED RELIEF

UTAH

CFPB COMPLAINTS BY THE NUMBERS

29,927

COMPLAINTS SUBMITTED
BY CONSUMERS

78%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

1,659

COMPLAINTS FROM
SERVICEMEMBERS

1,016

COMPLAINTS FROM
OLDER AMERICANS

2,020

COMPLAINTS FROM
RURAL CONSUMERS

7,022

COMPLAINTS THAT
YIELDED RELIEF

VIRGINIA

CFPB COMPLAINTS BY THE NUMBERS

177,632

COMPLAINTS SUBMITTED
BY CONSUMERS

82%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

17,704

COMPLAINTS FROM
SERVICEMEMBERS

6,535

COMPLAINTS FROM
OLDER AMERICANS

8,073

COMPLAINTS FROM
RURAL CONSUMERS

55,018

COMPLAINTS THAT
YIELDED RELIEF

U.S. VIRGIN ISLANDS

CFPB COMPLAINTS BY THE NUMBERS

1,753

COMPLAINTS SUBMITTED
BY CONSUMERS

281%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

90

COMPLAINTS FROM
SERVICEMEMBERS

42

COMPLAINTS FROM
OLDER AMERICANS

2

COMPLAINTS FROM
RURAL CONSUMERS

711

COMPLAINTS THAT
YIELDED RELIEF

VERMONT

CFPB COMPLAINTS BY THE NUMBERS

3,952

COMPLAINTS SUBMITTED
BY CONSUMERS

28%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

356

COMPLAINTS FROM
SERVICEMEMBERS

407

COMPLAINTS FROM
OLDER AMERICANS

1,581

COMPLAINTS FROM
RURAL CONSUMERS

1,006

COMPLAINTS THAT
YIELDED RELIEF

WASHINGTON

CFPB COMPLAINTS BY THE NUMBERS

76,536

COMPLAINTS SUBMITTED
BY CONSUMERS

74%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

6,678

COMPLAINTS FROM
SERVICEMEMBERS

4,030

COMPLAINTS FROM
OLDER AMERICANS

3,874

COMPLAINTS FROM
RURAL CONSUMERS

19,685

COMPLAINTS THAT
YIELDED RELIEF

WISCONSIN

CFPB COMPLAINTS BY THE NUMBERS

57,480

COMPLAINTS SUBMITTED
BY CONSUMERS

89%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

2,870

COMPLAINTS FROM
SERVICEMEMBERS

2,226

COMPLAINTS FROM
OLDER AMERICANS

4,806

COMPLAINTS FROM
RURAL CONSUMERS

17,956

COMPLAINTS THAT
YIELDED RELIEF

WEST VIRGINIA

CFPB COMPLAINTS BY THE NUMBERS

11,307

COMPLAINTS SUBMITTED
BY CONSUMERS

80%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

1,031

COMPLAINTS FROM
SERVICEMEMBERS

724

COMPLAINTS FROM
OLDER AMERICANS

1,622

COMPLAINTS FROM
RURAL CONSUMERS

3,116

COMPLAINTS THAT
YIELDED RELIEF

WYOMING

CFPB COMPLAINTS BY THE NUMBERS

3,750

COMPLAINTS SUBMITTED
BY CONSUMERS

31%

INCREASE IN COMPLAINT
VOLUME 2023 - 2024

592

COMPLAINTS FROM
SERVICEMEMBERS

251

COMPLAINTS FROM
OLDER AMERICANS

1,532

COMPLAINTS FROM
RURAL CONSUMERS

912

COMPLAINTS THAT
YIELDED RELIEF